

TRENDS AMONGST NO SHOW PATIENTS AT THE MICHIGAN COLLEGE OF
OPTOMETRY

by

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This paper is submitted in partial fulfillment of the
requirements for the degree of

Doctor of Optometry

Ferris State University
Michigan College of Optometry

April, 2010

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Has been approved

April, 2010

Ferris State University
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OPTOMETRY

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ABSTRACT

Background: This study is meant to explore common trends in personal information among patients that do not show for optometric exams at the Michigan College of Optometry (MCO). Learning parameters that are common amongst patients that no show in clinic will help ingrain what to look for in patients that are not likely to show for treatment in clinical practice. *Method:* All patient files from January 5, 2009 to July 31, 2009 documented as no-shows were evaluated, totaling 322 patients. Each patient file was examined for personal parameters including: patient sex, age, insurance carrier, date of no-show, time of examination, day of the week of examination, type of examination, and whether or not the patient was established or new to the clinic. These parameters were documented into a database where they were examined for correlations. *Results:* The highest percentages of no show correlations are as follows: female patients, representing 64.21% in the male/female category, patients ranging from ages 0-17 comprised 30.75% in the age category, in the type of exam category, Primary Care exams represented 40.73%, the insurance plan category had the highest percentage with Medicaid at 47.83%, day of the week showed Wednesday at 27.02%, time of day category showed that the afternoon clinic was the most missed, at 73.06%, and month showed April at 22.05%. *Discussion:* The most likely patient to no-show is an established, female Medicaid patient between the ages of 0 and 17 for a PC exam on Wednesdays during afternoon clinic. Conversely, the most likely patient to show is a new, male patient, 66 and older, with military insurance for a keratoconus exam during Tuesday night clinic, if such a Tuesday night clinic were available.

ACKNOWLEDGEMENTS

A special thanks to Chris Kamen, who assisted with data compilation, and to Jamie Brady, our Faculty Advisor.

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Background:

Seeing patients in a medical setting will inevitably result in a variable amount of patients not showing for exams. This inevitability raises the curiosity of whether or not there is a trend in the population demographic of patients that will no-show. If a correlation is found, this data can be utilized to allow the optometrist to be more aware generally of what to expect when they look at the personal information of their patients that day, and allow them to practice accordingly.

This study was a look into possible patient no-show trends at the Michigan College of Optometry (MCO), University Eye Center, in hope that its' information can be utilized in the clinic setting, allowing students and doctors to better be prepared for their clinic days. Eight different patient parameters were utilized in this study.

Method:

This study was instigated as a curiosity of whether or not there was a way to predict if the patient scheduled would show for the exam that day. Patients embody an opportunity for the students to learn, and the lack of patient compliance to show for an exam decreases the opportunities for that student to help that person, and learn from them as well. This learning process developed into a new opportunity for no-show patients to educate students and faculty members at the Michigan College of Optometry.

We began with the information found on the day-to-day schedule at MCO: date, time, day of the week, type of exam, gender, age, established or new patient, and type of insurance. We acquired a list of every patient that no-showed between January 5, 2009 and July 31, 2009 that resulted in 322 patients for our study. We used the patient database to acquire all the information described above, date, time, etc. We logged all of the data that we gathered into an excel program and those results are listed in the first data table below, *Raw Patient Data*, Table

1. We proceeded to take each personal factor and determined a correlation; men versus women, established vs. new patients, etc. After creating 47 separate correlation tables, found in Appendix A, we were able to determine the correlations summarized in the second data table below, titled *Summarized Patient Data*, Table 2. Separating each correlated factor allowed us to identify possible trends solely within the no show population.

The results that we collected were based solely on the no show population, not being compared to the comparative data of patients that have showed in each category we correlated. Our data therefore does not represent each category with equal significance; however general correlations and assumptions may be made, based on our findings below. Our findings were calculated into a percentile that can be found in table 2, *Summarized Patient Data*.

Results:

Raw Patient Data (Table#1)

<u>Date</u>	<u>Day of the Week</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Est.</u>
1/5/2009	M	2:00	1	M	Eyefinity	Peds	N
1/5/2009	M	2:00	1	M	Eyefinity	Peds	N
1/7/2009	W	2:30	10	F	Cash	Peds	N
1/12/2009	M	1:30	16	M	March Vision Care	CL E	E
1/12/2009	M	2:00	15	F	PH Medicaid	Peds	N
1/13/2009	Tue.	3:00	23	F	Eyefinity	PC E	E
1/14/2009	W	4:30	7	F	March Vision Care	PC E	N
1/14/2009	W	4:00	18	F	Cash	E/M F/U	E
1/14/2009	W	2:00	9	F	March Vision Care	Peds F/U	E
1/14/2009	W	2:00	40	F	PH Medicaid	CL E	E
1/15/2009	Thur.	8:30	37	F	Eyefinity	PC E	N
1/15/2009	Thur.	4:00	38	F	Eyefinity	CL F/U	E
1/16/2009	F	1:30	44	F	March Vision Care	PC F/U	E
1/20/2009	Tue.	3:30	20	M	HP of Michigan	PC E	N
1/20/2009	Tue.	1:00	32	M	Cash	PC F/U	E
1/21/2009	W	2:00	17	F	PH Medicaid	Peds F/U	E
1/21/2009	W	1:00	29	M	Medicaid	CL E	E
1/22/2009	Thur.	11:00	25	F	Student	CL F/U	E

(staff/faculty)							
1/23/2009	F	1:30	54	M	Eyefinity	PC E	E
1/23/2009	F	2:30	33	M	March Vision Care	PC E	E
1/23/2009	F	1:30	32	F	Medicaid (+)	CL F/U	E
1/26/2009	M	1:00	22	M	Cash	PC E	N
1/26/2009	M	8:00	22	F	Molina	PC E	N
1/28/2009	W	5:00	16	F	Eyefinity	VT session 4	E
1/28/2009	W	2:30	18	F	March Vision Care	PC E	E
1/28/2009	W	1:30	50	F	Vision Care Direct	CL E	E
1/28/2009	W	1:30	20	M	PH Medicaid	PC E	N
1/28/2009	W	1:00	21	M	Medicaid	PC E	N
1/29/2009	Thur.	10:00	22	F	PH Medicaid	PC E	N
1/29/2009	Thur.	1:00	15	M	Medicaid	Peds	E
1/29/2009	Thur.	1:00	11	F	March Vision Care	Peds	E
1/29/2009	Thur.	8:00	19	F	Eyefinity	CL E	E
1/29/2009	Thur.	3:30	13	M	BC/BS	OrthoK Fit	E
1/30/2009	F	3:00	18	F	Eyefinity	Sensorimotor	E
1/30/2009	F	3:00	16	F	Eyefinity	Sensorimotor	E
2/2/2009	M	1:00	32	F	HP of Michigan	CL F/U	E
2/2/2009	M	1:00	62	F	Eyefinity/staff	PC E	E
2/2/2009	M	1:00	18	F	Cash	PC E	E
2/2/2009	M	3:00	51	F	Medicare/Medicaid	PC E	N
2/4/2009	W	1:00	59	M	Medicaid (+)	PC E	E
2/4/2009	W	9:00	8	M	Comm/Blind	LV F/U	E
2/4/2009	W	4:00	15	F	Eyefinity	Peds	N
2/4/2009	W	2:00	10	M	Eyefinity	Peds	N
2/4/2009	W	1:00	44	M	Eyefinity	CL E	E
2/5/2009	Thur.	8:00	34	M	Golden Rule	M/S F/U	E
2/9/2009	M	2:00	12	M	Eyefinity	Peds	E
2/9/2009	M	9:15	17	F	PH Medicaid	PC E	E
2/9/2009	M	4:00	14	F	PH Medicaid	Peds	N
2/11/2009	W	2:30	48	F	PH Medicaid	PC E	E
2/11/2009	W	1:00	18	F	HP of Michigan	PC E	E
2/11/2009	W	2:00	2	M	Medicaid	Peds	N
2/12/2009	Thur.	9:30	22	F	Medicare/Medicaid	PC E	E
2/12/2009	Thur.	5:00	28	F	Eyefinity	PC E	N
2/13/2009	F	2:30	57	F	Cash	CL F/U	E
2/13/2009	F	1:00	66	F	Medicare	PC E	E
2/16/2009	M	1:00	35	F	Eyefinity	CL F/U	E
2/16/2009	M	2:00	19	M	March Vision Care	CL E	E
2/17/2009	Tue.	1:00	48	F	Eyefinity	PC E	E
2/17/2009	Tue.	1:30	44	F	Medicare/Medicaid	PC E	E
2/17/2009	Tue.	1:00	16	F	Cash	Peds F/U	E

2/18/2009	W	9:30	76	F	Medicare/Medicaid	Mat E	E
2/18/2009	W	4:30	1	M	HP of Michigan	Peds F/U	E
2/18/2009	W	2:00	39	M	March Vision Care	PC E	N
2/18/2009	W	3:00	10	F	March Vision Care	Peds	N
2/18/2009	W	3:30	26	F	Strategies	CL E	E
2/19/2009	Thur.	6:30	44	M	VSP SCAN	PC E	N
2/19/2009	Thur.	8:00	37	M	Cash	PC E	N
2/19/2009	Thur.	10:30	76	F	Medicare/Medicaid	PC E	E
2/20/2009	F	1:00	53	M	Medicare/Medicaid	PC E	E
2/20/2009	F	1:00	32	F	Medicaid (+)	PC F/U	E
2/23/2009	M	2:00	5	M	Eyefinity	Peds F/U	E
2/23/2009	M	2:00	15	F	March Vision Care	CL F/U	E
2/25/2009	W	4:30	50	F	Medicaid (+)	CL F/U	E
2/25/2009	W	2:00	9	M	BC/BS Medical	Sensorimotor	E
2/25/2009	W	2:00	14	M	March Vision Care	Peds F/U	E
2/26/2009	Thur.	10:00	19	F	Eyefinity	PC E	N
2/26/2009	Thur.	1:00	30	F	March Vision Care	Sensorimotor	E
2/26/2009	Thur.	6:30	20	F	Eyefinity	PC E	N
2/26/2009	Thur.	6:30	27	M	Cash	E/M F/U	E
2/26/2009	Thur.	5:00	32	F	Medicaid (+)	PC F/U	E
2/27/2009	F	3:00	14	F	PH Medicaid	VT session 1	E
2/27/2009	F	1:00	9	M	PH Medicaid	Peds	E
3/3/2009	Tue.	1:30	36	F	March Vision Care	PC E	N
3/4/2009	W	2:00	83	F	Medicare	PC E	E
3/4/2009	W	2:00	53	F	Medicare	PCE	E
3/4/2009	W	2:00	44	F	Cash	CL F/U	E
3/4/2009	W	3:30	17	F	HP of Michigan	Peds F/U	E
3/5/2009	Thur.	5:00	19	F	Medicaid	PC E	E
3/5/2009	Thur.	1:30	26	F	March Vision Care	PC E	N
3/5/2009	Thur.	11:00	20	M	BC/BS Medical	E/M F/U	E
3/5/2009	Thur.	11:00	42	F	Eyefinity	CL F/U	E
3/6/2009	F	3:00	14	F	PH Medicaid	VT session 1	E
3/6/2009	F	1:00	12	F	PH Medicaid	Peds	E
3/6/2009	F	1:00	23	F	Medicaid (+)	CL E	N
3/9/2009	M	8:00	21	F	VSP SCAN	PC E	E
3/9/2009	M	5:00	5	M	March Vision Care	VT sess 1	E
3/12/2009	Thur.	9:00	51	M	Cash	PC E	N
3/12/2009	Thur.	1:00	49	F	HP of Michigan	CL E	E
3/12/2009	Thur.	9:00	52	F	Cash	PC E	N
3/13/2009	F	2:15	24	F	March Vision Care Humana Gold	PC E	E
3/16/2009	M	10:30	69	M	Choice	PC F/U	E
3/16/2009	M	3:15	4	F	Medicaid	Peds	N

