

The Michigan Health Sciences Libraries Association held its 19th Annual Educational Conference at the Mayflower Inn, Plymouth, Michigan, October 13-15, 1992. About 114 participants, including exhibitors and speakers, attended the conference.

The Conference included two thought-provoking sessions titled "Preserving the Past: Looking to the Future" with keynote speaker Robert G. Cheshier, Director of the Cleveland Health Sciences Library, and two workshops/information sessions on outreach, GRATEFUL MED and DOCLINE with Elizabeth Siegel and Kim Goldman of GMR NN/LM. Evonne Alhaddad, President of Interact (Lansing MI), presented a workshop on interpersonal communication and coping skills: "The Winning Edge: Resolving Conflict and Listening with the Third Ear."

Pre-conference MLA Continuing Education Courses offered were *AIDS: Concepts and Resources*, taught by Gale A. Dutcher of NLM, and *Basic Library Management*, with instructor Jo Ann Bell of East Carolina University of Greenville NC.

The wet weather didn't dampen the spirits of the group taking the trolley to Genitti's "Hole-in-the-Wall" Restaurant for the mystery dinner. Several members and guest speaker Robert Cheshier got into the act with speaking parts and off-the-cuff remarks. Even those of us who didn't solve the crime (what was *in* those Mason jars?) had a great time.

Special interest groups MACHIS (Consumer Health) and MDMLG (Metro Detroit) met over

lunch on Thursday. Following contributed papers (abstracts are included later in this issue), roundtable discussion groups met to discuss MLA Credentialing, Support Staff, One-Person Libraries, Favorite Forms and Tools, or MSU/Hospital Library interactions.

Two new developments were discussed during the conference: DOCLINE changes and *ARIEL*, a new technology for document delivery. Brief discussions of these topics will also be found later in the issue.

Materials presented at the Annual Business Meeting and Abstracts of Presented Papers follow. Those who faithfully attended these sessions may wish to turn to the back of this issue for announcements unrelated to the Conference.

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-

Immediate-Past President's Remarks
Ria Lukes, St. Joseph Hospital

Last year at the end of my remarks I made the following statement:

I want to be able to report at the end of my term that the Association took a hard look at all of our activities, surveyed the membership for their feedback about past, current, and future activities, and put in motion the necessary changes to make the Association more efficient while meeting the prioritized needs of the members.

I can honestly say that the tremendous effort put forth by the Executive Board and Committees has made a good start in achieving the promises made in last year's statement.

At every Executive Board meeting we discussed a prearranged topic such as committee structure, ethics, emeritus status, and conference brainstorming. The discussion covered why we do it, and if we still need to do it, if it is being efficiently done, and possible changes to make it more manageable.

The committees also looked at their charges and goals and made recommendations accordingly. This time-consuming task was done along with all the normal duties of the committee.

The Ad-Hoc Membership Committee expended time and effort developing, distributing, summarizing, and making final recommendations from a membership survey. This survey will be an extremely important guide for all the Committees to work from next year while making their decisions about activities.

The Executive Board had lengthy discussions about several recommendations. I was truly surprised at how many Board decisions there were over the last twelve months.

Many changes have been made, but there is still plenty of work to be done. We still have not made inroads on getting active participation from more members. Please ask yourself the following questions: "Am I really busier than any other member so that it is impossible for me to do my fair share? If the members who actively participate year after year get burned out from carrying the load and MHSLA no longer exists, will I miss it?"

Your incoming President, Carole Gilbert, will continue to be a catalyst in creating discussion on the future of the Association. So while you listen to Carole I would like to leave you with one last challenge!

Please ask yourself, "Is MHSLA important enough to me to give some of my time and effort?"

The success of MHSLA is truly a team effort. I would like to take this opportunity to salute the efforts of everyone involved in MHSLA.

It is my hope that my time spent as President will prove to be the beginning of the revolution that will ensure the success of the Association for the future.

Thank you.

