

no. 42 Spring

Past Members Sought

MHSLA is seeking current addresses of our past members for recognition at the upcoming 20th Annual Educational Conference. If you can help us find someone, please contact your local area representative, or send the information to:

Mary Jo Wyels, Local Arrangements David A. Amos Health Sciences Library Mercy Hospital 1500 E. Sherman Blvd., P.O. Box 358 Muskegon, MI 49443-9990.

Message from the President Carole Gilbert, Providence Hospital

In my new role as a member of the MLA Board of Directors, I have begun to get newsletters from Sections and Chapters all over the country. It is interesting to read what is going on and to learn what folks are thinking in other parts of the country.

From Pennsylvania comes a call for a "Who Ya Gonna Call Emergency Network." This would be a "network of libraries who are both willing and able to provide 11th-hour-plus-assistance" ... i.e. after 4:30 on Friday (or any other evening) and on weekends. If libraries are to make a contribution to quality patient care and clinical decision making, it is vital that they be able to provide information when it is needed. Chris Balonis (Doylestown Hospital Library) maintains that excuses based on 9 to 5

weekday staffing only serve to erode confidence in the library as an important partner in the quality of healthcare services and medical care decision making. A creative idea ...

one which those of us who are able should consider.

Carol Burns, Southern Chapter Chair, comments on MLA's educational policy, Platform for Change. The Platform calls upon us to take immediate action to develop the skills and knowledge required for successful performance in our rapidly changing information environment. She points out that chapters (and state and local organizations) are committed to the professional development of their members. But ONLY YOU can make it happen. You must take advantage of every learning opportunity; you must help your colleagues with their professional development needs, and you must allow them to help you with yours. .

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We need each other if we are to be able to function in a world where organizations require needed information yesterday. This is not new. What is new is the way in which the information is identified, processed, and provided to the right person at the right time — electronically.

It's that electronically that starts to tie these two articles together. But electronically isn't much good without people and it isn't much good if people don't know how to use it to advantage. Which brings us to the loops of the tie ... MHSLA and its membership.

MHSLA has always been committed to helping its membership take a leadership role in the information world.

But it is up to each of us to be creative, to reach out, to grab hold, and to mold our own destiny. That's what it will take to be a medical librarian in the 21st century.

MHSLA Board Meeting

The MHSLA Executive Board met on April 1 at Frankenmuth.

Treasurer Peggy Zorn reports a current balance of \$44,176. She reminded the Board that if the organization's income exceeds \$25,000 in a year, tax forms would have to be filed.

The Education Committee presented a calendar of events for the 1993 Educational Conference. Plans for a Support Staff workshop to be held on September 24th were discussed. The projected program will include a medical terminology seminar and a workshop on humor or laughter.

The Education Committee also requested that the Board reexamine the reimbursement offered to speakers who are MHSLA members.

The Local Arrangements Committee discussed special events, memorabilia, and estimated accommodations pricing.

Based on the estimates, the Board set the 1993 conference fees at \$135 for the full conference including a CE course, \$90 for the two-day meeting (including the special event), and \$50 for a single conference day. CE course registration will be \$85, and additional special events tickets will be available for \$20.

The 1993 conference will be the 20th hosted by MHSLA. In commemoration of this special anniversary, archivist Bill Nelton and Marge Kars will be publishing "Conference Proceedings" and are developing other materials to highlight our history.

The Board also voted to invite our past members to attend the conference to share our anniversary. Past members may attend Wednesday's meetings and special event without charge and will be recognized at the Business meeting.

This year MHSLA will again sponsor a member who has not previously attended our Educational Conference. The sponsorship will include three days' conference fees, hotel room, special event, and mileage. Qualified members should contact Melba Moss, Education Committee Chair (Port Huron Hospital, 313/989-5000 ext. 2370), for an application.

We will also sponsor a library student from each of the state's masters' programs, at

University of Michigan and Wayne State University. The students will be requested to share their experiences with their colleagues and to write a brief report for the MHSLA News. The scholarships will include three days' conference fees and hotel rooms. Members from the Ann Arbor/Detroit area who are willing to share a ride with a student are requested to contact Melba Moss so their names and phone numbers can be passed on when the scholarships are awarded.