3/17/2009	Tue.	2:30	43	M	Cash	PC E	N
3/19/2009	Thur.	1:30	34	F	Medicare	PC E	E
3/19/2009	Thur.	2:30	33	M	March Vision Care	PC E	N
3/19/2009	Thur.	5:00	49	M	Eyefinity	PC E	E
3/19/2009	Thur.	1:00	25	M	AETNA	Keratoconus	E
3/20/2009	F	3:00	18	F	Eyefinity	CL F/U	E
						Glaucoma	
3/20/2009	F	8:30	58	M	Cash	Eval	E
3/20/2009	F	1:00	48	M	March Vision Care	PC E	E
3/20/2009	F	1:00	22	M	Great West HC	CL F/U	E
					Student		
3/20/2009	F	1:00	42	F	(staff/faculty)	PC F/U	E
3/23/2009	M	4:00	44	F	Cash	PC E	N
3/23/2009	M	9:00	29	M	Cash	CL E	E
3/23/2009	M	9:30	51	M	Medicare/Medicaid	PC E	N
3/23/2009	M	1:00	38	F	Cash	CL E	N
3/24/2009	Tue.	1:00	21	F	Medicaid, VSP	PC E	E
3/24/2009	Tue.	4:00	67	F	Medicare	Mat F/U	E
3/24/2009	Tue.	4:00	37	M	Medicare/Medicaid	Mat F/U	E
3/24/2009	Tue.	2:30	60	F	HP of Michigan	PC E	N
3/25/2009	W	9:30	76	F	Medicare/Medicaid	Mat E	E
3/25/2009	W	4:00	13	F	Eyefinity	Peds F/U	E
3/25/2009	W	3:30	2	M	PH Medicaid	Peds F/U	E
3/25/2009	W	1:00	49	M	Eyefinity	PC E	N
3/25/2009	W	2:00	1	F	March Vision Care	Peds	N
3/25/2009	W	4:30	3	F	Eyefinity	Peds	E
3/25/2009	W	2:00	4	F	March Vision Care	Peds	E
3/25/2009	W	4:30	52	F	ASR Corp	CL F/U	E
3/27/2009	F	3:30	17	F	HP of Michigan	PC E	N
3/30/2009	M	1:00	32	F	HP of Michigan	CL F/U	E
3/30/2009	M	2:30	34	F	PH Medicaid	CL F/U	E
3/30/2009	M	3:30	3	M	Eyefinity	Peds	N
3/31/2009	Tue.	1:00	17	F	Medicaid	Sensorimotor	E
4/1/2009	W	1:00	19	F	Strategies Tricare Reserve	Strategies	N
4/1/2009	W	2:30	22	M	Select, VSP	CL F/U	E
4/1/2009	W	2:30	19	M	Strategies	Strategies	N
4/2/2009	Thur.	2:30	21	M	Cash	CL E	E
4/2/2009	Thur.	5:00	27	M	March Vision Care	PC E	N
4/2/2009	Thur.	1:00	8	F	PH Medicaid	Peds	E
4/2/2009	Thur.	10:00	38	F	Medicare/Medicaid	PC E	E
4/2/2009	Thur.	10:30	42	M	March Vision Care	PC E	N
4/3/2009	F	2:00	4	F	Medicaid	Peds F/U	E

4/6/2009	M	3:00	25	F	PH Medicaid	CL F/U	E
4/6/2009	M	4:00	11	M	HP of Michigan	Peds	N
4/6/2009	M	4:00	15	M	HP of Michigan	Peds	N
4/6/2009	M	10:00	55	M	Medicare	Mat E	E
4/7/2009	Tue.	1:30	21	F	March Vision Care	PC E	E
4/8/2009	W	3:00	50	F	Medicaid (+)	CL F/U	E
4/8/2009	W	4:00	8	F	Eyefinity	Peds	N
4/8/2009	W	4:00	9	F	Eyefinity	Peds	N
4/8/2009	W	2:30	20	F	PH Medicaid	PC E	E
4/8/2009	W	3:30	1	M	Cash	Infantsee	N
4/8/2009	W	1:00	-	M	Medicare	PC E	N
4/9/2009	Thur.	8:00	66	F	Medicare	M/S F/U	E
4/13/2009	M	3:30	14	M	Medicaid	CL F/U	E
4/13/2009	M	8:00	49	F	Cash	PC E	N
4/13/2009	M	1:30	29	M	Cash	CL E	N
4/14/2009	Tue.	2:30	19	M	Strategies	Strategies	N
4/14/2009	Tue.	2:30	44	M	Eyefinity	PC F/U	E
4/14/2009	Tue.	2:00	47	F	Cash	Mat E	E
						Low Vision	
4/15/2009	W	11:00	86	F	Medicare	F/U	E
4/15/2009	W	3:00	23	F	PH Medicaid	PC E	N
4/15/2009	W	2:30	23	F	Tricare North	PC E	N
4/15/2009	W	2:00	15	M	March Vision Care	PC E	E
4/16/2009	Thur.	1:00	31	M	Cash	CL E	N
4/16/2009	Thur.	6:30	50	M	Cash	PC E	E
4/16/2009	Thur.	2:30	26	F	Medicaid	PC E	N
4/16/2009	Thur.	4:00	14	M	Medicaid	CL F/U	E
4/16/2009	Thur.	2:30	26	F	PH Medicaid	PC E	N
4/16/2009	Thur.	9:30	20	M	Strategies	Strategies	N
						Glaucoma	
4/20/2009	M	8:00	65	F	Cash	Eval	E
4/21/2009	Tue.	3:30	47	F	Eyefinity	PC E	E
4/21/2009	Tue.	1:00	15	M	Cash	Peds	N
4/22/2009	W	2:00	4	F	Cash	Peds	N
4/22/2009	W	2:30	45	F	Cash	PC E	N
4/22/2009	W	3:00	52	F	Vision Care Direct	CL F/U	E
4/22/2009	W	2:30	18	F	March Vision Care	PC E	E
4/23/2009	Thur.	9:00	36	F	HP of Michigan	PC E	E
4/23/2009	Thur.	10:00	23	M	Strategies	Strategies	N
4/23/2009	Thur.	10:30	59	F	March Vision Care	PC E	N
4/23/2009	Thur.	8:00	18	M	Eyefinity	PC E	N
4/24/2009	F	2:30	24	M	Cash	CL F/U	E
4/24/2009	F	1:00	19	M	Strategies	Strategies	N

4/24/2009	F	1:00	14	F	Heritage Vision Plan	Peds	E
4/24/2009	F	1:00	16	F	Heritage Vision Plan	Peds	E
4/27/2009	M	4:00	11	F	Eyefinity	Peds	E
4/27/2009	M	1:30	46	F	Eyefinity	CL F/U	E
4/27/2009	M	4:00	15	F	March Vision Care	Peds	E
4/27/2009	M	1:30	21	F	Cash	CL E	N
4/28/2009	Tue.	1:00	10	M	BC/BS Medical	Sensorimotor	E
4/28/2009	Tue.	2:30	25	F	PH Medicaid	PC F/U	E
4/29/2009	W	4:00	11	M	Eyefinity	Sensorimotor	E
4/29/2009	W	9:30	34	F	Eyefinity	CL F/U	E
4/29/2009	W	8:00	38	F	Cash	PC E	N
4/29/2009	W	2:30	32	M	PH Medicaid Humana Gold	PC E	E
4/29/2009	W	9:30	73	F	Choice	PC E	N
4/29/2009	W	2:30	51	M	PH Medicaid	PC F/U	E
4/30/2009	Thur.	9:00	23	M	BC/BS Medical	E/M F/U	E
4/30/2009	Thur.	2:30	32	M	Eyefinity	PC E	N
4/30/2009	Thur.	8:00	34	F	Eyefinity	CL F/U	E
4/30/2009	Thur.	2:30	23	M	Strategies	Strategies	N
4/30/2009	Thur.	9:30	19	F	Eyefinity	CL F/U	E
4/30/2009	Thur.	4:30	22	F	Cash	E/M F/U	E
4/30/2009	Thur.	5:00	36	F	Cash	PC F/U	E
5/1/2009	F	10:00	62	F	BC/BS Medical	Diabetic	N
5/1/2009	F	1:00	38	F	March Vision Care	CL F/U	E
5/1/2009	F	2:00	7	F	March Vision Care	PC E	N
5/1/2009	F	2:30	58	F	Cash	PC E	N
5/1/2009	F	2:30	55	F	PH Medicaid	PC F/U	E
5/1/2009	F	3:30	31	F	Lions Club	CL F/U	E
5/18/2009	M	1:00	10	F	Eyefinity	Peds	E
5/18/2009	M	1:00	9	F	Eyefinity	Peds	E
5/18/2009	M	2:30	11	M	PH Medicaid	Peds	E
5/19/2009	Tue.	2:30	30	F	Cash	PC E	N
5/20/2009	W	1:00	8	F	HP of Michigan	Peds	E
5/20/2009	W	2:30	43	F	Medicaid (+)	PC E	N
5/21/2009	Thur.	4:00	52	F	PH Medicaid	PC F/U	E
5/22/2009	F	9:00	49	F	Eyefinity	Diabetic	E
5/26/2009	Tue.	2:15	46	F	BC/BS 5-7	E/M F/U	E
5/26/2009	Tue.	4:00	22	F	March Vision Care	CL F/U	E
5/26/2009	Tue.	1:00	53	F	PH Medicaid	PC F/U	E
5/26/2009	Tue.	3:00	83	M	Medicare	Mat F/U	E
5/27/2009	W	1:30	49	M	Medicaid (+)	PC E	N

5/27/2009	W	1:00	5	M	Eyefinity	Peds F/U	E
5/27/2009	W	1:00	12	F	HP of Michigan	PC E	E
5/27/2009	W	2:00	9	F	March Vision Care	Peds F/U	E
5/27/2009	W	10:45	30	F	March Vision Care	PC E	N
5/29/2009	F	1:00	24	F	PH Medicaid Tricare Reserve	Sensorimotor	E
5/29/2009	F	9:15	22	M	Select, VSP	CL F/U	E
5/29/2009	F	8:00	29	F	Eyefinity	PC E	E
5/29/2009	F	9:30	60	F	Cash	PC E	E
6/1/2009	M	3:00	8	M	BC/BS of MI	VT sess 3	E
6/1/2009	M	9:00	20	F	BC Standard	CL E	N
6/1/2009	M	11:00	21	F	PH Medicaid	CL F/U	E
6/1/2009	M	9:30	21	F	Cash	CL F/U	E
6/3/2009	W	10:30	23	F	Eyefinity	PC E	N
6/3/2009	W	3:00	51	M	Medicare/Medicaid	PC E	N
6/3/2009	W	4:00	1	M	Medicaid	Peds F/U	E
6/5/2009	F	3:30	24	F	Eyefinity	CL E	E
6/5/2009	F	10:00	30	F	PH Medicaid	CL F/U	E
6/5/2009	F	10:45	55	F	Medicare	PC E	E
6/8/2009	M	3:00	14	F	Eyefinity	VT Session 3	E
6/8/2009	M	2:00	26	F	March Vision Care	Sensorimotor	E
6/9/2009	Tue.	4:00	55	F	AETNA	PC F/U	E
6/11/2009	Thur.	1:00	6	M	HP of Michigan	Peds	E
6/12/2009	F	8:00	53	F	Eyefinity	PC F/U	E
6/12/2009	F	1:30	25	F	March Vision Care	Peds	E
6/12/2009	F	1:00	5	F	March Vision Care	Peds	E
6/15/2009	M	8:00	51	M	Medicare/Medicaid	PC E	N
6/15/2009	M	2:30	15	F	PH Medicaid	Peds	N
6/15/2009	M	2:30	15	M	PH Medicaid	Peds	N
6/15/2009	M	1:00	4	M	March Vision Care	Peds	N
6/15/2009	M	1:30	64	M	Cash	PC F/U	E
6/15/2009	M	1:00	5	M	HP of Michigan	Peds	E
6/17/2009	W	4:00	10	M	Eyefinity	VT sess 4	E
6/19/2009	F	1:30	44	F	Eyefinity	PC E	N
6/19/2009	F	8:00	25	F	HP of Michigan	CL F/U	E
6/19/2009	F	2:00	52	F	ASR Corp	CL E	E
6/19/2009	F	3:30	46	F	HP of Michigan	PC E	N
6/22/2009	M	3:00	48	M	Medicare	PC E	N
6/24/2009	W	8:00	31	F	HP of Michigan	PC E	E
6/25/2009	Thur.	1:00	44	F	Medicare/Medicaid	PC E	E
6/29/2009	M	2:00	14	F	PH Medicaid	Sensorimotor	N
6/29/2009	M	3:00	14	F	Eyefinity	VT Reeval	E
6/29/2009	M	1:00	3	F	PH Medicaid	Peds	N