President's Message
Carole Gilbert, Providence Hospital

Those of you who know me well, know that I can never be accused of not liking to talk...but I do not like to make speeches--especially in an election year when we hear so many promises which we know will be followed by inaction. I view such speeches as just so much rhetoric. Therefore, I want to talk with you as friends and colleagues, not as a president.

MHSLA has been near and dear to my heart

since I attended my first conference: the joint conference with the Midwest group at the Dearborn Hyatt. I was a fledgling librarian at that time and was most impressed with the number of fine librarians who would become my colleagues, with the programming, and with the exhibits. The highlight of that meeting (?) was a discussion on whether or not we should become a member of MHA. Though the meeting was loud, long and HEATED, I was impressed with the thoughtful and articulate comments, the dialog and the consideration for the membership and the organization expressed by those present.

Over the years, our organization has prospered and done a good job of meeting the educational needs of our members. Recently, however, we all have seen a drop in membership and attendance at our meetings. Some of this we attribute to downsizing in hospital libraries. But is that actually the cause? Libraries have been downsizing since the early 80's when the requirement for medical libraries was dropped by the federal government.

Last year, Ria started the ball rolling by talking about change and how the revolution in health care has impacted our organization. My comment to you is that I do not think revolution is necessarily bad, and I would like to be the leader of a dynamic organization whose members want to participate in revolution. To do this requires the time, the commitment and the willingness of every member to participate in discussion and planning.

One area I think we must look at is outreach. There are lots of hospitals in Michigan which do not have libraries or librarians. I may be branded a heretic when I say that they do not need them...which is not to say that they do not need INFORMATION SERVICES. This organization and its constituency should reach out to those hospitals and PROVIDE that service. It is much better for us to take the lead than to have those hospitals provide inadequate, incorrect information from someone not trained to provide it or worse, to provide no information at all.

Along those same lines, we need to do more to educate those folks who are not librarians who are mandated to provide information so they can do a good job of it...and we need to identify and weed out, if we can, those so-called librarians--degreed or otherwise--who are so inadequate that they give us all a bad name. Perhaps we can help them improve their skills.

Secondly, I am asking you ALL to become involved. I know all the reasons why you can't...no time, no staff, no money, no institutional support. But are those real reasons or are they really just excuses? It may be that you really are not an "organization type," but there are still things you can do.

Be a watch dog. As you read newspapers and journals, as you listen to radio or watch TV, be aware of things which adversely affect us and our profession. Then REACT! Let the MLA Hospital Libraries Section and the Government Relations Committee, as appropriate, know what you have seen or heard. Write letters to your congressional representatives, to journal editors; call J.P. McCarthy or anyone else who can help you get the truth about what we do into the public awareness. Did you notice that on every one of the three nights that Diane O'Keefe was on Jeopardy that they identified her as a hospital librarian? Too bad that she never had the opportunity to tell people what we do...but still, many people now know that such a person exists.

The second thing you can do is answer surveys when they come your way. The field survey of the 1994 JCAHO Standards is a case in point. I hope all of you answered it and most of all, I hope you sent comments. An e-mail from Jacque Doyle commented that 225 HLS members (or 16%) responded. Since there are more than 1400 members in the Hospital Libraries Section, the response was disappointing, though it was an adequate sample. We thought JCAHO was responding...at least they kept telling Jacque and Chris how good their input was, that it was ex-

actly what they wanted, and that they would use it. The draft was disappointing, but it was a draft.

The MLA team continues to be cautiously optimistic after their meeting last week in Chicago. JCAHO's return on their survey was 20%, with not one single response from a librarian. This indicates that our survey was indeed needed. The response to both surveys showed that a lot of work yet needs to be done. Thirty-two percent of those answering our survey indicated that the standards should be adopted as written; 60% said they needed to be modified before being adopted. JCAHO's survey response was somewhat different...47% said the standards should be adopted and 35% said they needed modification. Our reps are resubmitting their original draft (which they were told would probably be incorporated); they were asked to write a preamble to Section 10 which will state that these are LIBRARY responsibilities, and they will submit additional intent statements and scoring guidelines.