Document Delivery Committee chair Barbara Kormelink reported that statistics for the annual ILL report were still coming in. (The report is included later in this newsletter. — ed.) In addition, the committee urges members to update their routing tables. The committee is considering developing a survey to find out who among our members are charging for interlibrary loans, and what amount they charge.

The Bylaws committee, in conjunction with the Publications Committee, has produced the 1992 Bylaws revision, which will be included in the 1993 Membership Directory.

The Research Committee continues to work with the recently completed "Mediated Literature Searches" project. The material will be presented at an MLA Poster Session, as an MLA Contributed Paper, and at a Poster Session sponsored by the Kalamazoo Nursing Research Association.

The Publications committee is hard at work on the 1993 Membership Directory.

The next Board meeting will take place on June 1 at Providence Hospital. Contact MHSLA Secretary Mary Griswold, Bronson Hospital, for details.

News & Announcements

ERHSLA

ERHSLA's first meeting was held March 9 in Frankenmuth at the Bavarian Inn Lodge. The members voted to invite MHSLA to meet at the Bavarian Inn Lodge from Tuesday, September 27 to Thursday, September 29, 1994. Local arrangements committee chair will be Stephanie John. Other committee chairs volunteered. The nest ERHSLA meeting will be July 1, 1993 at the Edison Inn in Port Huron.

NMHSLG

The Library staff at Munson Medical Center welcomed Janette Ransom-Bergstrom to their staff a few weeks ago. Janette works 20 hours a week as a Staff Librarian. Her identical twin also works at Munson, so there's been a lot of confusion!

Janette has a Master's Degree in Library Science from Western Michigan University and worked as a reference librarian at Lansing Community College while her husband was in law school. She more recently served as law librarian for the U.S. Court of Appeals in Grand Rapids before moving back to Traverse City where her husband works with Legal Services. Janette has joined MHSLA so the Northern Michigan Group now sports six members!!

Grand Traverse Community Hospital has become a subsidiary of Munson Medical Center. It previously was part of the Sisters of Mercy hospital system. Munson's Library now serves staff at Paul Oliver Memorial Hospital, Kalkaska Memorial Health Center, Leelanau Memorial Hospital and its new acquisition, Traverse City Community Hospital.

Munson library staff recently attended the GAC workshop in Lansing sponsored by MLC. They just became a selective OCLC user through ROC LSCA monies.

MMHSL

A merger in the Lansing area involves Ingham Medical Center and Lansing General Hospital. These institutions are now known as Michigan Affiliated Health Systems, Inc., Ingham Campus and Lansing General Campus.

Also in the Lansing area, Bill Nelton reports that the CALNET ROC is developing a union catalog on CD-ROM. The resulting database can be used as a local catalog as well as a locator for regional holdings. MLC is working with the ROC on the project.

WMHSLA

The Western Michigan group has been pretty busy with conference planning. They did take time out for an "NLM Update" at a February meeting and are planning a workshop in "Producing professional-looking documents with your desktop computer" for a summer meeting in Muskegon. For details on WMHSLA meetings, contact president-elect/ education chair Betty Marshall at Hackley Hospital, Muskegon.

The staff of the Butterworth Nursing Library wish to advise those with fax requests that the Nursing Library is in a separate building from the Health Sciences Library, where the fax machine is located (and, incidentally, where DOCLINE requests are picked up). Please limit fax requests to "emergencies" and be sure to call the Nursing Library early in the day with requests for items marked ETQ - "Shelved in Nursing Library" in MISHULS. The direct (voice)

number for the Butterworth Nursing Library is (616) 774-1779.

And around the state...

Michigan Association of Consumer Health Information Specialists (MACHIS) met on April 16th at Borgess Hospital. The group voted to ask MHSLA to allow MACHIS to become a MHSLA Special Interest Group.

Member Tammy McCavit, Community Health Center of Branch County, is looking for samples of library flyers. She also asks to be put on any "duplicate journals list" mailings. If you can help her out, please forward these items to:

Tammy McCavit,
Learning Resource Center
Community Health Center of Branch
County
274 E. Chicago St.,
Coldwater MI 49036.

