Minutes of Librarian Liaison Meeting, June 20, 2018

Attending: Dejah Rubel, Heather Symon Bassett, Mari Kermit-Canfield, Melinda Isler, Kristy Motz, Fran Rosen, David Scott, Ann Breitenwischer, Leah Monger, Scott Garrison, Stacy Anderson, Kelly McNeill, Tammy Finch, Sela Constan-Wahl, Ali Konieczny

Guests: Tim Kenney, Access World News (Remote)

Absent: Paul Kammerdiner, Gary Maixner

Call to Order (Garrison)
The meeting was called to order at 11 am by Scott.

Approval of Minutes (None)
N/A.

NewsBank Demo-Access World News (AWN) (Rubel)
Tim Kenney from Newsbank shared usage statistics for Access World News (AWS). The usage report included information regarding source location (geographic areas of most interest), article aging (publication dates of most interest), source use (unique AWN or other content) and source types (print and other) as well as topics by discipline that users have been searching. FLITE patrons tend to use national news, unique Access World News content, print, and items published within a year or less most frequently. The report will be emailed to Fran, who will share it via email and post it for reference as well. He also demonstrated the new interface from the basic search landing page and the advanced search landing page. Changes that were associated with the basic search included a prominent single search box, population of the A-Z topic list as a term is entered and prominent display of topics to select and build searches from as icons located under the main search bar. When searching with the basic interface, you can do the more advanced searching, including geographic area of interest, by manipulating the filters. A change with search results is that you can select more than one article for various functions (such as saving, printing, generating citations, etc.) The main difference between the basic and the advanced search interface is that in the advanced interface the map displays more prominently and the topic list shortcut is positioned at the bottom of the display. Fran indicated that she would seek further information as to whether moving to the new interface was mandated and if so, when. She also requested that AWN newspaper title updates, such as the Grand Rapids Press, be tabled for a future meeting in light of time considerations. Due to the new interface using serif fonts, Sela requested an update on vendor efforts to ensure accessibility. It was reported that AWN was still at the same level as with previous communications, but there were associated items on the current development list. Future actions for the group include selecting the landing page (basic vs. advanced search) and

implementation date as well as contemplating newspaper changes when additional information is provided.

SmartSearch updates/changes (Rubel)

Newspaper Changes

Dejah communicated three developments as associated with Smart Search's new newspaper search interface. The first was that the beta of the newspaper search will go live in July and be ready by the end of the year. It will now be as an opt-in versus opt-out feature. However, all newspaper content will be removed from Smart Search's default search settings known as the All or Everything scope sometime in 2019 regardless of whether we switch to the new interface. The group seemed to be in favor of revisiting the topic in two months, which allows for evaluation of progress and updates occurring within the beta period. Ann indicated that in general she would like to see more vendor-provided data on specific newspaper products such as Ethnic Newswatch, etc. Dejah suggested that Fran may be able to provide such data. Scott will discuss the opt-in option as the only means of accessing newspaper content in SmartSearch with the vendor at ALA.

Book Chapter Facet Update

Dejah displayed the navigation in SmartSearch to select the book chapter item type facet from a page of search results. It often displays under the "show more" link under the Item Type facet due to the facets being ordered by number of search results. She also noted that it is its own facet and will not be under the ebook facet as some patrons might expect. She noted that eBook results can be inconsistent and that chapter-level records need to be in the Primo Central Index (PCI) to return chapters in the search results. She also noted that prior to the Alma migration there may be some duplication of records in the search results if the ebook or streaming video has a PCI record and a bibliographic record from Sierra, Kanopy titles being one example. Questions regarding the inclusion of specific eBook collections in SmartSearch should be forwarded to Dejah. Dejah did pose the consideration of whether attendees felt like the facets should be reordered in the left-hand menu and/or whether the search results within each facet should be re-ordered alphabetically instead of by number of search. She also noted that the Usability Committee would have to investigate these options.

ERIC updates/Changes in SmartSearch (Rubel)

Dejah indicated that ERIC content is now in SmartSearch, but with some issues. She indicated that for item retrieval options in SFX, ERIC should not display as a choice as long as other options are available. She also demonstrated that within SmartSearch, ERIC will sometimes return full-text and sometimes not. She also indicated that a lot of the content in ERIC is not being indexed in Primo. If searching directly in ERIC, it displays a ProQuest version that is generally accessible. Fran will discuss these issues with the ERIC vendor at ALA.

Project Muse (Rubel)

Dejah demonstrated the new basic and advanced search interfaces for Project Muse and noted that 300 new open access monographs have been added to the resource. The group favored the advanced display for the selected interface and keeping the setting to display results FLITE has access to versus displaying all content and it serving as an index database. Dejah will change the landing page on the A-Z list and in SmartSearch's Resource Recommender to point to the advanced search page. Dejah and Fran will also investigate how to change our branding text in the upper left-hand corner of each page to go to the library's landing page instead of ProjectMuse's "Access via My Institution" page. If that is not feasible, Dejah will work with Sela to register our proxy service so it appears as an option under the "Campus Proxy" link from the "Access via My Institution" page.

Opposing Viewpoints updates/changes (Rubel)

Dejah indicated the basic search is currently defaulting to prioritize journal results without applying any filters whereas recently the full text and peer-reviewed journal limits had been automatically applied. She indicated there are other items to consider regarding Opposing Viewpoint settings, but that those changes will affect all Gale databases due to them sharing the same configuration and require a greater discussion than what time allowed for at the meeting.

Other (All)

Scott suggested that the next meeting be scheduled for July 18th and a 90 minute meeting length to allow for sufficient coverage of topics.

The meeting adjourned at 12:04 pm.

Submitted by: Heather Symon Bassett

Approved July 18, 2018