The third thing you can do is VOTE. Your organization needs your input and your support. This year 171 MHSLA ballots were sent, 125 were returned. Results are not nearly so positive in MC/MLA and MLA. We have been fortunate to have representation at the regional level for the past few years and Jacque Doyle has made a tremendous impact for hospital libraries the past two years at the National level. She has been able to raise issues which are faced by hospital librarians who comprise 24% of MLA's membership.

This year, there are three hospital librarians running for the MLA Board of Directors. I am one of them and of course I would like your support...but more importantly, it is essential that you vote because your vote is a means to ensure that your interests and concerns are considered in the governance of our national association. If you don't vote, you have no right to complain.

During the past year, MHSLA's ad hoc mem-

bership committee conducted a survey. There was a 60% response rate; a little over 50% were from current members of MHSLA. The results of the survey will be used by the Board to guide our organization over the next three years. Though the survey shows that there are a lot of things we are doing right, there is always room for improvement. One thing I feel we need to do is to broaden our horizons. To this end, I have appointed an ad-hoc committee to investigate what the status of MHSLA should be in the world of medical librarianship.

Can we afford to remain an insulated, inbred organization? Does that promote the growth and experiences we need to survive another 20 years? Should we become a chapter of MLA so we can have a voice in our professional organization? Or is it enough to be 1/9th of a voice in a regional group? Can we, as membership dwindles and our leaders burn out, continue to meet the needs of health sciences librarians in Michigan, or do we need to become involved in a larger organization so we have a larger reservoir of talent to tap and more funds to spend for excellent programming? Should we hold annual meetings, or should we have biannual meetings and encourage our members to attend other meetings in alternate years? Since our main focus is education, should we concentrate on providing CE courses around the state sponsored by MHSLA and eliminate the annual conference? Who would organize and carry out such an endeavor?

Visioning has become a "buzzword" in current management literature. It goes beyond strategic planning to give an organization a new focus upon which it can plan and build. What is our MHSLA vision for the twenty-first century? Are we to remain largely an avenue for continuing education, responding reactively to those events which impact libraries? Or can we organize and position ourselves to go on the offensive? We have a mission statement, goals and objectives, and priorities. But do we have a vision for our future--one that will allow us to stay ahead of constant change?

It has been stated that Americans as a group have creative minds but that they have difficulty turning ideas into products. Vision is intellectually interesting, but it is only a dream if it is not followed by purposeful action. Please join me in turning the challenge of vision into reality.

**Annual Business Meeting
Review of Executive Board Decisions
1991-1992
*Ria Lukes, President***

During its term of office from October 1991 to October 1992, the Executive Board took the following actions:

1. Clarified the speakers' reimbursement policy pertaining to conference panelists.
2. Directed the Nominating Committee to purchase and use an official ballot stamp.
3. Approved a motion to recognize all officers and committee members for their contribution by issuing certificates and letters of appreciation.
4. Approved the President's appointment of an Ad-Hoc Committee on MSU Community Libraries.
5. Approved the printing and distribution of an MHSLA brochure.
6. Approved the purchase of a membership directory binder.
7. Approved a motion that allows MHSLA to provide to recognized groups, for educational purposes only, a copy of our mailing list with the approval of either the President or the Publications Committee Chair.
8. Recommended that new committee chairs should meet prior to the Board Meeting that occurs in conjunction with the Annual Educational Conference.
9. Recommended that each committee give serious consideration to a co-chair who would then chair the committee the following year.
10. Approved the distribution of the MHSLA membership/educational survey by the Ad-Hoc Membership Committee.
11. Approved the February 6, 1992 audit.
12. Approved the initiation of an "all inclusive" conference fee available to members only.
13. Set conference fees and continuing education course fees.
14. Approved an Education Committee proposal to fund one or two current library students to attend the Annual Educational Conference, and directed the Education Committee to develop guidelines and procedures relating to this proposal.
15. Accepted the report from the Professional Support Task Force and dissolved the Task Force upon its completion of its charge.
16. Approved a motion to pay for the dinner at the Executive Board Meeting on October 13, 1992.
17. Directed the Ad-Hoc Membership Committee to include in their survey a question pertaining to members' interest in hosting a joint MHSLA - MC/MLA conference.
18. Dissolved the Ad-Hoc Ethics Committee until MLA has completed work on an ethics statement.