6/29/2009	M	8:00	21	M	PH Medicaid	CL E	N
6/29/2009	M	1:30	21	F	PH Medicaid	PC E	N
6/29/2009	M	8:00	48	F	Eyefinity	CL disp	E
6/29/2009	M	8:00	54	F	Eyefinity	CL E	E
6/30/2009	Tue.	3:45	55	F	Medicare/Medicaid	PC E	N
6/30/2009	Tue.	2:30	25	F	HP of Michigan	PC F/U	E
7/1/2009	W	1:30	32	F	Cash	PC E	N
7/1/2009	W	2:15	11	M	March Vision Care	Peds F/U	E
7/1/2009	W	1:30	20	F	Cash	PC E	N
7/2/2009	Thur.	4:00	22	M	Cash	CL F/U	E
7/2/2009	Thur.	1:00	44	F	HP of Michigan	PC E	N
7/6/2009	M	2:30	5	F	March Vision Care	Peds	N
7/6/2009	M	1:30	19	M	HP of Michigan	PC E	E
7/6/2009	M	2:00	7	M	AETNA Student	VIPA 4	E
7/6/2009	M	4:00	22	F	(staff/faculty)	VT sess 4	E
7/6/2009	M	1:00	10	F	HP of Michigan	Peds	N
7/9/2009	Thur.	3:00	7	M	March Vision Care	Peds	N
7/10/2009	F	3:30	30	M	Cash	E/M F/U	E
7/10/2009	F	10:00	23	F	Medicare/Medicaid	CL F/U	E
7/10/2009	F	8:30	51	F	Medicaid	Mat E	E
7/10/2009	F	2:30	34	F	HP of Michigan	PC F/U	E
7/10/2009	F	8:00	22	M	BC/BS Medical	CL E	E
7/13/2009	M	8:00	16	F	PH Medicaid	CL E	E
7/13/2009	M	1:30	47	M	HP of Michigan	PC E	E
7/13/2009	M	9:30	38	F	ASR Corp	CL E	E
7/13/2009	M	1:30	20	F	PH Medicaid	PC E	E
7/14/2009	Tue.	1:00	64	F	Cash	PC E	E
7/14/2009	Tue.	2:15	61	M	Eyefinity	PC E	E
7/15/2009	W	1:30	41	F	March Vision Care	PC F/U	E
7/15/2009	W	1:30	43	F	VSP SCAN	PC E	E
7/15/2009	W	4:00	6	F	Anthem BC	VT sess 3	E
7/15/2009	W	2:30	36	M	Eyefinity	PC F/U	E
7/16/2009	Thur.	9:00	59	F	HP of Michigan	PC F/U	E
7/17/2009	F	8:00	70	M	Medicare	PC F/U	E
7/17/2009	F	8:00	22	F	Molina	E/M	E
7/20/2009	M	1:00	7	M	March Vision Care	Peds	E
7/22/2009	W	9:30	65	F	PH Medicaid	PC F/U	E
7/22/2009	W	2:30	51	F	Medicare/Medicaid	PC F/U	E
7/24/2009	F	1:00	10	M	Eyefinity	Peds	E
7/24/2009	F	8:00	43	M	ASR Corp	CL E	E
7/24/2009	F	8:00	25	F	HP of Michigan	PC F/U	E
7/27/2009	M	1:00	4	F	PH Medicaid	Peds	N

7/27/2009	M	11:00	51	F	Vision Care Direct	CL F/U	E
7/27/2009	M	9:00	34	F	Medicare/Medicaid	CL F/U	E
7/27/2009	M	1:00	9	F	Eyefinity	VT sess 3	E
7/27/2009	M	1:30	34	F	Ameritas Life Ins	PC E	N
7/27/2009	M	10:30	17	M	ASR Corp	CL E	E
7/29/2009	W	3:00	17	F	BC/BS of MI	VT Sess 4	E
7/29/2009	W	4:00	6	F	Anthem BC	VT sess 3	E
7/29/2009	W	2:30	51	F	Cash	PC E	N
7/30/2009	Thur.	1:00	7	M	Eyefinity	Peds	N
7/30/2009	Thur.	2:30	16	F	PH Medicaid	CL E	E
7/30/2009	Thur.	1:00	15	M	HP of Michigan	Peds	N
7/30/2009	Thur.	4:00	52	M	ASR Corp	CL F/U	E
7/31/2009	F	9:30	47	F	Eyefinity	CL F/U	E
7/31/2009	F	1:00	13	M	March Vision Care	Peds F/U	E
7/31/2009	F	2:00	16	F	PH Medicaid	Peds	E

Summarized Patient Correlations (Table #2)

Category	Total	Percentage
Male	115	35.71
Female	207	64.29
New	104	32.3
Established	218	67.7
Cash	44	13.66
PC Exams	130	40.37
Pediatrics	99	30.75
CL Exams	69	21.43
Vision Therapy	13	4.04
Low Vision Exams	2	0.62
Sensorimotor	10	3.11
Strategies	7	2.17
EM Exams	8	2.48
Mat E Exams	8	2.48
Diabetic Exams	2	0.62
Glaucoma Evaluations	2	0.62
MS Exams	2	0.62
InfantSee	1	0.31
OrthoK Fits	1	0.31
Keratoconus	1	0.31
January	35	10.87
February	47	14.6
March	51	15.84

April	71	22.05
May	27	8.39
June	40	12.42
July	51	15.84
Medicaid	154	47.83
Medicare	33	10.25
VSP	63	19.57
Private	23	7.14
Military	9	2.8
Monday	79	24.53
Tuesday	31	9.63
Wednesday	87	27.02
Thursday	64	19.88
Friday	61	18.94
Morning	75	23.29
Afternoon	237	73.6
Night	10	3.11
0-17 yr. old	99	30.75
18-25 yr. old	71	22.05
26-35 yr. old	40	12.42
36-45 yr. old	33	10.25
46-55 yr. old	49	15.22
56-65 yr. old	15	4.66
66 and older	13	4.04

The above charts represent the 322 patients that did not present to the Michigan College of Optometry based clinic, University Eye Care, from January 5, 2009 to July 31, 2009. The patients are categorized by the eight patient information parameters available to attending doctors and students when reviewing the available daily patient schedule. The following paragraph is a written description of the percentages presented in Table 2 above.

Female patients represented 64.29% of all no shows, almost twice that of males at 35.71%. Established patients produced twice the no shows of new patients, constituting 67.70% compared to 32.30% of new patients. Patients from the ages 0-17 comprised 30.75% of no shows compared to the other age groups in the following descending order: 18-25 at 22.05%, 46-55 at 15.22%, 26-35 at 12.42%, 36-45 at 10.25%, 56-65 at 4.66%, and 65 and older at 4.04%.

Of the various exam types, Primary Care exams encompassed the largest percentage not to show

at 40.37% with the other forms in the following descending order: Pediatric exams at 30.75%, Contact Lens exams at 21.43%, Vision Therapy at 4.04%, Sensorimotor exams at 3.11%, Mat E (Mature Exams) and EM (Emergency Medical) exams equal at 2.48%, Strategies exams at 2.17%, Diabetic, Glaucoma, MS (Med Surg), and Low Vision exams all tied at 0.62%, and InfantSee, Keratoconus, and OrthoK fittings all equivalent at 0.31%. Of the different forms of reimbursement, patients with one of the various forms of Medicaid represented the highest number of no shows at 47.83%, with the other forms in the following decreasing order: VSP exams at 19.57%, Cash exams at 13.66%, Medicare exams at 10.25%, Private Insurance exams at 7.14%, and Military insurance exams at 2.80%. Wednesday produced the greatest percentage of no shows at 27.02% with the other days of the week in the following declining order: Monday at 24.53%, Thursday at 19.88%, Friday at 18.94%, and Tuesday at 9.63%. The afternoon clinic consisted of the highest number of patients missing exams with 73.06% of no shows, morning clinic the next notably missed at 23.29%, and night clinic being the least missed at 3.11%. Of the months surveyed, January through July, April was the most missed at 22.05%, with the rest of the months in the following descending order: March and July tied at 15.84%, February at 14.60%, June at 12.42%, January at 10.87%, and May at 8.39%.

Discussion:

The proceeding discussion of the data collected was created with the understanding that the percentages calculated are not representative of equal presenting populations in each category, therefore not representing equal significance; however, using the unadjusted percentages, the following inferences were made. Simply referring to unadjusted percentages, the most likely patient to no-show is an established, female Medicaid patient between the ages of 0 and 17 for a PC exam on Wednesdays during afternoon clinic. Conversely, the most likely

patient to show is a new, male patient, 66 and older, with military insurance for a keratoconus exam during Tuesday night clinic, if such a Tuesday night clinic were available.

The results of this study can be used as an informative guide for doctors at the University Eye Care, as well current and incoming students. Faculty doctors and students could use this information as a guide to judge which of their patients in an upcoming clinic may not show. It is for this reason that the categories of the study were correlated using the characteristics listed on the schedule available to faculty and students at University Eye Care.

Table 1 is comprised of the base data of the information recovered on patients who no showed from January 5, 2009 to July 31, 2009. Table 2 is a summation of 47 separate tables, consisting of the possible divisions of the eight patient parameters given on the daily patient schedule. The 47 divisions were assembled together in Table 2 with their totals and percentages of the total no-shows to allow readers to easily compare them and utilize them to make assumptions of the patient situations most likely not to present to clinic. The 47 additional tables used in the calculations of this study are found in Appendix A, so they may be available for further evaluation.

APPENDIX A:

No Shows- Males

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/12/2009	1:30	16	M	March Vision Care	CL E	E
1/20/2009	3:30	20	M	HP of Michigan	PC E	N
1/20/2009	1:00	32	M	Cash	PC F/U	E
1/21/2009	1:00	29	M	Medicaid	CL E	E
1/23/2009	1:30	54	M	Eyefinity	PC E	E
1/23/2009	2:30	33	M	March Vision Care	PC E	E
1/26/2009	1:00	22	M	Cash	PC E	N
1/28/2009	1:30	20	M	PH Medicaid	PC E	N
1/28/2009	1:00	21	M	Medicaid	PC E	N
1/29/2009	1:00	15	M	Medicaid	Peds	E
1/29/2009	3:30	13	M	BC/BS	OrthoK Fit	E
2/4/2009	1:00	59	M	Medicaid (+)	PC E	E
2/4/2009	9:00	8	M	Comm/Blind	LV F/U	E
2/4/2009	2:00	10	M	Eyefinity	Peds	N
2/4/2009	1:00	44	M	Eyefinity	CL E	E
2/5/2009	8:00	34	M	Golden Rule	M/S F/U	E
2/9/2009	2:00	12	M	Eyefinity	Peds	E
2/11/2009	2:00	2	M	Medicaid	Peds	N
2/16/2009	2:00	19	M	March Vision Care	CL E	E
2/18/2009	4:30	1	M	HP of Michigan	Peds F/U	E
2/18/2009	2:00	39	M	March Vision Care	PC E	N
2/19/2009	6:30	44	M	VSP SCAN	PC E	N
2/19/2009	8:00	37	M	Cash	PC E	N
2/20/2009	1:00	53	M	Medicare/Medicaid	PC E	E
2/23/2009	2:00	5	M	Eyefinity	Peds F/U	E
2/25/2009	2:00	9	M	BC/BS Medical	Sensorimotor	E
2/25/2009	2:00	14	M	March Vision Care	Peds F/U	E
2/26/2009	6:30	27	M	Cash	E/M F/U	E
2/27/2009	1:00	9	M	PH Medicaid	Peds	E
3/5/2009	11:00	20	M	BC/BS Medical	E/M F/U	E
3/9/2009	5:00	5	M	March Vision Care	VT sess 1	E
3/12/2009	9:00	51	M	Cash	PC E	N
3/16/2009	10:30	69	M	Humana Gold Choice	PC F/U	E
3/17/2009	2:30	43	M	Cash	PC E	N
3/19/2009	2:30	33	M	March Vision Care	PC E	N
3/19/2009	5:00	49	M	Eyefinity	PC E	E

3/19/2009	1:00	25	M	AETNA	Keratoconus Glaucoma	E
3/20/2009	8:30	58	M	Cash	Eval	E
3/20/2009	1:00	48	M	March Vision Care	PC E	E
3/20/2009	1:00	22	M	Great West HC	CL F/U	E
3/23/2009	9:00	29	M	Cash	CL E	E
3/23/2009	9:30	51	M	Medicare/Medicaid	PC E	N
3/24/2009	4:00	37	M	Medicare/Medicaid	Mat F/U	E
3/25/2009	3:30	2	M	PH Medicaid	Peds F/U	E
3/25/2009	1:00	49	M	Eyefinity	PC E	N
3/30/2009	3:30	3	M	Eyefinity Tricare Reserve Select,	Peds	N
4/1/2009	2:30	22	M	VSP	CL F/U	E
4/1/2009	2:30	19	M	Strategies	Strategies	N
4/2/2009	2:30	21	M	Cash	CL E	E
4/2/2009	5:00	27	M	March Vision Care	PC E	N
4/2/2009	10:30	42	M	March Vision Care	PC E	N
4/6/2009	4:00	11	M	HP of Michigan	Peds	N
4/6/2009	4:00	15	M	HP of Michigan	Peds	N
4/6/2009	10:00	55	M	Medicare	Mat E	E
4/8/2009	3:30	1	M	Cash	Infantsee	N
4/8/2009	1:00	-	M	Medicare	PC E	N
4/13/2009	3:30	14	M	Medicaid	CL F/U	E
4/13/2009	1:30	29	M	Cash	CL E	N
4/14/2009	2:30	19	M	Strategies	Strategies	N
4/14/2009	2:30	44	M	Eyefinity	PC F/U	E
4/15/2009	2:00	15	M	March Vision Care	PC E	E
4/16/2009	1:00	31	M	Cash	CL E	N
4/16/2009	6:30	50	M	Cash	PC E	E
4/16/2009	4:00	14	M	Medicaid	CL F/U	E
4/16/2009	9:30	20	M	Strategies	Strategies	N
4/21/2009	1:00	15	M	Cash	Peds	N
4/23/2009	10:00	23	M	Strategies	Strategies	N
4/23/2009	8:00	18	M	Eyefinity	PC E	N
4/24/2009	2:30	24	M	Cash	CL F/U	E
4/24/2009	1:00	19	M	Strategies	Strategies	N
4/28/2009	1:00	10	M	BC/BS Medical	Sensorimotor	E
4/29/2009	4:00	11	M	Eyefinity	Sensorimotor	E
4/29/2009	2:30	32	M	PH Medicaid	PC E	E
4/29/2009	2:30	51	M	PH Medicaid	PC F/U	E
4/30/2009	9:00	23	M	BC/BS Medical	E/M F/U	E
4/30/2009	2:30	32	M	Eyefinity	PC E	N
4/30/2009	2:30	23	M	Strategies	Strategies	N

