



MACHIS
MISSION STATEMENT

Mission statement: a broad statement of purpose
justifying the organization's existence.

The Michigan Association of Consumer Health
Information Specialists (MACHIS) is a diverse, special
interest group formed and designed to facilitate the
networking of Information Specialists in the area of
consumer health.

This networking will encompass resource sharing,
exchange of ideas, educational speakers, etc. Through
communication from within this network, members will
receive the professional support to promote improved
health information services to their respective
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*Add Circle & Name
founder's date*



Approved

DO'S AND DON'TS
FOR CONSUMER HEALTH REFERENCE QUESTIONS*

DO:

Avoid any implications of possessing medical training and knowledge

Help requesters define and formulate questions to ask of their health care providers

Assist persons understand what they have been told by health professionals

State that medical information can be rapidly outdated

Inform patrons that there is often a lack of consensus on many medical topics.

Suggest alternative sources of information on controversial topics to present a balanced perspective

Tell people that statistics and probabilities can be misleading and need expert interpretation

Refer patrons to relevant support organizations and health associations that can be of help

DO NOT

Provide medical advice and interpretation

Offer an opinion as to diagnosis, treatment or prognosis

Recommend drugs or alternate drugs

Suggest the name of a specific practitioner

Identify alternative therapies in cases where traditional medicine has failed

Interject any moral judgement on sensitive issues such as abortion and living wills

*Suggestions found in MLA CE 637 Health Information Services
For the Layman

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Appendix 1

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