19. Approved the slate of candidates presented by the Nominating Committee.
20. Dissolved the Technology Committee and recommended that an Ad-Hoc committee be formed as the need arises.
21. Charged the Publications Committee to absorb the Technology Committee charge pertaining to MISHULS.
22. Approved a motion to standardize the gift presented to the outgoing President. The gift shall be a plaque engraved with the President's name and term of office, shall be purchased by the President-Elect, and will not exceed \$80.00.
23. Directed the Chair of the Technology Committee to write a newsletter article about the creation of a "technology network."
24. Accepted the report of the Ad-Hoc Membership Committee.
25. Dissolved the Ad-Hoc MSU Community Librarians Committee, which had fulfilled its charge.
26. Approved the committee appointments for 1992/93.

Officers' Reports

Secretary's Report *Mary Griswold, Secretary*

The Secretary's activities for 1991/92 included recording the minutes of the Executive Board meetings, mailing the slate of candidates and election ballots to the membership, maintaining an accurate list of Board members, and notifying Board members of

meetings. In addition, the Secretary ordered new stationery and sent the original graphics to the Archivist for safekeeping.

Treasurer's Report Sept. 17 1991 - Sept. 28, 1992 *Yvonne L. Mathis, Treasurer*

With a beginning balance for the period of \$26,915.89, the Treasurer reported receipts of \$38,229.19 and expenditures of \$18,399.59 for a Sept. 28th balance of \$46,745.49. This is an audited report.

Archives *Bill Nelton, Archivist*

The MHSLA Archives are housed at the Michigan Department of Public Health Library Resource Center and are retrieved and copied upon members' requests. The collection is growing at a rate of about one foot per year. Members may contact the Archivist for a checklist as to what materials to save. Materials from past conferences were on display during the Annual Conference in the vendor display area.

Committee Reports

Ad-Hoc Automation Grants Committee *Stephanie John, Chair*

The Automation Grants Committee surveyed the membership for equipment needs. Many of the responses were from larger institutions, so that the basic equipment being requested probably represents additional rather than primary needs. The Committee was unable to locate a source of funding for these needs. The charge under which the Committee will

continue is to look for funding sources.

Ad-Hoc Committee on Ethics

*Nancy Winslow, Chair,
Glenda Evans; Betty Marshall*

The Ethics Committee was charged with drafting a Code of Ethics for the Michigan Health Sciences Libraries Association. The Committee gathered materials and presented a Code of Ethics to the Executive Board in January; however, following a second lengthy discussion at the April Board meeting, the consensus was to table MHSLA's action until after the MLA Code of Ethics was issued. The Committee was dissolved by the Board in June.

Ad-Hoc Membership Committee

*Marge Kars, Chair, Mary A. Hanson,
Sandra Martin, Sharon Phillips,
Lynn Sorenson Sutton, Mary Jo Wyels.*

The Committee was charged with helping the treasurer with mailing membership notices; and developing, distributing and analyzing a survey to evaluate member and non-member needs. Based on the results of that survey of May 1992, the Committee recommends that MHSLA:

- ♦ Not change its dues structure
- ♦ Continue to support DOCLINE and MISHULS
- ♦ Survey its membership every 3 years about benefits and education
- ♦ Continue to offer an annual educational conference that is one or two days in length and that includes courses providing CEUs
- ♦ Continue to offer various educational programs during the year at different sites
- ♦ Explore a joint educational conference with MC/MLA
- ♦ Use information from the survey on classes and alternative educational opportunities in the development of future programs by the Education Committee.