5/18/2009	2:30	11	M	PH Medicaid	Peds	E
5/26/2009	3:00	83	M	Medicare	Mat F/U	E
5/27/2009	1:30	49	M	Medicaid (+)	PC E	N
5/27/2009	1:00	5	M	Eyefinity	Peds F/U	E
5/29/2009	9:15	22	M	Tricare Reserve Select, VSP	CL F/U	E
6/1/2009	3:00	8	M	BC/BS of MI	VT sess 3	E
6/3/2009	3:00	51	M	Medicare/Medicaid	PC E	N
6/3/2009	4:00	1	M	Medicaid	Peds F/U	E
6/11/2009	1:00	6	M	HP of Michigan	Peds	E
6/15/2009	8:00	51	M	Medicare/Medicaid	PC E	N
6/15/2009	2:30	15	M	PH Medicaid	Peds	N
6/15/2009	1:00	4	M	March Vision Care	Peds	N
6/15/2009	1:30	64	M	Cash	PC F/U	E
6/15/2009	1:00	5	M	HP of Michigan	Peds	E
6/17/2009	4:00	10	M	Eyefinity	VT sess 4	E
6/22/2009	3:00	48	M	Medicare	PC E	N
6/29/2009	8:00	21	M	PH Medicaid	CL E	N
7/1/2009	2:15	11	M	March Vision Care	Peds F/U	E
7/2/2009	4:00	22	M	Cash	CL F/U	E
7/6/2009	1:30	19	M	HP of Michigan	PC E	E
7/6/2009	2:00	7	M	AETNA	VIPA 4	E
7/9/2009	3:00	7	M	March Vision Care	Peds	N
7/10/2009	3:30	30	M	Cash	E/M F/U	E
7/10/2009	8:00	22	M	BC/BS Medical	CL E	E
7/13/2009	1:30	47	M	HP of Michigan	PC E	E
7/14/2009	2:15	61	M	Eyefinity	PC E	E
7/15/2009	2:30	36	M	Eyefinity	PC F/U	E
7/17/2009	8:00	70	M	Medicare	PC F/U	E
7/20/2009	1:00	7	M	March Vision Care	Peds	E
7/24/2009	1:00	10	M	Eyefinity	Peds	E
7/24/2009	8:00	43	M	ASR Corp	CL E	E
7/27/2009	10:30	17	M	ASR Corp	CL E	E
7/30/2009	1:00	7	M	Eyefinity	Peds	N
7/30/2009	1:00	15	M	HP of Michigan	Peds	N
7/30/2009	4:00	52	M	ASR Corp	CL F/U	E
7/31/2009	1:00	13	M	March Vision Care	Peds F/U	E

No Shows- Females

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/7/2009	2:30	10	F	Cash	Peds	N
1/12/2009	2:00	15	F	PH Medicaid	Peds	N
1/13/2009	3:00	23	F	Eyefinity	PC E	E
1/14/2009	4:30	7	F	March Vision Care	PC E	N
1/14/2009	4:00	18	F	Cash	E/M F/U	E
1/14/2009	2:00	9	F	March Vision Care	Peds F/U	E
1/14/2009	2:00	40	F	PH Medicaid	CL E	E
1/15/2009	8:30	37	F	Eyefinity	PC E	N
1/15/2009	4:00	38	F	Eyefinity	CL F/U	E
1/16/2009	1:30	44	F	March Vision Care	PC F/U	E
1/21/2009	2:00	17	F	PH Medicaid	Peds F/U	E
				Student		
1/22/2009	11:00	25	F	(staff/faculty)	CL F/U	E
1/23/2009	1:30	32	F	Medicaid (+)	CL F/U	E
1/26/2009	8:00	22	F	Molina	PC E	N
1/28/2009	5:00	16	F	Eyefinity	VT session 4	E
1/28/2009	2:30	18	F	March Vision Care	PC E	E
1/28/2009	1:30	50	F	Vision Care Direct	CL E	E
1/29/2009	10:00	22	F	PH Medicaid	PC E	N
1/29/2009	1:00	11	F	March Vision Care	Peds	E
1/29/2009	8:00	19	F	Eyefinity	CL E	E
1/30/2009	3:00	18	F	Eyefinity	Sensorimotor	E
1/30/2009	3:00	16	F	Eyefinity	Sensorimotor	E
2/2/2009	1:00	32	F	HP of Michigan	CL F/U	E
2/2/2009	1:00	62	F	Eyefinity/staff	PC E	E
2/2/2009	1:00	18	F	Cash	PC E	E
2/2/2009	3:00	51	F	Medicare/Medicaid	PC E	N
2/4/2009	4:00	15	F	Eyefinity	Peds	N
2/9/2009	9:15	17	F	PH Medicaid	PC E	E
2/9/2009	4:00	14	F	PH Medicaid	Peds	N
2/11/2009	2:30	48	F	PH Medicaid	PC E	E
2/11/2009	1:00	18	F	HP of Michigan	PC E	E
2/12/2009	9:30	22	F	Medicare/Medicaid	PC E	E
2/12/2009	5:00	28	F	Eyefinity	PC E	N
2/13/2009	2:30	57	F	Cash	CL F/U	E
2/13/2009	1:00	66	F	Medicare	PC E	E
2/16/2009	1:00	35	F	Eyefinity	CL F/U	E
2/17/2009	1:00	48	F	Eyefinity	PC E	E

2/17/2009	1:30	44	F	Medicare/Medicaid	PC E	E
2/17/2009	1:00	16	F	Cash	Peds F/U	E
2/18/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
2/18/2009	3:00	10	F	March Vision Care	Peds	N
2/18/2009	3:30	26	F	Strategies	CL E	E
2/19/2009	10:30	76	F	Medicare/Medicaid	PC E	E
2/20/2009	1:00	32	F	Medicaid (+)	PC F/U	E
2/23/2009	2:00	15	F	March Vision Care	CL F/U	E
2/25/2009	4:30	50	F	Medicaid (+)	CL F/U	E
2/26/2009	10:00	19	F	Eyefinity	PC E	N
2/26/2009	1:00	30	F	March Vision Care	Sensorimotor	E
2/26/2009	6:30	20	F	Eyefinity	PC E	N
2/26/2009	5:00	32	F	Medicaid (+)	PC F/U	E
2/27/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/3/2009	1:30	36	F	March Vision Care	PC E	N
3/4/2009	2:00	83	F	Medicare	PC E	E
3/4/2009	2:00	53	F	Medicare	PCE	E
3/4/2009	2:00	44	F	Cash	CL F/U	E
3/4/2009	3:30	17	F	HP of Michigan	Peds F/U	E
3/5/2009	5:00	19	F	Medicaid	PC E	E
3/5/2009	1:30	26	F	March Vision Care	PC E	N
3/5/2009	11:00	42	F	Eyefinity	CL F/U	E
3/6/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/6/2009	1:00	12	F	PH Medicaid	Peds	E
3/6/2009	1:00	23	F	Medicaid (+)	CL E	N
3/9/2009	8:00	21	F	VSP SCAN	PC E	E
3/12/2009	1:00	49	F	HP of Michigan	CL E	E
3/12/2009	9:00	52	F	Cash	PC E	N
3/13/2009	2:15	24	F	March Vision Care	PC E	E
3/16/2009	3:15	4	F	Medicaid	Peds	N
3/19/2009	1:30	34	F	Medicare	PC E	E
3/20/2009	3:00	18	F	Eyefinity	CL F/U	E
3/20/2009	1:00	42	F	Student (staff/faculty)	PC F/U	E
3/23/2009	4:00	44	F	Cash	PC E	N
3/23/2009	1:00	38	F	Cash	CL E	N
3/24/2009	1:00	21	F	Medicaid, VSP	PC E	E
3/24/2009	4:00	67	F	Medicare	Mat F/U	E
3/24/2009	2:30	60	F	HP of Michigan	PC E	N
3/25/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
3/25/2009	4:00	13	F	Eyefinity	Peds F/U	E
3/25/2009	2:00	1	F	March Vision Care	Peds	N
3/25/2009	4:30	3	F	Eyefinity	Peds	E

3/25/2009	2:00	4	F	March Vision Care	Peds	E
3/25/2009	4:30	52	F	ASR Corp	CL F/U	E
3/27/2009	3:30	17	F	HP of Michigan	PC E	N
3/30/2009	1:00	32	F	HP of Michigan	CL F/U	E
3/30/2009	2:30	34	F	PH Medicaid	CL F/U	E
3/31/2009	1:00	17	F	Medicaid	Sensorimotor	E
4/1/2009	1:00	19	F	Strategies	Strategies	N
4/2/2009	1:00	8	F	PH Medicaid	Peds	E
4/2/2009	10:00	38	F	Medicare/Medicaid	PC E	E
4/3/2009	2:00	4	F	Medicaid	Peds F/U	E
4/6/2009	3:00	25	F	PH Medicaid	CL F/U	E
4/7/2009	1:30	21	F	March Vision Care	PC E	E
4/8/2009	3:00	50	F	Medicaid (+)	CL F/U	E
4/8/2009	4:00	8	F	Eyefinity	Peds	N
4/8/2009	4:00	9	F	Eyefinity	Peds	N
4/8/2009	2:30	20	F	PH Medicaid	PC E	E
4/9/2009	8:00	66	F	Medicare	M/S F/U	E
4/13/2009	8:00	49	F	Cash	PC E	N
4/14/2009	2:00	47	F	Cash	Mat E	E
					Low Vision	
4/15/2009	11:00	86	F	Medicare	F/U	E
4/15/2009	3:00	23	F	PH Medicaid	PC E	N
4/15/2009	2:30	23	F	Tricare North	PC E	N
4/16/2009	2:30	26	F	Medicaid	PC E	N
4/16/2009	2:30	26	F	PH Medicaid	PC E	N
					Glaucoma	
4/20/2009	8:00	65	F	Cash	Eval	E
4/21/2009	3:30	47	F	Eyefinity	PC E	E
4/22/2009	2:00	4	F	Cash	Peds	N
4/22/2009	2:30	45	F	Cash	PC E	N
4/22/2009	3:00	52	F	Vision Care Direct	CL F/U	E
4/22/2009	2:30	18	F	March Vision Care	PC E	E
4/23/2009	9:00	36	F	HP of Michigan	PC E	E
4/23/2009	10:30	59	F	March Vision Care	PC E	N
				Heritage Vision		
4/24/2009	1:00	14	F	Plan	Peds	E
				Heritage Vision		
4/24/2009	1:00	16	F	Plan	Peds	E
4/27/2009	4:00	11	F	Eyefinity	Peds	E
4/27/2009	1:30	46	F	Eyefinity	CL F/U	E
4/27/2009	4:00	15	F	March Vision Care	Peds	E
4/27/2009	1:30	21	F	Cash	CL E	N
4/28/2009	2:30	25	F	PH Medicaid	PC F/U	E
4/29/2009	9:30	34	F	Eyefinity	CL F/U	E

4/29/2009	8:00	38	F	Cash	PC E	N
				Humana Gold		
4/29/2009	9:30	73	F	Choice	PC E	N
4/30/2009	8:00	34	F	Eyefinity	CL F/U	E
4/30/2009	9:30	19	F	Eyefinity	CL F/U	E
4/30/2009	4:30	22	F	Cash	E/M F/U	E
4/30/2009	5:00	36	F	Cash	PC F/U	E
5/1/2009	10:00	62	F	BC/BS Medical	Diabetic	N
5/1/2009	1:00	38	F	March Vision Care	CL F/U	E
5/1/2009	2:00	7	F	March Vision Care	PC E	N
5/1/2009	2:30	58	F	Cash	PC E	N
5/1/2009	2:30	55	F	PH Medicaid	PC F/U	E
5/1/2009	3:30	31	F	Lions Club	CL F/U	E
5/18/2009	1:00	10	F	Eyefinity	Peds	E
5/18/2009	1:00	9	F	Eyefinity	Peds	E
5/19/2009	2:30	30	F	Cash	PC E	N
5/20/2009	1:00	8	F	HP of Michigan	Peds	E
5/20/2009	2:30	43	F	Medicaid (+)	PC E	N
5/21/2009	4:00	52	F	PH Medicaid	PC F/U	E
5/22/2009	9:00	49	F	Eyefinity	Diabetic	E
5/26/2009	2:15	46	F	BC/BS 5-7	E/M F/U	E
5/26/2009	4:00	22	F	March Vision Care	CL F/U	E
5/26/2009	1:00	53	F	PH Medicaid	PC F/U	E
5/27/2009	1:00	12	F	HP of Michigan	PC E	E
5/27/2009	2:00	9	F	March Vision Care	Peds F/U	E
5/27/2009	10:45	30	F	March Vision Care	PC E	N
5/29/2009	1:00	24	F	PH Medicaid	Sensorimotor	E
5/29/2009	8:00	29	F	Eyefinity	PC E	E
5/29/2009	9:30	60	F	Cash	PC E	E
6/1/2009	9:00	20	F	BC Standard	CL E	N
6/1/2009	11:00	21	F	PH Medicaid	CL F/U	E
6/1/2009	9:30	21	F	Cash	CL F/U	E
6/3/2009	10:30	23	F	Eyefinity	PC E	N
6/5/2009	3:30	24	F	Eyefinity	CL E	E
6/5/2009	10:00	30	F	PH Medicaid	CL F/U	E
6/5/2009	10:45	55	F	Medicare	PC E	E
6/8/2009	3:00	14	F	Eyefinity	VT Session 3	E
6/8/2009	2:00	26	F	March Vision Care	Sensorimotor	E
6/9/2009	4:00	55	F	AETNA	PC F/U	E
6/12/2009	8:00	53	F	Eyefinity	PC F/U	E
6/12/2009	1:30	25	F	March Vision Care	Peds	E
6/12/2009	1:00	5	F	March Vision Care	Peds	E
6/15/2009	2:30	15	F	PH Medicaid	Peds	N

