

**Affiliated Groups**

Eastern Regional Health  
Sciences Libraries  
Association

Metropolitan Detroit  
Medical Library Group

Michigan Association  
of Consumer Health  
Information Specialists

Mid-Michigan Health  
Sciences Libraries

Northern Michigan Health  
Sciences Libraries Group

Upper Peninsula Health  
Sciences Libraries  
Consortium

Western Michigan Health  
Sciences Libraries  
Association

April 22, 1996

Dear MHSLSA Colleague:

The MHSLSA Research Committee is conducting a survey of Michigan hospital libraries to elicit changes that have occurred in the past 5 years. We are looking at information about the library, the library staff, and the institution. The survey is being mailed to individuals in MHSLSA identified as directors, chiefs, or managers.

The information will be used to see what changes have occurred and how libraries in Michigan hospitals can use the survey to better position themselves within their organizations.

The preliminary results will be presented at the poster session at the Annual Educational Conference in September 1996 in East Lansing.

If you have any questions, please contact:

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Chair, Research Committee  
Library & Information Sciences Program  
103 Kresge  
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Detroit, MI 48202  
313/577-6198  
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PLEASE RETURN THE SURVEY BY MAY 14, 1996 TO:

Leslie M. Behm  
Clinical Center Library  
Michigan State University  
East Lansing, MI 48824

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May 24, 1996

Dear Colleague;

The MSHLA Research Committee has not yet received your copy of the Survey on Changes in Library Climate 1991 and 1996. Enclosed is another copy and envelope to return the survey. Please return it by **June 14, 1996**.

Sincerely;



Leslie M. Behm  
Clinical Center Library  
Michigan State University  
East Lansing, MI 48824

**MHSLA Research Committee Survey  
Changes in Library Climate 1991 and 1996**

This questionnaire is designed to elicit changes that have occurred in health science libraries in Michigan over the past 5 years.

**Library Information. Please answer each question for 1991 and for 1996.**

		1991	1996
1.	Number of book titles in collection		
2.	Number of journal titles received		
3.	Indicate services provided by the library. Check all that apply.		
a.	Mediated searches		
b.	Interlibrary loans		
c.	Photocopying		
d.	Current awareness		
e.	End user instruction		
f.	End user searching		
g.	CME services		
h.	Purchasing services (e.g. journals)		
i.	Patient Education		
j.	Clinical Medical Librarian		
k.	Conference Room Scheduling		
l.	Audiovisual Services		
m.	Satellite Conferencing		
n.	Slide Production		
o.	Computer services within the library (i.e., support for software programs or help with hardware problems)		
p.	Computer services outside the library (i.e., support for software programs or help with hardware problems)		
q.	Patron internet Access		
r.	Photography		
s.	Other (Please list)		

		1991	1996
4.	Indicate services for which your primary clientele were/are charged. Check all that apply.		
a.	Mediated searches		
b.	Interlibrary loans		
c.	Photocopying		
d.	Current awareness		
e.	End user instruction		
f.	End user searching		
g.	CME services		
h.	Purchasing services (e.g. journals)		
i.	Patient education		
j.	Clinical Medical Librarian		
k.	Conference Room Scheduling		
l.	Audiovisual services		
m.	Satellite conferencing		
n.	Slide production		
o.	Computer services (i.e, support for software programs or help with hardware problems)		
p.	Internet access		
q.	Photography		
r.	Other (Please list)		
5.	Indicate which online services you used/use. Check all that apply.		
a.	Dialog/DataStar		
b.	Medline/NLM databases		
c.	Nexis/Lexis		
d.	Westlaw		
e.	Ovid Online (formerly BRS)		
f.	Other (Please list)		

		1991	1996
6.	List CD-ROM products provided.		