The Committee also recommends that:

- ♦ MHSLA develop a packet of information for each new member that includes a membership directory, constitution and bylaws of the association, a list of standing committees which includes duties and current chair; and that the Membership committee be responsible for sending this packet to new members;
- ♦ An MHSLA brochure and information letter be sent to prospective members by the Membership Committee;
- ♦ The Membership Committee mail membership notices in November and follow-up notices in February, with completed forms and checks returned to the Membership Chair. The notices would be used to create a membership list that could include many aspects of association membership; the checks would be sent on to the treasurer of the Association, and the mailing list to the Publications Committee;
- ♦ The ad hoc membership committee should become a standing committee of MHSLA.

Ad-Hoc MSU Community Librarians Committee

Stephanie C. John, Chair

Hospital librarians who serve MSU students and residents are scattered across the state and dissimilar in the services and resources they provide to these patrons. All libraries agree upon their need for greater support from the MSU main campus. On October 28, 1991, these librarians were invited to an informal discussion to identify common issues. The two major problems were MSU's document delivery system and the need for more library use training of medical students.

In November, 1991, members of the Committee and MSU staff met with Dr. Hiram Davis at the MSU Main Library; in March 1992 Dr. Davis shared copies of the 'white papers' "MSU Medical Programs and Library Services"

and "East Campus Library Facility" as well as a copy of the July 1990 Task Force Report on Medical Information Access and Library Services with the chair of the Committee.

Members with concerns or questions are invited to contact the Committee chair. At the Annual Business Meeting, the Committee reported that it had fulfilled its charge and the Committee was dissolved.

Audit Committee

*Brian Simmons, Tom Van Dam,
Mary Loftis*

The MHSLA financial books were reviewed and found to be in order on September 14, 1992.

Bylaws Committee

*Mary A. Hanson, Chair;
Leslie M. Behm; Lynn Sorenson Sutton.*

The Bylaws were distributed as a section of the Membership Directory in 1992; it is anticipated that this will occur each year. The following changes in the Bylaws were proposed and were accepted, after discussion, at the Annual Business Meeting: that all references to the Technology Committee, which was dissolved by Board action, be deleted from the Bylaws, and that the Bylaws be amended to include the Collection Development Committee as a standing committee.

Document Delivery Committee

*Lea Ann McGaugh, Chair; Jane Claytor;
Barbara Kormelink; Betty Marshall;
Norma Powers; Lynn Sorenson Sutton;
Bonnie Swegles*

Member Norma Powers conducted a statistical survey in April which was published in the Spring 1992 MHSLA News. The order to OCLC for the tape of serials holdings was submitted in May for an August run; this single

tape was used to generate the print and microfiche copies of MISHULS and to update members' holdings on SERHOLD through the Greater Midwest Region of the National Network of Libraries of Medicine. MISHULS was reproduced and was available for pick-up by members attending the Annual Meeting; remaining copies will be shipped. A procedural record of the ordering process for the OCLC tape was produced to help future committees with the process.

Conference Planning Committee Local Arrangements Committee

Diane M. O'Keefe, Chair

The 1992 MHSLA conference, held at the Mayflower Inn in Plymouth, Michigan was the work of several subcommittees who began early in 1991. The subcommittees and their chairs are:

- ♦ Accommodations/Audiovisuals, Chris Hunt;
- ♦ Exhibits, Diane O'Keefe;
- ♦ Hospitality/Transportation, Gayle Williams;
- ♦ Mailing, Meg Carpenter;
- ♦ Post-Conference Evaluation, Joan Emahiser;
- ♦ Printing/Publicity, Ellen O'Donnell and Lora Robbins;
- ♦ Registration, Sheryl Stevens.

Special thanks to all of the institutions whose librarians participated in the Local Arrangements committee and to the other librarians who served as members of these subcommittees.

Education Committee

*Leslie Behm and Judy Coppola, Co-chairs;
Robin Terebelo, Judy Eastland,
Martha Studaker, Cheryl Putnam,
Mary Jo Wyeles.*

The Education Committee met several times in 1991/92 to plan for the 19th Annual MHSLA Educational Conference and the support staff workshop. The Support Staff Workshop was planned primarily by Cheryl Putnam and Judy

Eastland and covered two topics: basic library reference and people skills. The educational part of the 19th Annual Educational Conference included three workshops: *Preserving the Past*, *The Winning Edge*, and *Train the Trainer*; a keynote speaker; four contributed papers; five round tables; and two all-day continuing education classes.