6/19/2009	1:30	44	F	Eyefinity	PC E	N
6/19/2009	8:00	25	F	HP of Michigan	CL F/U	E
6/19/2009	2:00	52	F	ASR Corp	CL E	E
6/19/2009	3:30	46	F	HP of Michigan	PC E	N
6/24/2009	8:00	31	F	HP of Michigan	PC E	E
6/25/2009	1:00	44	F	Medicare/Medicaid	PC E	E
6/29/2009	2:00	14	F	PH Medicaid	Sensorimotor	N
6/29/2009	3:00	14	F	Eyefinity	VT Reeval	E
6/29/2009	1:00	3	F	PH Medicaid	Peds	N
6/29/2009	1:30	21	F	PH Medicaid	PC E	N
6/29/2009	8:00	48	F	Eyefinity	CL disp	E
6/29/2009	8:00	54	F	Eyefinity	CL E	E
6/30/2009	3:45	55	F	Medicare/Medicaid	PC E	N
6/30/2009	2:30	25	F	HP of Michigan	PC F/U	E
7/1/2009	1:30	32	F	Cash	PC E	N
7/1/2009	1:30	20	F	Cash	PC E	N
7/2/2009	1:00	44	F	HP of Michigan	PC E	N
7/6/2009	2:30	5	F	March Vision Care Student	Peds	N
7/6/2009	4:00	22	F	(staff/faculty)	VT sess 4	E
7/6/2009	1:00	10	F	HP of Michigan	Peds	N
7/10/2009	10:00	23	F	Medicare/Medicaid	CL F/U	E
7/10/2009	8:30	51	F	Medicaid	Mat E	E
7/10/2009	2:30	34	F	HP of Michigan	PC F/U	E
7/13/2009	8:00	16	F	PH Medicaid	CL E	E
7/13/2009	9:30	38	F	ASR Corp	CL E	E
7/13/2009	1:30	20	F	PH Medicaid	PC E	E
7/14/2009	1:00	64	F	Cash	PC E	E
7/15/2009	1:30	41	F	March Vision Care	PC F/U	E
7/15/2009	1:30	43	F	VSP SCAN	PC E	E
7/15/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/16/2009	9:00	59	F	HP of Michigan	PC F/U	E
7/17/2009	8:00	22	F	Molina	E/M	E
7/22/2009	9:30	65	F	PH Medicaid	PC F/U	E
7/22/2009	2:30	51	F	Medicare/Medicaid	PC F/U	E
7/24/2009	8:00	25	F	HP of Michigan	PC F/U	E
7/27/2009	1:00	4	F	PH Medicaid	Peds	N
7/27/2009	11:00	51	F	Vision Care Direct	CL F/U	E
7/27/2009	9:00	34	F	Medicare/Medicaid	CL F/U	E
7/27/2009	1:00	9	F	Eyefinity	VT sess 3	E
7/27/2009	1:30	34	F	Ameritas Life Ins	PC E	N
7/29/2009	3:00	17	F	BC/BS of MI	VT Sess 4	E
7/29/2009	4:00	6	F	Anthem BC	VT sess 3	E

7/29/2009	2:30	51	F	Cash	PC E	N
7/30/2009	2:30	16	F	PH Medicaid	CL E	E
7/31/2009	9:30	47	F	Eyefinity	CL F/U	E
7/31/2009	2:00	16	F	PH Medicaid	Peds	E

No Shows- New

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/7/2009	2:30	10	F	Cash	Peds	N
1/12/2009	2:00	15	F	PH Medicaid	Peds	N
1/14/2009	4:30	7	F	March Vision Care	PC E	N
1/15/2009	8:30	37	F	Eyefinity	PC E	N
1/20/2009	3:30	20	M	HP of Michigan	PC E	N
1/26/2009	1:00	22	M	Cash	PC E	N
1/26/2009	8:00	22	F	Molina	PC E	N
1/28/2009	1:30	20	M	PH Medicaid	PC E	N
1/28/2009	1:00	21	M	Medicaid	PC E	N
1/29/2009	10:00	22	F	PH Medicaid	PC E	N
2/2/2009	3:00	51	F	Medicare/Medicaid	PC E	N
2/4/2009	4:00	15	F	Eyefinity	Peds	N
2/4/2009	2:00	10	M	Eyefinity	Peds	N
2/9/2009	4:00	14	F	PH Medicaid	Peds	N
2/11/2009	2:00	2	M	Medicaid	Peds	N
2/12/2009	5:00	28	F	Eyefinity	PC E	N
2/18/2009	2:00	39	M	March Vision Care	PC E	N
2/18/2009	3:00	10	F	March Vision Care	Peds	N
2/19/2009	6:30	44	M	VSP SCAN	PC E	N
2/19/2009	8:00	37	M	Cash	PC E	N
2/26/2009	10:00	19	F	Eyefinity	PC E	N
2/26/2009	6:30	20	F	Eyefinity	PC E	N
3/3/2009	1:30	36	F	March Vision Care	PC E	N
3/5/2009	1:30	26	F	March Vision Care	PC E	N
3/6/2009	1:00	23	F	Medicaid (+)	CL E	N
3/12/2009	9:00	51	M	Cash	PC E	N
3/12/2009	9:00	52	F	Cash	PC E	N
3/16/2009	3:15	4	F	Medicaid	Peds	N
3/17/2009	2:30	43	M	Cash	PC E	N
3/19/2009	2:30	33	M	March Vision Care	PC E	N
3/23/2009	4:00	44	F	Cash	PC E	N
3/23/2009	9:30	51	M	Medicare/Medicaid	PC E	N
3/23/2009	1:00	38	F	Cash	CL E	N
3/24/2009	2:30	60	F	HP of Michigan	PC E	N
3/25/2009	1:00	49	M	Eyefinity	PC E	N
3/25/2009	2:00	1	F	March Vision Care	Peds	N

3/27/2009	3:30	17	F	HP of Michigan	PC E	N
3/30/2009	3:30	3	M	Eyefinity	Peds	N
4/1/2009	1:00	19	F	Strategies	Strategies	N
4/1/2009	2:30	19	M	Strategies	Strategies	N
4/2/2009	5:00	27	M	March Vision Care	PC E	N
4/2/2009	10:30	42	M	March Vision Care	PC E	N
4/6/2009	4:00	11	M	HP of Michigan	Peds	N
4/6/2009	4:00	15	M	HP of Michigan	Peds	N
4/8/2009	4:00	8	F	Eyefinity	Peds	N
4/8/2009	4:00	9	F	Eyefinity	Peds	N
4/8/2009	3:30	1	M	Cash	Infantsee	N
4/8/2009	1:00	-	M	Medicare	PC E	N
4/13/2009	8:00	49	F	Cash	PC E	N
4/13/2009	1:30	29	M	Cash	CL E	N
4/14/2009	2:30	19	M	Strategies	Strategies	N
4/15/2009	3:00	23	F	PH Medicaid	PC E	N
4/15/2009	2:30	23	F	Tricare North	PC E	N
4/16/2009	1:00	31	M	Cash	CL E	N
4/16/2009	2:30	26	F	Medicaid	PC E	N
4/16/2009	2:30	26	F	PH Medicaid	PC E	N
4/16/2009	9:30	20	M	Strategies	Strategies	N
4/21/2009	1:00	15	M	Cash	Peds	N
4/22/2009	2:00	4	F	Cash	Peds	N
4/22/2009	2:30	45	F	Cash	PC E	N
4/23/2009	10:00	23	M	Strategies	Strategies	N
4/23/2009	10:30	59	F	March Vision Care	PC E	N
4/23/2009	8:00	18	M	Eyefinity	PC E	N
4/24/2009	1:00	19	M	Strategies	Strategies	N
4/27/2009	1:30	21	F	Cash	CL E	N
4/29/2009	8:00	38	F	Cash	PC E	N
				Humana Gold		
4/29/2009	9:30	73	F	Choice	PC E	N
4/30/2009	2:30	32	M	Eyefinity	PC E	N
4/30/2009	2:30	23	M	Strategies	Strategies	N
5/1/2009	10:00	62	F	BC/BS Medical	Diabetic	N
5/1/2009	2:00	7	F	March Vision Care	PC E	N
5/1/2009	2:30	58	F	Cash	PC E	N
5/19/2009	2:30	30	F	Cash	PC E	N
5/20/2009	2:30	43	F	Medicaid (+)	PC E	N
5/27/2009	1:30	49	M	Medicaid (+)	PC E	N
5/27/2009	10:45	30	F	March Vision Care	PC E	N
6/1/2009	9:00	20	F	BC Standard	CL E	N
6/3/2009	10:30	23	F	Eyefinity	PC E	N

6/3/2009	3:00	51	M	Medicare/Medicaid	PC E	N
6/15/2009	8:00	51	M	Medicare/Medicaid	PC E	N
6/15/2009	2:30	15	F	PH Medicaid	Peds	N
6/15/2009	2:30	15	M	PH Medicaid	Peds	N
6/15/2009	1:00	4	M	March Vision Care	Peds	N
6/19/2009	1:30	44	F	Eyefinity	PC E	N
6/19/2009	3:30	46	F	HP of Michigan	PC E	N
6/22/2009	3:00	48	M	Medicare	PC E	N
6/29/2009	2:00	14	F	PH Medicaid	Sensorimotor	N
6/29/2009	1:00	3	F	PH Medicaid	Peds	N
6/29/2009	8:00	21	M	PH Medicaid	CL E	N
6/29/2009	1:30	21	F	PH Medicaid	PC E	N
6/30/2009	3:45	55	F	Medicare/Medicaid	PC E	N
7/1/2009	1:30	32	F	Cash	PC E	N
7/1/2009	1:30	20	F	Cash	PC E	N
7/2/2009	1:00	44	F	HP of Michigan	PC E	N
7/6/2009	2:30	5	F	March Vision Care	Peds	N
7/6/2009	1:00	10	F	HP of Michigan	Peds	N
7/9/2009	3:00	7	M	March Vision Care	Peds	N
7/27/2009	1:00	4	F	PH Medicaid	Peds	N
7/27/2009	1:30	34	F	Ameritas Life Ins	PC E	N
7/29/2009	2:30	51	F	Cash	PC E	N
7/30/2009	1:00	7	M	Eyefinity	Peds	N
7/30/2009	1:00	15	M	HP of Michigan	Peds	N

No Shows- Established

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/12/2009	1:30	16	M	March Vision Care	CL E	E
1/13/2009	3:00	23	F	Eyefinity	PC E	E
1/14/2009	4:00	18	F	Cash	E/M F/U	E
1/14/2009	2:00	9	F	March Vision Care	Peds F/U	E
1/14/2009	2:00	40	F	PH Medicaid	CL E	E
1/15/2009	4:00	38	F	Eyefinity	CL F/U	E
1/16/2009	1:30	44	F	March Vision Care	PC F/U	E
1/20/2009	1:00	32	M	Cash	PC F/U	E
1/21/2009	2:00	17	F	PH Medicaid	Peds F/U	E
1/21/2009	1:00	29	M	Medicaid	CL E	E
1/22/2009	11:00	25	F	Student (staff/faculty)	CL F/U	E
1/23/2009	1:30	54	M	Eyefinity	PC E	E
1/23/2009	2:30	33	M	March Vision Care	PC E	E
1/23/2009	1:30	32	F	Medicaid (+)	CL F/U	E
1/28/2009	5:00	16	F	Eyefinity	VT session 4	E
1/28/2009	2:30	18	F	March Vision Care	PC E	E
1/28/2009	1:30	50	F	Vision Care Direct	CL E	E
1/29/2009	1:00	15	M	Medicaid	Peds	E
1/29/2009	1:00	11	F	March Vision Care	Peds	E
1/29/2009	8:00	19	F	Eyefinity	CL E	E
1/29/2009	3:30	13	M	BC/BS	OrthoK Fit	E
1/30/2009	3:00	18	F	Eyefinity	Sensorimotor	E
1/30/2009	3:00	16	F	Eyefinity	Sensorimotor	E
2/2/2009	1:00	32	F	HP of Michigan	CL F/U	E
2/2/2009	1:00	62	F	Eyefinity/staff	PC E	E
2/2/2009	1:00	18	F	Cash	PC E	E
2/4/2009	1:00	59	M	Medicaid (+)	PC E	E
2/4/2009	9:00	8	M	Comm/Blind	LV F/U	E
2/4/2009	1:00	44	M	Eyefinity	CL E	E
2/5/2009	8:00	34	M	Golden Rule	M/S F/U	E
2/9/2009	2:00	12	M	Eyefinity	Peds	E
2/9/2009	9:15	17	F	PH Medicaid	PC E	E
2/11/2009	2:30	48	F	PH Medicaid	PC E	E
2/11/2009	1:00	18	F	HP of Michigan	PC E	E
2/12/2009	9:30	22	F	Medicare/Medicaid	PC E	E
2/13/2009	2:30	57	F	Cash	CL F/U	E
2/13/2009	1:00	66	F	Medicare	PC E	E
2/16/2009	1:00	35	F	Eyefinity	CL F/U	E

