Librarian's Meeting.   April 27, 2010   notes by Fran Rosen

Present: Rick Bearden, Ann Breitenwischer, Fran Rosen, David Scott, Leah Monger, Mari Kermit-Canfield, Emily Mitchell, Kristy Motz, Maureen Watson, Randall Schroeder, Ali Konieczny, Scott Atwell

Rick suggests turning off the Google Books link on the SFX page. He said there is a new feature in Credo which is in beta right now. It provides a lot of pre-searched subjects and Rick and Paul have reviewed it and think it looks great. The only problem is it sometimes produces a book reference and if we don't have the book in our catalog Find It takes you to the Google Books link on the SFX page and Google Books often doesn't work very well. It might bring up the book without full text, and sometimes it just gives purchase information. Rick believes this is bad customer service. Rick looked at other databases that produce book references (ERIC, PubMed) and determined that the problem is in Google Books and would be solved by asking Tammy to turn off the link.

There was some general discussion. It was clarified that the linking from Credo works great, it is just that Google Books is a problem. One possibility is to put a disclaimer comment next to the Google Books link, but the link still is problematic. Rick feels that the whole point of SFX is that the link gets you to the content you want. Ali pointed out that there often is good information at Google Books and even if it only gives you a chapter or 2 that might be the content that a patron needs. Mari and Fran felt that Credo, in particular, should lead the user to an answer, not to a questionable link. Mari wondered whether we can limit Google Books link by date so it only brings up books that are out of copyright, and Fran pointed out that a better way to do that might be by adding the mbooks records to the catalogue. We decided that librarians would look at how the SFX link to Google Books works, and we would discuss this again either at another meeting or by email. Rick will send out some information.

Rick said that he and Yuri looked at the Table of Contents information that we get from Syndetic Solutions to determine if we should renew that feature of our subscription. The subscription expires on 4/27/10 so we need to decide what we wish to renew. Rick said that they looked at a very limited sample, and for that sample linking directly to LC-supplied TOC content provided about 10% more links that we get from Syndetic Solutions. So one possibility is that we could make adding those links part of our workflow. Yuri would have the best idea about how much work that would add.

Ali pointed out that the key thing is to have TOC information in the 505 field so that it is searchable. Syndetic Solutions content isn't searchable and neither are the LC TOC links. Syndetic Solutions does not have usage statistics for us although they will start collecting them. There was discussion about whether patrons know that if they click on the book cover they might get additional information. We agreed we could do more education on that subject. Kristy said this is the way Amazon does it, but others pointed out that Amazon also has labeling. We discussed what features are most important to have in the public catalog; book covers are the most important & then synopses. Reviews and author

notes aren't as important. Rick will send out information so that we can respond about the renewal and Fran will contact the company.

Leah reported on the meeting that she, Ali & Dave had with Ian Mathison and Steve Durst about copyright costs related to the College of Pharmacy. She said they suggested that Ali work with Allison Bernknopf, faculty member in the College of Pharmacy, to do several things, including making sure that students who are working at a clinical site are told to use the clinical site's library resources, developing methods to inform faculty about the costs of ILL and copyright clearance and encouraging faculty to inform their students, and meeting with English 321 professors to figure out what our students really need in order to be successful and whether this course is providing the instruction they need. Leah said the plan is to monitor ILL costs and meet again in Spring 2011 to see if the costs have been brought under control. Leah imagines a cap of around $25K for copyright costs. If costs are not brought under control we might need to consider more drastic measures. Steve Durst thinks that if we charge for ILL no one will request anything. College of Pharmacy administrators feel that if we do need to go for cost recovery it should be based on charging the people who make the request rather than a college-wide research fee. Ian Mathison also asked if we could get more information on who is making the requests but Dave pointed out that once a student makes an ILLiad account they don't update it so the information in the account may not accurately report the student's year and status. There was some discussion about how we would handle charging students for copyright costs, and much agreement that it would be difficult to do. Ali asked if this marks a change in how we instruct students about ILL. She has always shown students the ILL option and encouraged them to use it if they need it. Should we now be discouraging people from using it? Fran stressed that at this point we are investigating what is really required to support FSU curriculum and we need to know what resources are actually required by the programs, and ILL can give a picture of that.

Leah reported some administrative information. She said that in the future Deans will be keeping one-time salary savings from open positions, but they will also be required to fund recruiting and moving costs from those savings. She said there was a subcommittee of the Deans Council looking at the model which rewards enrollment growth in a college with additional funds and positions. This model didn't work for colleges with fixed enrollment (Pharmacy, Optometry) or for FLITE. The decision is that any growth incentive money should be distributed out of the Provost's office. At the last combined Chairs/Deans meeting there was information distributed about applications for Fall enrollment, enrollment should be up overall but down a little on the Big Rapids campus. Don Flickinger reported that the Board approved the purchase of a new Content Management System; Rick confirmed that the bid is out. Also, Don Green reported some specific problems with FSU's relationship with some community colleges and suggested that this should be looked at so that FSU maintains good relationships. The International Center is now reporting to CPTS. Don Green's title has changed to Dean of CPTS & Vice President for International Relations. We are asked to use the phrase "other campuses" instead of "off-campus". Leah submitted our planning documents and also forwarded them to Rick so they can be posted.