SLA-Michigan Chapter

The Annual Business Meeting will be held on Tuesday, May 18, 1993 at the May-flower Hotel, 827 West Ann Arbor Trail, Plymouth MI. The meeting will be preceded by a general discussion concerning the involvement of the Michigan Chapter in the evolution of a visioning practice for the Association. The meeting is tentatively scheduled to begin at 4:00 PM, to be followed by a social hour beginning at 5:30 PM. For further information, please contact SLA- Michigan Chapter Programs Chair Sylvia Graham at (313) 876-2550.

Support Staff: A Library's Foundation

Barb Shipman, Library Technician Chi Medical Library Ingham Medical Center

On March 25th I attended a Michigan Library Association conference in Ann Arbor for library support staff. While I appreciated the usual advantages of attending such a conference — conversation and collegiality among paraprofessionals, attending workshops particular to my needs/interests, and a great lunch — I especially appreciated listening to remarks during a closing session given by two professional librarians and one paraprofessional.

The closing session of the conference was called, "Whose Job Is It? Defining the Role of Support Staff in the Library."

I'd like to share a set of the remarks that were made during that session even though they aren't all medical-library-specific.

> Margaret Auer, Dean of Libraries, University of Detroit- Mercy:

"The fate of all working librarians is intertwined. Professional librarians are depending on their support staff more and more while support staff have been pressed to perform more professional tasks/ responsibilities. Many evening and weekend hours are staffed by support staff without the assistance of professionals."

"The support staff take on many roles, one of which is the creating of the public relations image for the library." By way of example, Auer explained that most often it's support staff who "man" the circulation desk and whoever is at the circ desk is the visible image of the library.

Auer said that support staff should have a role in decision making and policy; should be involved in planning the organization of the library as well. Support staff need to be called on during the interviewing process for a new job/position.

Finally, Auer explained that support staff need to be empowered in their positions and that professional librarians should welcome teamwork from their support staff; and that morale and just compensation for what support staff do should be maintained as well.

Linda Sickles, Library Director Orion Township Library:

Probably two-thirds of the workforce in libraries is now support staff. And support staff are the underpinnings that enable the library to function. By definition, support staff 'bear the weight and give support' to the library."

Despite this, Sickles said that the work of the support staff can be taken for granted or is often unnoticed.

Sickles said that professionals and support staff "must build a team approach to deliver services and that all staff need to be involved in decision making." It's the support staff, Sickles remarked, that have to live with the decisions and if the support staff isn't happy or empowered it will show and affect the whole system.

Support staff, Sickles continued, have technological expertise, sophisticated roles, and now come with two or four year *Continues, next page...*

Support Staff, Continued

degrees from many other fields. "Support staffs' hands touch every library function and without their help the library won't succeed."

"Willingness to learn makes support staff a valuable employee. Make your interest in workshops and conferences known to your manager."

The paraprofessional speaker communicated some valuable advice for the support staff.

Betty Ramey, Library Tech II, Oakland County Reference Library:

Betty gave the following tips:

- Get organized and stay organized; keep an active 'to do' list;
- Take well deserved breaks; you work more efficiently if you do;
- Establish priorities;
- Whatever you do, do it professionally.
 "You don't have to have an MLS degree
 to do your work professionally. Have
 standards and ethics about what you
 do. Setting goals and 'networking'
 should be important to our daily work as
 well."

Sometimes when I feel that my role as a library paraprofessional is not always clearly defined or that some of my duties are not important I will remind myself of Auer's, Ramey's, and Sickles' thoughts and words.

Call for Papers To All MHSLA Members:

The Education Committee of the

Michigan Health Sciences Libraries Association is requesting submissions of contributed papers for the Fall Conference.

All abstracts should be received by the committee no later than May 30, 1993.

Authors of selected papers will be notified by the end of June.

Please direct any questions and mail papers to:
Melba Moss, Education Committee Chair
Health Sciences Library
Port Huron Hospital
1001 Kearney Street
Port Huron, MI 48060
(313) 989-3538 (Voice), (313) 985-2682 (Fax).