2/16/2009	2:00	19	M	March Vision Care	CL E	E
2/17/2009	1:00	48	F	Eyefinity	PC E	E
2/17/2009	1:30	44	F	Medicare/Medicaid	PC E	E
2/17/2009	1:00	16	F	Cash	Peds F/U	E
2/18/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
2/18/2009	4:30	1	M	HP of Michigan	Peds F/U	E
2/18/2009	3:30	26	F	Strategies	CL E	E
2/19/2009	10:30	76	F	Medicare/Medicaid	PC E	E
2/20/2009	1:00	53	M	Medicare/Medicaid	PC E	E
2/20/2009	1:00	32	F	Medicaid (+)	PC F/U	E
2/23/2009	2:00	5	M	Eyefinity	Peds F/U	E
2/23/2009	2:00	15	F	March Vision Care	CL F/U	E
2/25/2009	4:30	50	F	Medicaid (+)	CL F/U	E
2/25/2009	2:00	9	M	BC/BS Medical	Sensorimotor	E
2/25/2009	2:00	14	M	March Vision Care	Peds F/U	E
2/26/2009	1:00	30	F	March Vision Care	Sensorimotor	E
2/26/2009	6:30	27	M	Cash	E/M F/U	E
2/26/2009	5:00	32	F	Medicaid (+)	PC F/U	E
2/27/2009	3:00	14	F	PH Medicaid	VT session 1	E
2/27/2009	1:00	9	M	PH Medicaid	Peds	E
3/4/2009	2:00	83	F	Medicare	PC E	E
3/4/2009	2:00	53	F	Medicare	PCE	E
3/4/2009	2:00	44	F	Cash	CL F/U	E
3/4/2009	3:30	17	F	HP of Michigan	Peds F/U	E
3/5/2009	5:00	19	F	Medicaid	PC E	E
3/5/2009	11:00	20	M	BC/BS Medical	E/M F/U	E
3/5/2009	11:00	42	F	Eyefinity	CL F/U	E
3/6/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/6/2009	1:00	12	F	PH Medicaid	Peds	E
3/9/2009	8:00	21	F	VSP SCAN	PC E	E
3/9/2009	5:00	5	M	March Vision Care	VT sess 1	E
3/12/2009	1:00	49	F	HP of Michigan	CL E	E
3/13/2009	2:15	24	F	March Vision Care	PC E	E
3/16/2009	10:30	69	M	Humana Gold Choice	PC F/U	E
3/19/2009	1:30	34	F	Medicare	PC E	E
3/19/2009	5:00	49	M	Eyefinity	PC E	E
3/19/2009	1:00	25	M	AETNA	Keratoconus	E
3/20/2009	3:00	18	F	Eyefinity	CL F/U	E
3/20/2009	8:30	58	M	Cash	Glaucoma Eval	E
3/20/2009	1:00	48	M	March Vision Care	PC E	E
3/20/2009	1:00	22	M	Great West HC	CL F/U	E
3/20/2009	1:00	42	F	Student (staff/faculty)	PC F/U	E

3/23/2009	9:00	29	M	Cash	CL E	E
3/24/2009	1:00	21	F	Medicaid, VSP	PC E	E
3/24/2009	4:00	67	F	Medicare	Mat F/U	E
3/24/2009	4:00	37	M	Medicare/Medicaid	Mat F/U	E
3/25/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
3/25/2009	4:00	13	F	Eyefinity	Peds F/U	E
3/25/2009	3:30	2	M	PH Medicaid	Peds F/U	E
3/25/2009	4:30	3	F	Eyefinity	Peds	E
3/25/2009	2:00	4	F	March Vision Care	Peds	E
3/25/2009	4:30	52	F	ASR Corp	CL F/U	E
3/30/2009	1:00	32	F	HP of Michigan	CL F/U	E
3/30/2009	2:30	34	F	PH Medicaid	CL F/U	E
3/31/2009	1:00	17	F	Medicaid	Sensorimotor	E
				Tricare Reserve Select,		
4/1/2009	2:30	22	M	VSP	CL F/U	E
4/2/2009	2:30	21	M	Cash	CL E	E
4/2/2009	1:00	8	F	PH Medicaid	Peds	E
4/2/2009	10:00	38	F	Medicare/Medicaid	PC E	E
4/3/2009	2:00	4	F	Medicaid	Peds F/U	E
4/6/2009	3:00	25	F	PH Medicaid	CL F/U	E
4/6/2009	10:00	55	M	Medicare	Mat E	E
4/7/2009	1:30	21	F	March Vision Care	PC E	E
4/8/2009	3:00	50	F	Medicaid (+)	CL F/U	E
4/8/2009	2:30	20	F	PH Medicaid	PC E	E
4/9/2009	8:00	66	F	Medicare	M/S F/U	E
4/13/2009	3:30	14	M	Medicaid	CL F/U	E
4/14/2009	2:30	44	M	Eyefinity	PC F/U	E
4/14/2009	2:00	47	F	Cash	Mat E	E
					Low Vision	
4/15/2009	11:00	86	F	Medicare	F/U	E
4/15/2009	2:00	15	M	March Vision Care	PC E	E
4/16/2009	6:30	50	M	Cash	PC E	E
4/16/2009	4:00	14	M	Medicaid	CL F/U	E
					Glaucoma	
4/20/2009	8:00	65	F	Cash	Eval	E
4/21/2009	3:30	47	F	Eyefinity	PC E	E
4/22/2009	3:00	52	F	Vision Care Direct	CL F/U	E
4/22/2009	2:30	18	F	March Vision Care	PC E	E
4/23/2009	9:00	36	F	HP of Michigan	PC E	E
4/24/2009	2:30	24	M	Cash	CL F/U	E
4/24/2009	1:00	14	F	Heritage Vision Plan	Peds	E
4/24/2009	1:00	16	F	Heritage Vision Plan	Peds	E
4/27/2009	4:00	11	F	Eyefinity	Peds	E

4/27/2009	1:30	46	F	Eyefinity	CL F/U	E
4/27/2009	4:00	15	F	March Vision Care	Peds	E
4/28/2009	1:00	10	M	BC/BS Medical	Sensorimotor	E
4/28/2009	2:30	25	F	PH Medicaid	PC F/U	E
4/29/2009	4:00	11	M	Eyefinity	Sensorimotor	E
4/29/2009	9:30	34	F	Eyefinity	CL F/U	E
4/29/2009	2:30	32	M	PH Medicaid	PC E	E
4/29/2009	2:30	51	M	PH Medicaid	PC F/U	E
4/30/2009	9:00	23	M	BC/BS Medical	E/M F/U	E
4/30/2009	8:00	34	F	Eyefinity	CL F/U	E
4/30/2009	9:30	19	F	Eyefinity	CL F/U	E
4/30/2009	4:30	22	F	Cash	E/M F/U	E
4/30/2009	5:00	36	F	Cash	PC F/U	E
5/1/2009	1:00	38	F	March Vision Care	CL F/U	E
5/1/2009	2:30	55	F	PH Medicaid	PC F/U	E
5/1/2009	3:30	31	F	Lions Club	CL F/U	E
5/18/2009	1:00	10	F	Eyefinity	Peds	E
5/18/2009	1:00	9	F	Eyefinity	Peds	E
5/18/2009	2:30	11	M	PH Medicaid	Peds	E
5/20/2009	1:00	8	F	HP of Michigan	Peds	E
5/21/2009	4:00	52	F	PH Medicaid	PC F/U	E
5/22/2009	9:00	49	F	Eyefinity	Diabetic	E
5/26/2009	2:15	46	F	BC/BS 5-7	E/M F/U	E
5/26/2009	4:00	22	F	March Vision Care	CL F/U	E
5/26/2009	1:00	53	F	PH Medicaid	PC F/U	E
5/26/2009	3:00	83	M	Medicare	Mat F/U	E
5/27/2009	1:00	5	M	Eyefinity	Peds F/U	E
5/27/2009	1:00	12	F	HP of Michigan	PC E	E
5/27/2009	2:00	9	F	March Vision Care	Peds F/U	E
5/29/2009	1:00	24	F	PH Medicaid	Sensorimotor	E
5/29/2009	9:15	22	M	Tricare Reserve Select, VSP	CL F/U	E
5/29/2009	8:00	29	F	Eyefinity	PC E	E
5/29/2009	9:30	60	F	Cash	PC E	E
6/1/2009	3:00	8	M	BC/BS of MI	VT sess 3	E
6/1/2009	11:00	21	F	PH Medicaid	CL F/U	E
6/1/2009	9:30	21	F	Cash	CL F/U	E
6/3/2009	4:00	1	M	Medicaid	Peds F/U	E
6/5/2009	3:30	24	F	Eyefinity	CL E	E
6/5/2009	10:00	30	F	PH Medicaid	CL F/U	E
6/5/2009	10:45	55	F	Medicare	PC E	E
6/8/2009	3:00	14	F	Eyefinity	VT Session 3	E
6/8/2009	2:00	26	F	March Vision Care	Sensorimotor	E

6/9/2009	4:00	55	F	AETNA	PC F/U	E
6/11/2009	1:00	6	M	HP of Michigan	Peds	E
6/12/2009	8:00	53	F	Eyefinity	PC F/U	E
6/12/2009	1:30	25	F	March Vision Care	Peds	E
6/12/2009	1:00	5	F	March Vision Care	Peds	E
6/15/2009	1:30	64	M	Cash	PC F/U	E
6/15/2009	1:00	5	M	HP of Michigan	Peds	E
6/17/2009	4:00	10	M	Eyefinity	VT sess 4	E
6/19/2009	8:00	25	F	HP of Michigan	CL F/U	E
6/19/2009	2:00	52	F	ASR Corp	CL E	E
6/24/2009	8:00	31	F	HP of Michigan	PC E	E
6/25/2009	1:00	44	F	Medicare/Medicaid	PC E	E
6/29/2009	3:00	14	F	Eyefinity	VT Reeval	E
6/29/2009	8:00	48	F	Eyefinity	CL disp	E
6/29/2009	8:00	54	F	Eyefinity	CL E	E
6/30/2009	2:30	25	F	HP of Michigan	PC F/U	E
7/1/2009	2:15	11	M	March Vision Care	Peds F/U	E
7/2/2009	4:00	22	M	Cash	CL F/U	E
7/6/2009	1:30	19	M	HP of Michigan	PC E	E
7/6/2009	2:00	7	M	AETNA	VIPA 4	E
7/6/2009	4:00	22	F	Student (staff/faculty)	VT sess 4	E
7/10/2009	3:30	30	M	Cash	E/M F/U	E
7/10/2009	10:00	23	F	Medicare/Medicaid	CL F/U	E
7/10/2009	8:30	51	F	Medicaid	Mat E	E
7/10/2009	2:30	34	F	HP of Michigan	PC F/U	E
7/10/2009	8:00	22	M	BC/BS Medical	CL E	E
7/13/2009	8:00	16	F	PH Medicaid	CL E	E
7/13/2009	1:30	47	M	HP of Michigan	PC E	E
7/13/2009	9:30	38	F	ASR Corp	CL E	E
7/13/2009	1:30	20	F	PH Medicaid	PC E	E
7/14/2009	1:00	64	F	Cash	PC E	E
7/14/2009	2:15	61	M	Eyefinity	PC E	E
7/15/2009	1:30	41	F	March Vision Care	PC F/U	E
7/15/2009	1:30	43	F	VSP SCAN	PC E	E
7/15/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/15/2009	2:30	36	M	Eyefinity	PC F/U	E
7/16/2009	9:00	59	F	HP of Michigan	PC F/U	E
7/17/2009	8:00	70	M	Medicare	PC F/U	E
7/17/2009	8:00	22	F	Molina	E/M	E
7/20/2009	1:00	7	M	March Vision Care	Peds	E
7/22/2009	9:30	65	F	PH Medicaid	PC F/U	E
7/22/2009	2:30	51	F	Medicare/Medicaid	PC F/U	E
7/24/2009	1:00	10	M	Eyefinity	Peds	E

