

Banner Live!

FACT Meeting
Monday, November 10, 2008
11 -- Noon; WES 206

Present: Charlotte Bongard, Lori Henderson, Karen Thompson, Sara Dew, Rob Wagner, Dave Steffens, Kris Rasmussen, Bobbie Landreth, Jerome Forbes, Denise Grinnell, Kathy Fisher, Bruce Gilchrist

Absent: Jo Gerst, Kim Graboskey, Sean Smart, Kristen Salomonson, Joe Riddering

1. **Review of Registration:** all

No complaints or problems reported!

Success factors since beginning of Fall term: Added 3 more nodes for MyFSU.

2. **Upcoming server maintenance night (Nov 13):** Vicky, Dave, and/or Kris

- MyFSU will have a hotfix/patch put on. (This will not affect the current problem of faculty roles being removed from MyFSU.)
- FerrisConnect will go down to take a full database backup.
- LockDown Browser will likely go into Production in FerrisConnect.
- StudyMate will likely go into Production in FerrisConnect.
- Banner – may move INB to a separate application server. This would result in having Production INB and Production SSB to separate application servers to split the load up between the two servers.

3. **UTF8 character set conversion:** Kathy

Problem: Cutting and pasting from a Word document or Lotus Notes may result in some characters coming in as question marks.

Solution: Do an intermediate character conversion. Not supported for Banner 7, but required for Banner 8. Will need to do extensive testing of the Banner 8 upgrade to verify that the conversion of characters works appropriately.

4. **Project Updates:** various

Outcome: Communication of current progress, potential pitfalls, and timelines

- **AceWare** behind internal firewall – meeting Wednesday afternoon to start this project.
- **PeopleAdmin** – final data load tonight or tomorrow night; Michelle is submitting the final list of users by type to PA; pilot users (dean's secretaries) have been trained; users accounts will be managed by Michelle based on Banner security; only the administrators of positions (such as dean secretaries) will be set up with LDAP, all others will set up their own username and passwords. Search committee members are entered as temporary administrators by Michelle for the length of the search.
- **QAS** – There is still an issue with the county code with the batch process due to an extra space that is being inserted inappropriately; the company will be producing a fix. We will need the company to fix this before we can implement batch cleaning. The INB forms are ready to go, we think. Kathy will request an update on this project regarding who will be using the forms and the updated load of the county codes and when/is this part going live.
- **Kronos** – upgrades to the Oracle 10g database and the application version. Target date of Nov 22nd.
- **AppWorx** -- testing going well so far; the "Sleep/Wake" process will be switched over to Banner during the upgrade so that those processes continue to run during the day the upgrade is happening. Finance needs to be informed when this happens so they can watch their programs. This upgrade will take place during the day since most chains run at night. Need a push to get final reports from all testers so an upgrade date can be determined. Denise would like to see this upgrade happen before Thanksgiving to bring closure to this project. (And so PPRD can be cloned with fresh data!)

- **Banner behind internal firewall** – Ferris has two database and two applications servers; FSUBAN1 is already behind the firewall. The other 3 are not behind the internal firewall. This will require that all access (through TOAD, Putty, etc) to authenticate through VPN to access it. Contact TAC for VPN access and installation instructions; most programmers should already have access. You use your Novell/LDAP username and password. (ODS currently works this way.) This is due to PCI Compliance requirements.
- **ODS** – upgrade target date is Dec 4th; need to have a successful test for Finance before we go live; add Charlotte Bongard to the ODS testing meeting tomorrow. Student still need to work on data validation; a separate group is working separately on this. Still need to address process issues regarding “Student eligible to register” criteria. Kathy will call a working group to tackle definition of “Student”, “Accepted”, “Eligible.”
- **WebFOCUS** -- tabled
- **G-mail** -- tabled

5. Additional topics:

- Lori Henderson brought up to Charlotte an issue with a duplicate being entered as a vendor with inappropriate data entry. They will work with Charlotte Tetsworth to review and resolve it.