

ATTENDEES

Attendees: Susan Cherry, Jim Cook, Jim Maat, Jennifer Thede, Scott Thede, John Urbanick

AGENDA ITEMS

Update on Open Positions

- Director: Finished the three final interviews for the director of EAS. A lot of good participation and feedback. There was less participation in the open forum than we would have liked, but there was still good participation in the other forums. John is going to speak with the #1 ranked candidate about the job and see if it will be a good fit. UPDATE: The selected candidate did not accept the position.
- Systems Administrator: Three qualified candidates for the position; one withdrew prior to interviews. The other two were interviewed and one was selected as having the technical expertise necessary. Reference checks are in process.
- Computer Tech: A full-time temporary technician is open; 6 met minimums and waiting from EOO to validate. One of those are in existing PT temp roles, so that may end up where needs to be a fill.
- Network Tech Temp: Three qualified applicants met minimums; in-person interviews scheduled for Aug. 24. UPDATE: David Coleman was selected for this position.
- Rick Manuszak has submitted his retirement resignation; last day is Sept. 28, 2012. John acknowledged Rick's contributions to the University.
- Social Media Intern: ITS is sponsoring an internship to launch social media for IT. John would like to create a framework so that we are organized and have documentation on how we will use social media in our departments to communicate with customers. Ryan Haut begins Monday and will be located in office 101. He will report to Susan Cherry as part of communications.

Update on Projects

- FerrisConnect: All of the resources are up and functioning for start of semester which includes integration with SIS, MyFSU, and hosted FerrisConnect system. There are some anomoly issues they are working on. Real-time events are set up but there might be issues where a student is accepted but not enrolled.
- VDI: Kick-off meeting this week. Consultants will be here Sept. 4,5,6. The VDI statement of work they will only do one "golden image" but they have decided to give us 5 images at the same cost.
- Service Mgmt Tool: Jim Cook is the primary lead on on the project. Jim is working on putting a steering committee together and sub-groups for the five modules we are implementing to start. Jim Maat commented that there really can't be a lot of customization done if we are rolling this out by Christmas. Jim will work with Jennifer to have a meeting with the managers and admins next week.
- The Concur project is closed.
- The wireless was deployed (Ferris WiFi). There were only 45 people on it and so we need to communicate again so people begin utilize it. FLITE is being moved from old Cisco access points to Juniper. Susan to talk to Rick Bearden about the communications in FLITE about the WiFi.

Semester Readiness

- Jim Maat: ID cards have been delivered to the res halls. iConnect is set up and will run over the weekend in IRC from 8am-9am.
- Scott sent an email about semester startup. Highlights:
 - No assistance from other areas is needed at this time
 - 24x7 outsourcing contract has gone to the vendor
 - 228 classroom checks to do; 32 more to do
 - CR checks in Grand Rapids are being performed for the first time
 - Deploying new SEP client
 - iTunes U server has disk space issues; TAC resources are being used to support iTunes since the position and resources have not been implemented to support iTunes – this drains TAC resources.
 - Casper (ghosting for Macs) TAC is working with STS for Taggart Hall and GR/satellite areas.
 - CR website was modified.
 - Technology Education & Outreach: new faculty orientation has had 41 participants. Worked with the faculty by physically taking them to the exact classroom/lecturn station they will be working at. Active Directory training. Mike Johnson participated in a College of Ed meeting. Presentation to FSUS instructors has 60 participants. New faculty staff one-on-ones for Lotus Notes and MyFSU.
 - AV updates
- Jim Cook: nothing for semester readiness
- Jennifer: nothing for semester readiness
- Susan is working on updates on the website related to STS updates. She has a new iConnect exe file for PC; Jim Maat to let Susan know if there is one for Mac, too.

Round Table

Jim Maat to consider Sept. 13 or 20 for the next Learn & Lunch at the new Telecomm location. UPDATE: L&L will be Sept. 20.

John Urbanick will be gone Aug. 24. He is excited about start of semester and all the outreach and projects we are moving forward with.

Jim Cook said there is a dashboard running for Innotas without a login!

ADJOURNMENT

POST PREVIOUS MINUTES