The Committee recommends for future committees that:

- The MEDLINE Update be sponsored by local groups as close to the beginning of the year as possible;
- The Board, Local Arrangements Chair, and Education committee meet early in October or November to brainstorm and arrive at a consensus for the content and a list of potential speakers to allow the Committee time to get speakers lined up after approval;
- A support staff workshop be held again in the Fall or Spring.

Nominating Committee

*Sandra Swanson, Chair,
Joan Emahiser, Mary Anne Wallace*

The Nominating Committee received a very good response from the membership this year and was able to present a slate of three nominees for the positions of President-Elect and Treasurer, and a nominee for the Nominating Committee from every one of the seven local groups. No nominations by petition were received this year. Ballots were mailed by the Secretary to all paid personal and institutional members in mid-August. Over seventy percent of the ballots were returned.

An Elections Committee consisting of Sandra Swanson (chair), Yvonne Mathis, and Eileen Dechow counted the ballots on October 2, 1992. The results were very close. The membership elected **Judy Barnes** as President-Elect and **Peggy Zorn** as Treasurer. **Christopher Hunt, Melba Moss and Norma Powers** were elected to the Nominating Committee. However, since Norma and Chris

"tied" for the highest number of Nominating Committee votes, the membership voted a run-off ballot for the position of Nominating Committee Chair at the Business Meeting. Norma was selected.

Publications Committee

*Sandra Swanson, chair, Judy Barnes,
Ellen O'Donnell*

The Publications Committee has produced five newsletters, beginning with the Fall 1991 issue. In addition, at the Board's direction, the Committee produced the membership directory in loose-leaf format; this project was handled by Judy Barnes, who also maintained the Association's database of members and mailing addresses. The Publications Committee also produced the certificates presented to committee chairs and members acknowledging their contributions to the Association this year.

Research Committee

*Yvonne Mathis, Chair, Mary Griswold, Lois
Huisman, Beth Navalta,
Sandy Swanson, Maureen Watson.*

The Research Committee completed its research project, "The Impact of Mediated Literature Searches on Direct Patient Care," and reported the results at the 1992 Fall Conference. Copies of the Final Report were distributed to those present at the Business Meeting and will be mailed to MHSLA member libraries who did not have a representative present. The Executive Summary is reproduced elsewhere in this issue. The Research Committee has submitted an application to MLA for this report to be presented at the May 1992 MLA Conference as a Poster Session and as a Contributed Paper; in the coming year, the paper will also be submitted to appropriate journals for publication. The Committee thanks Bo Snyder of Bronson Methodist Hospital, Ann Maxwell Eward of Butterworth Hospital, and Fred Swartz of Ferris State

University for their advice and assistance.

Technology Committee

*Doris Blauet, Chair; David Keddle;
Metta Lansdale*

Upon reviewing its charges, the Committee determined that all except the Technology Directory were duplicated by the charges of other committees. The Committee recommended that the Technology Committee be discontinued, and that all references to it in the Bylaws be eliminated. This action was approved by the Board, and the membership at the Annual Business Meeting approved the Bylaws change.

Contributed Papers

Institutional vs. Professional Loyalty

*Lynn Sorenson Sutton
Wayne State University
Science & Engineering Library*

As professionals, librarians are sometimes torn between loyalty to their employing institution and professional standards. This division is sometimes viewed as a conflict between "cosmopolitans" and "locals". The individual must decide between options ranging from acquiescence to protest to subversion. The ideal is for librarians to exercise their professional judgment for the good of the institution.