MHSLA 20th Annual Educational Conference October 12 - 14, 1993 Muskegon, Michigan

In keeping with this year's theme, Empowerment through Enlightenment, the conference will feature an all-day CE Course on "Power and Influence" presented by Elizabeth Poage Baxter, M.A., of the University of Michigan. The second CE course scheduled for Tuesday, October 12, instructed by Steve Ehmry of the Michigan Hospital Association is "Effective Budgeting: How to put the pieces into place."

Wednesday's calendar includes a keynote address by Elizabeth Poage Baxter, the annual Business Meeting, and afternoon workshops on Medical Terminology and CD-ROM. Wednesday's program also includes "lunch on your own" with enough free time to allow shopping and sightseeing.

On Thursday, workshops covering laughter, reference resources, and internet use are planned. Later, discussion groups on technology and one-person libraries, mentoring, credentialing, liability issues, establishing credibility with one's administrator, and the pros and cons of MHSLA pursuing chapter status in MLA will round out the program, which will conclude with members' contributed papers.

The Local Arrangements Committee has lined up two "special events" this year. To entertain those who will arrive Tuesday but are not attending the Board Dinner, a private tour of the submarine *U.S.S.*Silversides has been arranged. On Wednesday, all will be entertained by a Cabaret performance to be presented at the Holiday Inn - Muskegon Harbor.

A preregistration brochure describing the program is now going to press. The brochure and other publications relating to this year's conference will feature a drawing of Muskegon's South Pier Light. The light-house is one of two at Pere Marquette park on the Lake Michigan shoreline, and has "enlightened" the Muskegon waterway since 1903. Muskegon artist Merle Proctor has allowed MHSLA to adapt her drawing of the lighthouse for our publications. The assistance of Jeff Ek of Ferris State University's Media Productions department has been invaluable in this year's designwork.

To aid those looking for conference roommates, the Publications Committee has agreed to include a "Roommate Wanted" listing in the Summer MHSLA Bulletin.

Those wishing to share a room for the Conference should contact Sandy Swanson at Butterworth Hospital (616/774-1655 or fax 616/732-3527) to be included. Your name and work phone number will be printed.

Registration information requests should be directed to Mary Griswold at Bronson Methodist Hospital Health Sciences Library, 616/341-6318.

Note:

The statistics reported on the following pages were compiled by Barbara Kormelink of the Document Delivery Committee.

MHSLA Interlibrary Loan Statistics 1992 (59 Members Reporting)