7. Check the appropriate year if the following functions were provided by library staff:

		1991	1996
a.	Did/does the library staff provide training in library software (e.g. database searching, online catalog)?		
b.	Did/does the library staff provide training in office productivity software (e.g. word processing, slide programs, spread sheets)?		
c.	Did/does the library staff provide training in internet use (e.g. e-mail, ftp, world wide web)?		
d.	Did/does the library staff install/configure library software (e.g. database searching, online catalog)?		
e.	Did/does the library staff install/configure office productivity software (e.g. word processing, slide programs, spread sheets)?		
f.	Did/does the library staff install/configure software for internet use (e.g. e-mail, ftp, world wide web)?		
g.	Did/does the library staff install/configure library software (e.g. database searching, online catalog)?		
h.	Did/does the library staff install/configure hardware for office productivity software (e.g. word processing, slide programs, spread sheets)?		
i.	Did/does the library staff install/configure hardware for internet use (e.g. e-mail, ftp, world wide web)?		

		1996
8.	If you provide Internet access for your patrons, check each service provided. (1991 not applicable for this question)	
a.	E-mail	
b.	Listserves	
c.	Database access	
d.	Ftp	
e.	World Wide Web (WWW)	
f.	Gopher	
g.	Telnet	
h.	Other (Please list_	

**Library Staffing Information. Record answers in FTEs (full time equivalents) for 1991 and 1996.**

	1991	1996
9. Total paid staff (FTEs)		
10. Librarians (FTEs)		
11. Paraprofessionals (FTEs)		
12. Clerical Staff (FTEs)		
13. Students (FTEs)		
14. Volunteers (FTEs)		

**Job Information. Please answer for your current situation.**

15. What is your job title?
16. What is your highest educational level obtained? Please circle.
- High school diploma
  - Bachelor's degree
  - Master's degree
  - Doctorate
  - Other (Please list) \_\_\_\_\_
17. Have you been promoted within the last 5 years (1991-1996)? If so please list all job titles you have had during the 5 year period?
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
18. Would you describe your position as: (Please circle)
- Director
  - Manager
  - Supervisor
  - Other (Please list) \_\_\_\_\_
19. What is the title and department of the person to whom you report?
- 1991 \_\_\_\_\_ 1996 \_\_\_\_\_
20. What is the title and department of the person to whom your boss/manager/supervisor reports?
- 1991 \_\_\_\_\_ 1996 \_\_\_\_\_
21. Check the item which best describes how you feel about the amount of work you are expected to do on a daily basis. (Please circle)
- Greater than in 1991
  - Less than in 1991
  - Same as in 1991

22. How do you feel your role / job has changed in the past 5 years?
23. How do you think your role / job may change in the next two years?
24. Do you feel secure that your job will be there for the next 2 years? (Please circle)
- a. Yes  
b. No
25. List the five areas of responsibility that you think were/are most important to your job
- 1991 1996
26. List the five activities that you spent/spend the most time on in your day to day duties.
- 1991 1996

**Salary Information**

27. What was/is your salary. Please Check.	1991	1996
a. 19K or under		
b. 20 - 25K		
c. 26 - 30K		
d. 31 - 35K		
e. 36 - 40K		
f. 41 - 45K		
g. 46 - 50K		
h. 51K or over		

28. Do you feel your salary has kept pace with your responsibilities? (Please circle)
- a. Yes  
b. No
29. Do you feel your salary has kept pace with inflation? (Please circle)
- a. Yes  
b. No

30. Do you feel your salary has kept pace with comparable positions within your organization? (Please circle)
- a. Yes
  - b. No

31. Please list library staff other than yourself, giving their titles and salary ranges.

1991		1996	
Title	Salary Range	Title	Salary Range

**Organizational Information**

		1991		1996	
32.	Number of Beds				
33.	Number of Attending Staff				
34.	Teaching hospital?	Yes	No	Yes	No

35. In the past 5 years, has your institution: (Please circle)
- a. merged with another institution
  - b. entered a joint operating agreement with another institution
  - c. taken over another institution
  - d. been taken over by another institution
  - e. No change

**Strength**

36. Do you perceive the value of the library to your institution to be: (Please circle)
- a. More valuable than 1991
  - b. Less valuable than 1991
  - c. The same as 1991
37. Do you perceive the viability of your institution to be: (Please circle)
- a. Stronger than 1991
  - b. Weaker than 1991
  - c. Same as 1991

Please Return to:

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