7/24/2009	8:00	43	M	ASR Corp	CL E	E
7/24/2009	8:00	25	F	HP of Michigan	PC F/U	E
7/27/2009	11:00	51	F	Vision Care Direct	CL F/U	E
7/27/2009	9:00	34	F	Medicare/Medicaid	CL F/U	E
7/27/2009	1:00	9	F	Eyefinity	VT sess 3	E
7/27/2009	10:30	17	M	ASR Corp	CL E	E
7/29/2009	3:00	17	F	BC/BS of MI	VT Sess 4	E
7/29/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/30/2009	2:30	16	F	PH Medicaid	CL E	E
7/30/2009	4:00	52	M	ASR Corp	CL F/U	E
7/31/2009	9:30	47	F	Eyefinity	CL F/U	E
7/31/2009	1:00	13	M	March Vision Care	Peds F/U	E
7/31/2009	2:00	16	F	PH Medicaid	Peds	E

No Shows- Primary Care Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/13/2009	3:00	23	F	Eyefinity	PC E	E
1/14/2009	4:30	7	F	March Vision Care	PC E	N
1/15/2009	8:30	37	F	Eyefinity	PC E	N
1/16/2009	1:30	44	F	March Vision Care	PC F/U	E
1/20/2009	3:30	20	M	HP of Michigan	PC E	N
1/20/2009	1:00	32	M	Cash	PC F/U	E
1/23/2009	1:30	54	M	Eyefinity	PC E	E
1/23/2009	2:30	33	M	March Vision Care	PC E	E
1/26/2009	1:00	22	M	Cash	PC E	N
1/26/2009	8:00	22	F	Molina	PC E	N
1/28/2009	2:30	18	F	March Vision Care	PC E	E
1/28/2009	1:30	20	M	PH Medicaid	PC E	N
1/28/2009	1:00	21	M	Medicaid	PC E	N
1/29/2009	10:00	22	F	PH Medicaid	PC E	N
2/2/2009	1:00	62	F	Eyefinity/staff	PC E	E
2/2/2009	1:00	18	F	Cash	PC E	E
2/2/2009	3:00	51	F	Medicare/Medicaid	PC E	N
2/4/2009	1:00	59	M	Medicaid (+)	PC E	E
2/9/2009	9:15	17	F	PH Medicaid	PC E	E
2/11/2009	2:30	48	F	PH Medicaid	PC E	E
2/11/2009	1:00	18	F	HP of Michigan	PC E	E
2/12/2009	9:30	22	F	Medicare/Medicaid	PC E	E
2/12/2009	5:00	28	F	Eyefinity	PC E	N
2/13/2009	1:00	66	F	Medicare	PC E	E
2/17/2009	1:00	48	F	Eyefinity	PC E	E
2/17/2009	1:30	44	F	Medicare/Medicaid	PC E	E
2/18/2009	2:00	39	M	March Vision Care	PC E	N
2/19/2009	6:30	44	M	VSP SCAN	PC E	N
2/19/2009	8:00	37	M	Cash	PC E	N
2/19/2009	10:30	76	F	Medicare/Medicaid	PC E	E
2/20/2009	1:00	53	M	Medicare/Medicaid	PC E	E
2/20/2009	1:00	32	F	Medicaid (+)	PC F/U	E
2/26/2009	10:00	19	F	Eyefinity	PC E	N
2/26/2009	6:30	20	F	Eyefinity	PC E	N
2/26/2009	5:00	32	F	Medicaid (+)	PC F/U	E
3/3/2009	1:30	36	F	March Vision Care	PC E	N
3/4/2009	2:00	83	F	Medicare	PC E	E
3/4/2009	2:00	53	F	Medicare	PCE	E

3/5/2009	5:00	19	F	Medicaid	PC E	E
3/5/2009	1:30	26	F	March Vision Care	PC E	N
3/9/2009	8:00	21	F	VSP SCAN	PC E	E
3/12/2009	9:00	51	M	Cash	PC E	N
3/12/2009	9:00	52	F	Cash	PC E	N
3/13/2009	2:15	24	F	March Vision Care	PC E	E
3/16/2009	10:30	69	M	Humana Gold Choice	PC F/U	E
3/17/2009	2:30	43	M	Cash	PC E	N
3/19/2009	1:30	34	F	Medicare	PC E	E
3/19/2009	2:30	33	M	March Vision Care	PC E	N
3/19/2009	5:00	49	M	Eyefinity	PC E	E
3/20/2009	1:00	48	M	March Vision Care	PC E	E
3/20/2009	1:00	42	F	Student (staff/faculty)	PC F/U	E
3/23/2009	4:00	44	F	Cash	PC E	N
3/23/2009	9:30	51	M	Medicare/Medicaid	PC E	N
3/24/2009	1:00	21	F	Medicaid, VSP	PC E	E
3/24/2009	2:30	60	F	HP of Michigan	PC E	N
3/25/2009	1:00	49	M	Eyefinity	PC E	N
3/27/2009	3:30	17	F	HP of Michigan	PC E	N
4/2/2009	5:00	27	M	March Vision Care	PC E	N
4/2/2009	10:00	38	F	Medicare/Medicaid	PC E	E
4/2/2009	10:30	42	M	March Vision Care	PC E	N
4/7/2009	1:30	21	F	March Vision Care	PC E	E
4/8/2009	2:30	20	F	PH Medicaid	PC E	E
4/8/2009	1:00	-	M	Medicare	PC E	N
4/13/2009	8:00	49	F	Cash	PC E	N
4/14/2009	2:30	44	M	Eyefinity	PC F/U	E
4/15/2009	3:00	23	F	PH Medicaid	PC E	N
4/15/2009	2:30	23	F	Tricare North	PC E	N
4/15/2009	2:00	15	M	March Vision Care	PC E	E
4/16/2009	6:30	50	M	Cash	PC E	E
4/16/2009	2:30	26	F	Medicaid	PC E	N
4/16/2009	2:30	26	F	PH Medicaid	PC E	N
4/21/2009	3:30	47	F	Eyefinity	PC E	E
4/22/2009	2:30	45	F	Cash	PC E	N
4/22/2009	2:30	18	F	March Vision Care	PC E	E
4/23/2009	9:00	36	F	HP of Michigan	PC E	E
4/23/2009	10:30	59	F	March Vision Care	PC E	N
4/23/2009	8:00	18	M	Eyefinity	PC E	N
4/28/2009	2:30	25	F	PH Medicaid	PC F/U	E
4/29/2009	8:00	38	F	Cash	PC E	N
4/29/2009	2:30	32	M	PH Medicaid	PC E	E
4/29/2009	9:30	73	F	Humana Gold Choice	PC E	N

4/29/2009	2:30	51	M	PH Medicaid	PC F/U	E
4/30/2009	2:30	32	M	Eyefinity	PC E	N
4/30/2009	5:00	36	F	Cash	PC F/U	E
5/1/2009	2:00	7	F	March Vision Care	PC E	N
5/1/2009	2:30	58	F	Cash	PC E	N
5/1/2009	2:30	55	F	PH Medicaid	PC F/U	E
5/19/2009	2:30	30	F	Cash	PC E	N
5/20/2009	2:30	43	F	Medicaid (+)	PC E	N
5/21/2009	4:00	52	F	PH Medicaid	PC F/U	E
5/26/2009	1:00	53	F	PH Medicaid	PC F/U	E
5/27/2009	1:30	49	M	Medicaid (+)	PC E	N
5/27/2009	1:00	12	F	HP of Michigan	PC E	E
5/27/2009	10:45	30	F	March Vision Care	PC E	N
5/29/2009	8:00	29	F	Eyefinity	PC E	E
5/29/2009	9:30	60	F	Cash	PC E	E
6/3/2009	10:30	23	F	Eyefinity	PC E	N
6/3/2009	3:00	51	M	Medicare/Medicaid	PC E	N
6/5/2009	10:45	55	F	Medicare	PC E	E
6/9/2009	4:00	55	F	AETNA	PC F/U	E
6/12/2009	8:00	53	F	Eyefinity	PC F/U	E
6/15/2009	8:00	51	M	Medicare/Medicaid	PC E	N
6/15/2009	1:30	64	M	Cash	PC F/U	E
6/19/2009	1:30	44	F	Eyefinity	PC E	N
6/19/2009	3:30	46	F	HP of Michigan	PC E	N
6/22/2009	3:00	48	M	Medicare	PC E	N
6/24/2009	8:00	31	F	HP of Michigan	PC E	E
6/25/2009	1:00	44	F	Medicare/Medicaid	PC E	E
6/29/2009	1:30	21	F	PH Medicaid	PC E	N
6/30/2009	3:45	55	F	Medicare/Medicaid	PC E	N
6/30/2009	2:30	25	F	HP of Michigan	PC F/U	E
7/1/2009	1:30	32	F	Cash	PC E	N
7/1/2009	1:30	20	F	Cash	PC E	N
7/2/2009	1:00	44	F	HP of Michigan	PC E	N
7/6/2009	1:30	19	M	HP of Michigan	PC E	E
7/10/2009	2:30	34	F	HP of Michigan	PC F/U	E
7/13/2009	1:30	47	M	HP of Michigan	PC E	E
7/13/2009	1:30	20	F	PH Medicaid	PC E	E
7/14/2009	1:00	64	F	Cash	PC E	E
7/14/2009	2:15	61	M	Eyefinity	PC E	E
7/15/2009	1:30	41	F	March Vision Care	PC F/U	E
7/15/2009	1:30	43	F	VSP SCAN	PC E	E
7/15/2009	2:30	36	M	Eyefinity	PC F/U	E
7/16/2009	9:00	59	F	HP of Michigan	PC F/U	E

7/17/2009	8:00	70	M	Medicare	PC F/U	E
7/22/2009	9:30	65	F	PH Medicaid	PC F/U	E
7/22/2009	2:30	51	F	Medicare/Medicaid	PC F/U	E
7/24/2009	8:00	25	F	HP of Michigan	PC F/U	E
7/27/2009	1:30	34	F	Ameritas Life Ins	PC E	N
7/29/2009	2:30	51	F	Cash	PC E	N

No Shows- Pediatric Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/5/2009	2:00	1	M	Eyefinity	Peds	N
1/7/2009	2:30	10	F	Cash	Peds	N
1/12/2009	2:00	15	F	PH Medicaid	Peds	N
1/14/2009	2:00	9	F	March Vision Care	Peds F/U	E
1/21/2009	2:00	17	F	PH Medicaid	Peds F/U	E
1/28/2009	5:00	16	F	Eyefinity	VT session 4	E
1/29/2009	1:00	15	M	Medicaid	Peds	E
1/29/2009	1:00	11	F	March Vision Care	Peds	E
1/29/2009	3:30	13	M	BC/BS	OrthoK Fit	E
1/30/2009	3:00	16	F	Eyefinity	Sensorimotor	E
2/4/2009	9:00	8	M	Comm/Blind	LV F/U	E
2/4/2009	4:00	15	F	Eyefinity	Peds	N
2/4/2009	2:00	10	M	Eyefinity	Peds	N
2/9/2009	2:00	12	M	Eyefinity	Peds	E
2/9/2009	9:15	17	F	PH Medicaid	PC E	E
2/9/2009	4:00	14	F	PH Medicaid	Peds	N
2/11/2009	2:00	2	M	Medicaid	Peds	N
2/17/2009	1:00	16	F	Cash	Peds F/U	E
2/18/2009	4:30	1	M	HP of Michigan	Peds F/U	E
2/18/2009	3:00	10	F	March Vision Care	Peds	N
2/23/2009	2:00	5	M	Eyefinity	Peds F/U	E
2/23/2009	2:00	15	F	March Vision Care	CL F/U	E
2/25/2009	2:00	9	M	BC/BS Medical	Sensorimotor	E
2/25/2009	2:00	14	M	March Vision Care	Peds F/U	E
2/27/2009	3:00	14	F	PH Medicaid	VT session 1	E
2/27/2009	1:00	9	M	PH Medicaid	Peds	E
3/4/2009	3:30	17	F	HP of Michigan	Peds F/U	E
3/6/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/6/2009	1:00	12	F	PH Medicaid	Peds	E
3/9/2009	5:00	5	M	March Vision Care	VT sess 1	E
3/16/2009	3:15	4	F	Medicaid	Peds	N
3/25/2009	4:00	13	F	Eyefinity	Peds F/U	E
3/25/2009	3:30	2	M	PH Medicaid	Peds F/U	E
3/25/2009	2:00	1	F	March Vision Care	Peds	N
3/25/2009	4:30	3	F	Eyefinity	Peds	E
3/25/2009	2:00	4	F	March Vision Care	Peds	E
3/27/2009	3:30	17	F	HP of Michigan	PC E	N