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Institution	OCLC	Borrowed	Loaned	No. Jnls	Cell Preference			
Alpena General	EMZ	154	0	18	N/A			
Battle Creek Health Systems	ECZ	1095	114	250	1 or 2			
Bay Medical Center	EPB	808	1731	327	4 0			
Bi-County Community	ERX	2132	997	204	1 or 2			
Blodgett Memorial Bon Secours Hospital	ETP EVY	1941 1223	2441 1116	260 265	1 Area Grp only			
Borgess Medical Center	ESP	641	1543	435	2 or higher			
Botsford General Hosp	EVZ	3886	1835	260	1			
Bronson Methodist	ESO	3519	3364	450	1 or 2			
Burns Health Clinic	EMP	642	162	352	-			
Butterworth Hospital	ETQ	3043	2287	368	1			
Chelsea Hospital	EWT	1100	160	112	1			
Children's Hospital	MG8	5183	2878	303	2 or 3			
Crittenton Hospital	EWB	2056	1062	246	2			
Detroit Health Dept		66	169	125	1			
Detroit Psychiatric	EVH	208	233	120	2			
Detroit Receiving	ERK	1913	2090	300				
Garden City Hospital	EWE	1713	1056	148	1			
Genesys Regional (FOH)	EUH	2215	2365	407	1			
Hackley Hospital	ETT	1902	1798	432	1			
Harbor Beach Community Hosp	EBD	16	11	68	-			
Hawthorne Center	EII	72	97	136	1 or 2			
Henry Ford Hospital	EYF/HFD	9312	7333	1000	N/A			
Holland Community Hospital	EGI	654	842	200	1			
Hotel Dieu Windsor	EVS EUI	902 1433	261 755	352 682	3 or 4 (charges)			
Hurley Medical Center	EHT	4121	4204	425	3 or 4 (charges)			
Hutzel Hospital Ingham Medical Center	ECI	1936	4070	1030	3 of below			
Kern Hospital	ESK	416	174	118	All cells			
Lafayette Clinic (closed)	EVL	618	759	110	Remove			
McLaren Regional Medical Ctr	EUJ	2004	2464	425	1			
Mercy Health Svc Farmington	EYQY	575	530	120	1 or 2			
Mercy Hospital, Muskegon	ETU	1443	464	234	Any			
Metropolitan Hospital	ETV	682	273	136	1			
Michigan Health Center	EYD	971	815	186	1			
Mt Clemens Hospital	EVE	1451	420	174	No preference			
Munson Medical Center	EUA	1503	1090	304	1			
Oakland General Hospital	EWG	364	1327	301	2 or 3			
Oakwood Hospital	EOK	4532	2689	640	Doesn't matter			
Pennock Hospital	FCQ	415	133	106	1			
Pontiac Osteopathic	EWI	1552	449	167	-			
Portage View Hospital	ETF	428	7	47	_			
Providence Hospital	EWJ	3182	6508	550	1 or 2			
Riverside Osteopathic Hosp	EWK	923	363	120	1			
Saginaw Cooperative	EPI	2992 446	2868	360	Doesn't matter			
Salvation Army Grace Windsor Sinai Hospital	EVT ERO	4064	298 3893	250 414	1			
Sparrow Hospital	ECS	2034	2754	325	1			
St Mary's Hospital	ETR	2781	2382	286	Doesn't matter			
St John Hospital & Med Ctr	EVP	1769	2447	425	2 or 3			
St John (Macomb)	ESI	1770	123	54	1			
St Joseph Hosp (Flint)	EUP	1774	1643	331	1 or 2			
St Joseph Memorial	EWN	1680	1293	450	1			
St Joseph Mercy	ERJ	2405	2745	450	3			
St Joseph Mercy, Mt Clemens	EVF	1150	1788	460	2+			
St Lawrence Hospital	ECR	746	2822	350	2			
V A Medical Center	EWR	3498	3463	320				
William Beaumont - Troy	EZ3	2467	448	140	1			
Wyandotte Hospital	ETA	1526	700	134	1			

MHSLA Interlibrary Loan Statistics 1992 (59 Members Reporting)

