



Staff Meeting – July 15, 2010

Present: Susan Cherry, Jim Cook, Denise Grinnell, John Urbanick, Jim Maat, Scott Thede, Jennifer Thede

Discuss Dell's Active Directory Proposal

Let's get our questions/concerns listed and back to Dell

- What about the Dell/MS/Ferris partnership that was mentioned early on, each paying 1/3. Jim reported that Dell does not have a formal split like that; they are at a disadvantage because how the 1st active directory project was priced out, but Ferris is an important customer so that is in our favor.

- It's unclear to John how many servers FSU will need for the different services, AD, file & print, etc – until an assessment can be made to clarify how many servers are needed, it's hard to answer the question.

- It's unclear on the cost of software, do we have to pay for "Quest" software tools, as part of this limited engagement or future migrations Jim will verify that cost and clarify who it applies to – all fac/staff/student?

- Do we have the storage available? If yes, is it configured for use? If not what's the cost? Jim said he did not think we have enough storage to do the migration and will need to buy servers and disk space to be used during the migration; Cloud storage might be a temp solution instead. We will need to do a cost comparison.

- What is the Dell cost? Can they price out each phase separately? It was decided to get estimates for the first 4 phases (discovery, AD design, Migration Planning, domain Implementation). This would give us a work domain with new design and then we could decide on how to migrate our customers.

- Dependant applications/services will need to be adjusted. John thought this section looked weak in the document. There is a difference between applications running on Novell and applications authenticating to Novell.

- Group concerns: The target completion date is Aug 2011, but this is not realistic and needs to be revised. John reminded everyone that the project management system required a target date and the process allows for a final date to be added after all of the issues are addressed. The contract states customer stakeholders need to be available 50% of the time, but what is that implication - how many staff, how does that affect their normal workload, how long do they need to be available that much? What's the best way to keep this project moving forward? We will have Dell price out the 1st four phases. Does staff need AD training? Training needs to get budgeted into the project but the timing is not right yet; we need to be further along first.

Discuss Project Management Issues/Concerns

- Request Management

- Concerns on Clarity (when should employees/customers submit requests) - we currently are only using Innotas at project implementation time, not for research, committee work, etc. Do they wait to submit a request until funding is established? To help our staff and customer we will enhance the request form.

Possible enhancement: If you are investigating a new technology for your classroom, we would like to be a part of it, choose box A and we will assign a technical advisor. If you are ready to implement, choose box B. Terri will make those changes to the web page.

- Report on training – the documentation is somewhat helpful but it's confusing. Denise is holding an AdobeConnect Pro session for her staff and if it goes well she'll hold it for everyone else. It will be a mandatory meeting by department. Each manager will schedule a session for their staff with Denise. Need to send a note out to staff that we are re-thinking how we are deploying training and to wait for further instruction today.

- General discussion on how things are going -

Password Policy Decision

After reviewing the available options and implications it was decided to move forward on with option 2 with isolated test to ensure no additional implications occur. Option 2 is defined as: Change to a different password option, but lose case-sensitivity for NetStorage and Virtual Office, which are Novell client-based apps (but not for MyFSU and LDAP authentication).



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Open Positions

John is continuing to hold positions but he is concerned about being prepared for fall semester. By next staff meeting, John will put a schedule together on the positions and when we can start posting them. The changes in IT won't be completed before needing to fill the positions.

Round Table

John said he doesn't think he'll have the approvals to do the things he wants to do within an appropriate time frame to be ready for fall semester. John said the managers could read the HRPP policy 4:16 policy at their leisure. John will present his proposal at the A&F retreat next week and then it has to go through HR, Gen Counsel, and President. There are many steps John has to follow to achieve this. HR will assist in this process and VP Scoby will have input. All changes do not have to happen at once. John will consider making a statement to staff apprising them of what is happening. John said he needed a backup person to represent IT for if the faculty job action discussions.