3/30/2009	3:30	3	M	Eyefinity	Peds	N
3/31/2009	1:00	17	F	Medicaid	Sensorimotor	E
4/2/2009	1:00	8	F	PH Medicaid	Peds	E
4/3/2009	2:00	4	F	Medicaid	Peds F/U	E
4/6/2009	4:00	11	M	HP of Michigan	Peds	N
4/6/2009	4:00	15	M	HP of Michigan	Peds	N
4/8/2009	4:00	8	F	Eyefinity	Peds	N
4/8/2009	4:00	9	F	Eyefinity	Peds	N
4/8/2009	3:30	1	M	Cash	Infantsee	N
4/8/2009	1:00	-	M	Medicare	PC E	N
4/13/2009	3:30	14	M	Medicaid	CL F/U	E
4/15/2009	2:00	15	M	March Vision Care	PC E	E
4/16/2009	4:00	14	M	Medicaid	CL F/U	E
4/21/2009	1:00	15	M	Cash	Peds	N
4/22/2009	2:00	4	F	Cash	Peds	N
4/24/2009	1:00	14	F	Heritage Vision Plan	Peds	E
4/24/2009	1:00	16	F	Heritage Vision Plan	Peds	E
4/27/2009	4:00	11	F	Eyefinity	Peds	E
4/27/2009	4:00	15	F	March Vision Care	Peds	E
4/28/2009	1:00	10	M	BC/BS Medical	Sensorimotor	E
4/29/2009	4:00	11	M	Eyefinity	Sensorimotor	E
5/1/2009	2:00	7	F	March Vision Care	PC E	N
5/18/2009	1:00	10	F	Eyefinity	Peds	E
5/18/2009	1:00	9	F	Eyefinity	Peds	E
5/18/2009	2:30	11	M	PH Medicaid	Peds	E
5/20/2009	1:00	8	F	HP of Michigan	Peds	E
5/27/2009	1:00	5	M	Eyefinity	Peds F/U	E
5/27/2009	1:00	12	F	HP of Michigan	PC E	E
5/27/2009	2:00	9	F	March Vision Care	Peds F/U	E
6/1/2009	3:00	8	M	BC/BS of MI	VT sess 3	E
6/3/2009	4:00	1	M	Medicaid	Peds F/U	E
6/8/2009	3:00	14	F	Eyefinity	VT Session 3	E
6/11/2009	1:00	6	M	HP of Michigan	Peds	E
6/12/2009	1:00	5	F	March Vision Care	Peds	E
6/15/2009	2:30	15	F	PH Medicaid	Peds	N
6/15/2009	2:30	15	M	PH Medicaid	Peds	N
6/15/2009	1:00	4	M	March Vision Care	Peds	N
6/15/2009	1:00	5	M	HP of Michigan	Peds	E
6/17/2009	4:00	10	M	Eyefinity	VT sess 4	E
6/29/2009	2:00	14	F	PH Medicaid	Sensorimotor	N
6/29/2009	3:00	14	F	Eyefinity	VT Reeval	E

6/29/2009	1:00	3	F	PH Medicaid	Peds	N
7/1/2009	2:15	11	M	March Vision Care	Peds F/U	E
7/6/2009	2:30	5	F	March Vision Care	Peds	N
7/6/2009	2:00	7	M	AETNA	VIPA 4	E
7/6/2009	1:00	10	F	HP of Michigan	Peds	N
7/9/2009	3:00	7	M	March Vision Care	Peds	N
7/13/2009	8:00	16	F	PH Medicaid	CL E	E
7/15/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/20/2009	1:00	7	M	March Vision Care	Peds	E
7/24/2009	1:00	10	M	Eyefinity	Peds	E
7/27/2009	1:00	4	F	PH Medicaid	Peds	N
7/27/2009	1:00	9	F	Eyefinity	VT sess 3	E
7/27/2009	10:30	17	M	ASR Corp	CL E	E
7/29/2009	3:00	17	F	BC/BS of MI	VT Sess 4	E
7/29/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/30/2009	1:00	7	M	Eyefinity	Peds	N
7/30/2009	2:30	16	F	PH Medicaid	CL E	E
7/30/2009	1:00	15	M	HP of Michigan	Peds	N
7/31/2009	1:00	13	M	March Vision Care	Peds F/U	E
7/31/2009	2:00	16	F	PH Medicaid	Peds	E

No Shows- Contact Lens Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/12/2009	1:30	16	M	March Vision Care	CL E	E
1/14/2009	2:00	40	F	PH Medicaid	CL E	E
1/15/2009	4:00	38	F	Eyefinity	CL F/U	E
1/21/2009	1:00	29	M	Medicaid	CL E	E
1/22/2009	11:00	25	F	Student (staff/faculty)	CL F/U	E
1/23/2009	1:30	32	F	Medicaid (+)	CL F/U	E
1/28/2009	1:30	50	F	Vision Care Direct	CL E	E
1/29/2009	8:00	19	F	Eyefinity	CL E	E
1/29/2009	3:30	13	M	BC/BS	OrthoK Fit	E
2/2/2009	1:00	32	F	HP of Michigan	CL F/U	E
2/4/2009	1:00	44	M	Eyefinity	CL E	E
2/13/2009	2:30	57	F	Cash	CL F/U	E
2/16/2009	1:00	35	F	Eyefinity	CL F/U	E
2/16/2009	2:00	19	M	March Vision Care	CL E	E
2/18/2009	3:30	26	F	Strategies	CL E	E
2/23/2009	2:00	15	F	March Vision Care	CL F/U	E
2/25/2009	4:30	50	F	Medicaid (+)	CL F/U	E
3/4/2009	2:00	44	F	Cash	CL F/U	E
3/5/2009	11:00	42	F	Eyefinity	CL F/U	E
3/6/2009	1:00	23	F	Medicaid (+)	CL E	N
3/12/2009	1:00	49	F	HP of Michigan	CL E	E
3/19/2009	1:00	25	M	AETNA	Keratoconus	E
3/20/2009	3:00	18	F	Eyefinity	CL F/U	E
3/20/2009	1:00	22	M	Great West HC	CL F/U	E
3/23/2009	9:00	29	M	Cash	CL E	E
3/23/2009	1:00	38	F	Cash	CL E	N
3/25/2009	4:30	52	F	ASR Corp	CL F/U	E
3/30/2009	1:00	32	F	HP of Michigan	CL F/U	E
3/30/2009	2:30	34	F	PH Medicaid	CL F/U	E
4/1/2009	2:30	22	M	Tricare Reserve Select, VSP	CL F/U	E
4/2/2009	2:30	21	M	Cash	CL E	E
4/6/2009	3:00	25	F	PH Medicaid	CL F/U	E
4/8/2009	3:00	50	F	Medicaid (+)	CL F/U	E
4/13/2009	3:30	14	M	Medicaid	CL F/U	E
4/13/2009	1:30	29	M	Cash	CL E	N
4/16/2009	4:00	14	M	Medicaid	CL F/U	E
4/22/2009	3:00	52	F	Vision Care Direct	CL F/U	E

4/24/2009	2:30	24	M	Cash	CL F/U	E
4/27/2009	1:30	46	F	Eyefinity	CL F/U	E
4/27/2009	1:30	21	F	Cash	CL E	N
4/29/2009	9:30	34	F	Eyefinity	CL F/U	E
4/30/2009	8:00	34	F	Eyefinity	CL F/U	E
4/30/2009	9:30	19	F	Eyefinity	CL F/U	E
5/1/2009	1:00	38	F	March Vision Care	CL F/U	E
5/1/2009	3:30	31	F	Lions Club	CL F/U	E
5/26/2009	4:00	22	F	March Vision Care	CL F/U	E
				Tricare Reserve Select,		
5/29/2009	9:15	22	M	VSP	CL F/U	E
6/1/2009	9:00	20	F	BC Standard	CL E	N
6/1/2009	11:00	21	F	PH Medicaid	CL F/U	E
6/1/2009	9:30	21	F	Cash	CL F/U	E
6/5/2009	3:30	24	F	Eyefinity	CL E	E
6/5/2009	10:00	30	F	PH Medicaid	CL F/U	E
6/19/2009	8:00	25	F	HP of Michigan	CL F/U	E
6/19/2009	2:00	52	F	ASR Corp	CL E	E
6/29/2009	8:00	21	M	PH Medicaid	CL E	N
6/29/2009	8:00	48	F	Eyefinity	CL disp	E
6/29/2009	8:00	54	F	Eyefinity	CL E	E
7/2/2009	4:00	22	M	Cash	CL F/U	E
7/10/2009	10:00	23	F	Medicare/Medicaid	CL F/U	E
7/10/2009	8:00	22	M	BC/BS Medical	CL E	E
7/13/2009	8:00	16	F	PH Medicaid	CL E	E
7/13/2009	9:30	38	F	ASR Corp	CL E	E
7/24/2009	8:00	43	M	ASR Corp	CL E	E
7/27/2009	11:00	51	F	Vision Care Direct	CL F/U	E
7/27/2009	9:00	34	F	Medicare/Medicaid	CL F/U	E
7/27/2009	10:30	17	M	ASR Corp	CL E	E
7/30/2009	2:30	16	F	PH Medicaid	CL E	E
7/30/2009	4:00	52	M	ASR Corp	CL F/U	E
7/31/2009	9:30	47	F	Eyefinity	CL F/U	E

No Shows- Vision Therapy Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/28/2009	5:00	16	F	Eyefinity	VT session 4	E
2/27/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/6/2009	3:00	14	F	PH Medicaid	VT session 1	E
3/9/2009	5:00	5	M	March Vision Care	VT sess 1	E
6/1/2009	3:00	8	M	BC/BS of MI	VT sess 3 VT Session	E
6/8/2009	3:00	14	F	Eyefinity	3	E
6/17/2009	4:00	10	M	Eyefinity	VT sess 4	E
6/29/2009	3:00	14	F	Eyefinity Student	VT Reeval	E
7/6/2009	4:00	22	F	(staff/faculty)	VT sess 4	E
7/15/2009	4:00	6	F	Anthem BC	VT sess 3	E
7/27/2009	1:00	9	F	Eyefinity	VT sess 3	E
7/29/2009	3:00	17	F	BC/BS of MI	VT Sess 4	E
7/29/2009	4:00	6	F	Anthem BC	VT sess 3	E

No Shows- Low Vision Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
2/4/2009	9:00	8	M	Comm/Blind	LV F/U	E
4/15/2009	11:00	86	F	Medicare	Low Vision F/U	E

No Shows- Sensorimotor Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/30/2009	3:00	18	F	Eyefinity	Sensorimotor	E
1/30/2009	3:00	16	F	Eyefinity	Sensorimotor	E
2/25/2009	2:00	9	M	BC/BS Medical	Sensorimotor	E
2/26/2009	1:00	30	F	March Vision Care	Sensorimotor	E
3/31/2009	1:00	17	F	Medicaid	Sensorimotor	E
4/28/2009	1:00	10	M	BC/BS Medical	Sensorimotor	E
4/29/2009	4:00	11	M	Eyefinity	Sensorimotor	E
5/29/2009	1:00	24	F	PH Medicaid	Sensorimotor	E
6/8/2009	2:00	26	F	March Vision Care	Sensorimotor	E
6/29/2009	2:00	14	F	PH Medicaid	Sensorimotor	N

No Shows- Strategies Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
4/1/2009	1:00	19	F	Strategies	Strategies	N
4/1/2009	2:30	19	M	Strategies	Strategies	N
4/14/2009	2:30	19	M	Strategies	Strategies	N
4/16/2009	9:30	20	M	Strategies	Strategies	N
4/23/2009	10:00	23	M	Strategies	Strategies	N
4/24/2009	1:00	19	M	Strategies	Strategies	N
4/30/2009	2:30	23	M	Strategies	Strategies	N

No Shows- Emergency Medical Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
1/14/2009	4:00	18	F	Cash	E/M F/U	E
2/26/2009	6:30	27	M	Cash	E/M F/U	E
3/5/2009	11:00	20	M	BC/BS Medical	E/M F/U	E
4/30/2009	9:00	23	M	BC/BS Medical	E/M F/U	E
4/30/2009	4:30	22	F	Cash	E/M F/U	E
5/26/2009	2:15	46	F	BC/BS 5-7	E/M F/U	E
7/10/2009	3:30	30	M	Cash	E/M F/U	E
7/17/2009	8:00	22	F	Molina	E/M	E

No Shows- Mature Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
2/18/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
3/24/2009	4:00	67	F	Medicare	Mat F/U	E
3/24/2009	4:00	37	M	Medicare/Medicaid	Mat F/U	E
3/25/2009	9:30	76	F	Medicare/Medicaid	Mat E	E
4/6/2009	10:00	55	M	Medicare	Mat E	E
4/14/2009	2:00	47	F	Cash	Mat E	E
5/26/2009	3:00	83	M	Medicare	Mat F/U	E
7/10/2009	8:30	51	F	Medicaid	Mat E	E

No Shows- Diabetic Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
5/1/2009	10:00	62	F	BC/BS Medical	Diabetic	N
5/22/2009	9:00	49	F	Eyefinity	Diabetic	E

No Shows- Glaucoma Evaluations

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
3/20/2009	8:30	58	M	Cash	Glaucoma Eval	E
4/20/2009	8:00	65	F	Cash	Glaucoma Eval	E

No Shows- Med Surge Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
2/5/2009	8:00	34	M	Golden Rule	M/S F/U	E
4/9/2009	8:00	66	F	Medicare	M/S F/U	E

No Shows- InfantSEE Exams

<u>Date</u>	<u>Time</u>	<u>Age</u>	<u>Sex</u>	<u>Insurance</u>	<u>Exam Type</u>	<u>New or Established</u>
4/8/2009	3:30	1	M	Cash	Infantsee	N