ACADEMIC LEADERSHIP COUNCIL

October 4th, 2011 Rankin Center – Centennial Room RAN 252 8:30 am – 10:00 am

<u>Agenda</u>

- 1. Approval of Meeting Minutes Andy Karafa (5 min.)
- 2. FCTL Update Todd Stanislav & Jackie Hughes (10 min.)
- 3. IT Planning Johnn Urbanick (45 min.)
- 4. Updates from Colleges/Schools/Departments
- 5. Open Forum

ALC MEETING MINUTES

October 4, 2011

Membership

Members: Sandra Balkema, Paul Blake, Michael Bouthillier, Robert Buckingham, Cheryl Cluchey, Michael Cooper, Debra Cox, Brian Craig, Debbra Curtiss, Deborah Dawson, Cambria DeHoag, Gayle Driggers, Stephen Durst, Van Edgerton, David Frank, Sharon Hamel, Kim Hancock, Susan Hastings-Bishop, Joseph Karafa (chair), Gregory Key, Pat Klarecki, Joe Lipar, Glen Okonoski, Matt Pinter, Tracy Powers, Piram Prakasam, Theresa Raglin, Nancy Reddy, Steven Reifert, Randall Schroeder, Larry Schult, Grant Snider, Todd Stanislav, David Steenstra, Karen Strasser, Deborah Thalner, Matthew Wagenheim, Kirk Weller, Greg Wellman, Trinidy Williams, Helen Woodman, Jim Woolen, Fred Wyman, Gregory Zimmerman

AGENDA

- 1. Approval of Minutes from 09/20/2011
- 2. FCTL Update Todd Stanislav & Jackie HughesIT Planning Johnn Urbanick
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Handouts: Blackboard 9.1 Transition Project brochure and post card

- 1. Approval of Minutes from 09/20/2011
 - Remove bargaining update information
- 2. FCTL Update
 - Handout: brochure & post card
 - Blackboard 9.1 Training has started as of October 3, 2011
 - By Fall 2012 it is expected that all faculty who wish to do online or mixed-delivery courses will have completed Blackboard 9.1 training
 - 200 courses online this fall
 - Training Courses are 6 hours, broken into 2 3-hour courses
 - Jackie Hughes would like to come to department meetings to speak with faculty about Blackboard training.
 - Online training courses are available: ferris.edu/ferrisconnect This is a self-paced training course.
 - Learning objectives must be met before trainees may advance to the next level of training
 - One-on-one sessions with Jackie are available
- 3. IT Planning
 - Handout: Information Technology Services Plan for 2011-14 (first draft)

- Johnn Urbanick has met with multiple groups and departments on campus and created a questionnaire. Response was 14/16; lots of good feedback
- 5 strategic areas of focus
 - 1. IT Governance and Planning
 - 2. Student Success
 - 3. Customer Service
 - 4. Improve IT Services Agility and Ability
 - 5. Technology Infrastructure
- PC Replacements scheduled to be complete by the end of Fall 2011
- Outdoor wireless is heavily underutilized; not cost-effective to have entire campus footprint covered
- Indoor wireless considered part of University infrastructure; not necessarily a replacement for hardwire connectivity
- Concerns about Apple support for students; need for full-time Apple support
- Cobit? Suggeste as possible IT Governance model
- Continuity of knowledge of systems, processes in place, testing implementations or changes are important
- Social Networking what are the priorities?
- Mobile devices for faculty would they be more efficient or accessible to students?
 More expensive than desk phones
- Can we begin to do Virtual Desktop interfaces for specialty labs or common-use labs so replacement and upgrades are quicker and easier?
- Timeout issue needs to be addressed do we need to babysit people? Shouldn't adults be allowed to be responsible and log themselves out?
- Staffing reduced, students hired, issues arise
- 4. UPDATES FROM COLLEGES/SCHOOLS/DEPARTMENTS
 - Globalization events today at 11:00
 - Dinner of Nations Friday at 7:00
 - Newsletter from International Office
 - Next Meeting: Disconnect of Faculty or Difficulty of Faculty? Let Andy know which you prefer.
 - Up From the Bottom Documentary October 18
 - Monday: keynote speaker 11:00; Faculty Workshop, afternoon
 - What would you like to know about FCTL? Contact Todd Stanislav with suggestions/questions