



August 30, 2012 – FLITE Technology Meeting Minutes

Chairperson: Scott Garrison

Present: Scott Garrison, Josie VanAvery, Leah Monger, Sharon Hamel, Leeann O’Neal, Kris Tessin, Emily Mitchell, Kristy Motz, Andrew Peterson, Scott Claerhout, Mike Johnson.

Topics for Discussion

Net Support School software discussion

Kristy had a series of five questions regarding NetSupport School classroom and management software that were submitted to Mike Johnson prior to the meeting. Mike reviewed her questions and replied as follows:

- FLITE is not incurring costs for licenses in the studios with this software; it is being absorbed by TAC.
- Currently, the software use on campus is primarily by technicians.
- Constant upgrades are not necessary but IT functionality is to upgrade to current versions–Version 11 is being tested in studio room 108. Scott C. noted that upgrades are a natural action of IT.
- There haven’t been any problems as far as compatibility with active directory.
- The expert on campus would be Jody Gardei and she also offers training.

Emily noted that she was often unsuccessful in working with this software.

Scott C. inquired as to whether FCTL should be involved with the NetSupport School software.

Andrew replied that he was unsure as to how many faculty would be interested in using the NetSupport software.

Randall inquired as to whether Rod Gardei and Bill Quigley should take the training. That idea was well supported by Kristy.

Randall noted Kristy is the contact person for IT in regards to this software because she is the main contact for instruction studios.

Accessing new FLITE wireless for guests and for edevices, (including ereaders)

Scott G. expressed enthusiasm regarding the wireless replacement in FLITE. Kristy inquired to attendees as to whether the wireless is working well for them.

Randall noted that there were problems with the wireless and laptops checked out due to the limit of license privileges. Evidently, FLITE exceeded the Bradford license privileges with multiple laptops since there is a limit of five devices per account.

Scott G. suggested that a generic ID should be used for the laptops for check-out.

Scott C. noted that the license situation is being addressed by Steve Dockham. Steve will provide privilege to the FLITE laptops to use the wireless as he is also working on placing the laptops in a special group so there won't be any issues. The total solution is still in process.

Scott G. suggested a notice to FLITE laptop users by means of a hangtag suggesting not use FerrisWiFi but to connect to FLITE wireless, (FSUNet1).

Action: Randall will plan for appropriate communication to students.

Following this meeting, Randall initiated ordering bookmarks explaining this issue.

Emily inquired to Scott C. and Mike as to which IP ranges will configure on FLITE's proxy server so that the server recognizes everyone trying to connect from a Ferris wireless IP address. Emily also asked Scott C. for direction so she may be of assistance to rectify any problems that arise.

Scott C. noted that Steve is preparing the IT staff for the de-commission of the old wireless system and a process for non-Ferris patrons to register on a Kiosk to use the wireless network.

Kristy acknowledged gratitude to the IT department for their work at FLITE.

Other business/roundtable

Scott G. welcomed Leeann O'Neal back to FLITE.

Leah inquired about the new ceiling-mounted video camera for 438. Andrew stated there are bids out for a quote and after purchase and installation, there will be training.

Randall discussed the digital signage. He met with Mari and representatives from the FLITE building partners to acquire quotes on the signage. Randall noted that when he receives the quotes he will want to discuss them with Scott G. and move forward. Randall also noted that the issue will then be to discuss the process of knowing how to manage the equipment after it is installed. Randall believes that it can be a great product but thinks there will be extensive costs for ongoing upkeep.

Scott C. noted that the group should be sure to acquire the costs of the installation fees.

Sharon shared media-storage prices forwarded by Glen Okonoski; he informed her that the quote ranged from 150 to 250 thousand dollars. She noted that the Media Production department is very skeptical on the purchase due to the expense.

Scott C. noted that IT is discussing data-storage for Active Directory. Currently, it is a topic of discussion within the IT department.

Scott C. also noted a temporary moratorium (approx. 6 weeks) on buying any new MAC computers with Retina displays due to problems discovered with Mountain Lion and Lotus Notes.

Kristy inquired about any FLT 405 updates.

Andrew stated that there haven't been any updates so far.

Emily noted she would like training on servers so she is prepared during the absence of Rick.

Meeting adjourned @ 10:41

Next FLITE Technology Meeting

September 19, 2012 / 10:00-11:00 a.m.