Sorted by Number of Items Borrowed			Rank	Sorted by Number of Items Loaned				
Henry Ford Hospital (HFD)	EYF	9312	1	Henry Ford Hospital (HFD)	EYF	7333		
Children's Hospital	MG8	5183	2	Providence Hospital	EWJ	6508		
Oakwood Hospital	EOK	4532	3	Hutzel Hospital	EHT	4204		
Hutzel Hospital	EHT	4121	4	Ingham Medical Center	ECI	4070		
Sinai Hospital	ERO	4064	5	Sinai Hospital	ERO	3893		
Botsford General Hosp	EVZ	3886	6	V A Medical Center	EWR	3463		
Bronson Methodist	ESO	3519	7	Bronson Methodist	ESO	3364		
V A Medical Center	EWR	3498	8	Children's Hospital	MG8	2878		
Providence Hospital	EWJ	3182	9	Saginaw Cooperative	EPI	2868		
Butterworth Hospital	ETQ	3043	10	St Lawrence Hospital	ECR	2822		
Saginaw Cooperative	EPI	2992	111	Sparrow Hospital	ECS	2754		
St Mary's Hospital	ETR	2781	12	St Joseph Mercy	ERJ	2745		
William Beaumont - Troy	EZ3	2467	13	Oakwood Hospital	EOK	2689		
St Joseph Mercy	ERJ	2405	14	McLaren Regional Medical Ctr	EUJ	2464		
Genesys Regional (FOH)	EUH	2215	15	St John Hospital & Med Ctr	EVP	2447		
Bi-County Community	ERX	2132	16	Blodgett Memorial	ETP	2441		
Crittenton Hospital	EWB	2056	17	St Mary's Hospital	ETR	2382		
Sparrow Hospital	ECS	2034	18	Genesys Regional (FOH)	EUH	2365		
McLaren Regional Medical Ctr	EUJ	2004	19	Butterworth Hospital	ETQ	2287		
Blodgett Memorial	ETP	1941	20	Detroit Receiving	ERK	2090		
Ingham Medical Center	ECI	1936	21	Botsford General Hosp	EVZ	1835		
Detroit Receiving	ERK	1913	22	Hackley Hospital	ETT	1798		
Hackley Hospital	ETT	1902	23	St Joseph Mercy, Mt Clemens	EVF	1788		
St Joseph Hosp (Flint)	EUP	1774	24	Bay Medical Center	EPB	1731		
St John (Macomb)	ESI	1770	25	St Joseph Hosp (Flint)	EUP	1643		
St John Hospital & Med Ctr	EVP	1769	26	Borgess Medical Center	ESP	1543		
Garden City Hospital	EWE	1713	27	Oakland General Hospital	EWG	1327		
St Joseph Memorial	EWN	1680	28	St Joseph Memorial	EWN	1293		
Pontiac Osteopathic	EWI	1552	29	Bon Secours Hospital	EVY	1116		
Wyandotte Hospital	ETA	1526	30	Munson Medical Center	EUA	1090		
Munson Medical Center	EUA	1503	31	Crittenton Hospital	EWB	1062		
Mt Clemens Hospital	EVE	1451	32	Garden City Hospital	EWE	1056		
Mercy Hospital, Muskegon	ETU	1443	33	Bi-County Community	ERX	997		
Hurley Medical Center	EUI	1433	34	Holland Community Hospital	EGI	842		
Bon Secours Hospital	EVY	1223	35	Michigan Health Center	EYD	815		
St Joseph Mercy, Mt Clemens	EVF	1150	36	Lafayette Clinic (closed)	EVL	759		
Chelsea Hospital	EWT	1100	37	Hurley Medical Center	EUI	755		
Battle Creek Health Systems	ECZ	1095	38	Wyandotte Hospital	ETA	700		
Michigan Health Center	EYD	971	39	Mercy Health Svc Farmington	EYQY	530		
Riverside Osteopathic Hosp	EWK	923	40	Mercy Hospital, Muskegon	ETU	464		
Hotel Dieu Windsor	EVS	902	41	Pontiac Osteopathic	EWI	449		
Bay Medical Center	EPB	808	42	William Beaumont - Troy	EZ3	448		
St Lawrence Hospital	ECR	746	43	Mt Clemens Hospital	EVE	420		
Metropolitan Hospital	ETV	682	44	Riverside Osteopathic Hosp	EWK	363		
Holland Community Hospital	EGI	654	45	Salvation Army Grace Windsor	EVT	298		
Burns Health Clinic	EMP	642	46	Metropolitan Hospital	ETV	273		
Borgess Medical Center	ESP	641	47	Hotel Dieu Windsor	EVS	261		
Lafayette Clinic (closed)	EVL	618	48	Detroit Psychiatric	EVH	233		
Mercy Health Svc Farmington	EYQY	575	49	Kern Hospital	ESK	174		
Salvation Army Grace Windsor	EVT	446	50	Detroit Health Dept		169		
Portage View Hospital	ETF	428	51	Burns Health Clinic	EMP	162		
Kern Hospital	ESK	416	52	Chelsea Hospital	EWT	160		
Pennock Hospital	FCQ	415	53	Pennock Hospital	FCQ	133		
Oakland General Hospital	EWG	364	54	St John (Macomb)	ESI	123		
Detroit Psychiatric	EVH	208	55	Battle Creek Health Systems	ECZ	114		
Alpena General	EMZ	154	56	Hawthorne Center	EII	97		
Hawthorne Center	EII	72	57	Harbor Beach Commun Hosp	EBD	11		
Detroit Health Dept	- CONTINUED	66	58	Portage View Hospital	ETF	7		
Harbor Beach Commun Hosp	EBD	16	59	Alpena General	EMZ	0		
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