

Minutes of Special Librarian's Meeting (SmartSearch-Rubel), September 5, 2019

Present: Leah Monger, Chelsea Mitchell, Tammy Finch, Mari Kermit-Canfield, Sela Constan-Wahl, Carrie Buss, Dejah Rubel, Kelly McNeill, Heather Symon Bassett, Ben Boss (remote), Elise Bohn (remote), Melinda Isler (remote), David Scott, Lingfei Xu, Ann Breitenwischer

Absent: Ali Konieczny, Stacy Anderson, Paul Kammerdiner, Kristy Motz, Fran Rosen

Call to Order (Isler)

The meeting was called to order at 9 am by Dejah.

Questions on More from Same Course/More from Same Collection

Dejah asked if there were any questions or concerns regarding the "More from Same Course" and "More from Same Collection" features that were auto-enabled with a recent SmartSearch update (see Dejah's 9/3/19 regarding the same). There were no questions and the features will remain enabled.

Demo of Purchase Request Blank Form Link

Dejah demonstrated the SmartSearch option of having a purchase request link available on the navigation ribbon on the search screen. If FLITE chose to have the feature on, all requests would be directed to one queue. Kendall does not have to activate the feature if FLITE does, but if activated, they would be going to the same queue as the FLITE ones. The librarians were agreeable to having the feature on at present with the link text to be changed to "Suggest a Purchase" (rather than the default "Purchase Request"). Kendall will explore workflow considerations and make decisions accordingly.

Demo of Contextual Relationships (chapters, reviews)

Dejah demonstrated the contextual relationship feature for SmartSearch that was recently released. With this feature, when in the full record for an item, links may be offered for related items. For now, book results can offer links to book reviews or book chapters, and a book chapter result can offer links to other chapters of the same book. Dejah indicated that the feature could be turned off in the future if librarians began experiencing issues.

Description of Boosting Options: Field, Date, Resource Type

Dejah indicated that it is possible to boost, or customize Primo VE's ranking of results for local items by boosting a specific field, date, or resource type. Otherwise, Primo defaults to its relevance ranking. Incidentally, and as follow up to a previous question concerning the same, Dejah noted that paid content cannot be boosted above open access content in item results.

Proposed Database Name Changes

Dejah presented a list of proposed database name changes with appended vendor names (as follow up to discussion at the 8/27/19 Librarians Meeting and after soliciting librarian input via email). Generally, it is preferred that the database name is followed by the vendor name (and collection qualifier, if applicable) in parenthesis. A few examples are Literary Sources (Gale) and Business (Gale OneFile). The list does include limited exceptions due to name recognition considerations. Dejah updated the list throughout the discussion and will consult the applicable liaison librarian regarding their naming preference for the ProQuest Criminal Justice Database. Dejah will update Alma and the A-Z list with the name changes. (Note: There are many electronic collections within Alma from the same vendors that are not listed on the A-Z list. These will retain their Alma names.)

Other

Leah made the point that language on the new search screen should be changed from Primo to SmartSearch to be consistent with FLITE branding choices, which Sela agreed to do.

Ann inquired about best practices for using SmartSearch and specifically whether or not quotation marks were recommended for phrase searching. Dejah will locate and email Ex Libris' SmartSearch search guidelines.

Dejah indicated that if a "description3" error displays for a patron when attempting to access an eresource through SmartSearch, it may be due to a collection addition, withdrawal, or metadata update in process. She recommended searching for the item on the publisher's platform as the best solution. (Note: The resource should work if you try it again later, but sometimes the central knowledge base updates take days to run.)

The meeting adjourned at 10 am.

Submitted by: Heather Symon Bassett

Approved September 24, 2019