Bibliographic Instruction Using MEDLINE on CD-ROM

*Maureen Watson
Ferris State University
College of Optometry Reading Room*

The bibliographic instruction program for MEDLINE on CD-ROM presented to the fourth-year optometry students at Ferris State University was summarized. The students are

required to do a literature search and research paper during their last year at Ferris. A group presentation is provided at the end of their third year along with a page of instructions for MEDLINE on SilverPlatter, helpful hints, a sample record from the database, a list of other databases available on CD-ROM, and maps of the Ferris libraries. Next, the students make individual appointments for individual instruction periods during which they fill out a search statement form, do the search on a computer in the Optometry Reading Room, and fill out a student evaluation form.

Maureen emphasized the importance of using the thesaurus (MeSH headings), providing hands-on experience in using the CD-ROM, and having the students complete an anonymous evaluation. She recommended working with course instructors to have library instruction become a required part of the curriculum.

Trade Unionism and Hospital Librarians

*Carol Aebli
Augusta, Michigan*

Trade Unionism in libraries has a long and sporadic history, dating back to 1914. There were three waves of unionism: 1914 to the mid-1920s, 1934 through 1949, and the 1960s until the present. The first group of libraries to be unionized were public and the Library of Congress, followed by academic libraries. School librarians are also extensively unionized.

In 1967 the National Labor Relations Board allowed union elections at proprietary hospitals and nursing homes; this was extended to nonprofit hospitals in 1974. Currently about 20% of all hospital workers are union members.

Carol conducted a survey of Michigan health care facility librarians in July 1992. Of the 80 responses, 72 indicated that no unions represented any library staff. Of the 8 libraries with some union representation, 6 were in hospitals that were government-owned (2 - Federal; 4 -

nonfederal). Carol found, therefore, that the type of institution, rather than bed size or number of FTEs in the library, was a strong indicator of the level of union activity. I also found that the level of unionism in Michigan hospital libraries (10%) was below the national rate of 16% for all workers.

Organizational Interactions Revealed by Interlibrary Loan Transactions

Lea Ann McGaugh

McLaren General Hospital Medical Library

Interlibrary loan transactions are assumed to be reliable indicators of resource sharing interactions. Michigan DOCLINE transactions are examined for meaningful structure using a statistical classification technique, cluster analysis. The groupings based on interlibrary loan transactions are then examined to identify other shared characteristics. Included among the parameters checked are hospital bed size and library collection size, budget, and staffing. A compilation of these parameters is provided grouped by hospital bed size. Libraries who participated in the survey regarding library characteristics and who requested to see the compilations will be provided with copies.



***The
Western Michigan
Health Sciences
Libraries
Association is
pleased to invite
you to
Muskegon
for the
1992
MHSLA
Educational
Conference***

See you there!

DOCLINE Changes

Barbara Kormelink

Chair, Document Delivery Committee

Many changes went into effect on October 26, 1992. The most obvious change was the addition of the word PREFIXED to requests which are sent directly or prefixed (not routed automatically through the system). The word will appear under the LIBID of the borrowing library.

A less obvious change is the expansion of the SERLINE routing table. The table has expanded from 8 to 10 cells; the table capacity is increased from 80 to 180 LIBIDs. NLM will be cell 10. This allows us to more than double the number of LIBIDs in our routing tables. We can include more of the MISHULS libraries as well as more resource libraries and any other libraries we have interloan agreements with.

Beginning and ending routing cells can be specified in BORROW by using the new system prompt ROUTING CELL START-STOP (1-10), which replaces MAX ROUTES PER CELL (20). With this new feature, you can request that your loan route only to non-charging libraries in the earlier cells, if you wish.

When a library inputs requests for other libraries which do not have routing tables, these requests will route on the routing table of the inputting institution.

If you have any questions about these changes, please call Barbara Kormelink, Document Delivery Chair, (517) 894-3782.

If you wish to redo your routing table, contact Kim Goldman at the GMR NN/LM Regional Office by telephone, (312) 996-2464, to request a packet to change your routing table. The fax at GMR NN/LM is (312) 996-2226 or (312) 996-1899.

Important Announcements

Foot Hospital of Jackson, Michigan is now a DOCLINE participant. LIBID 49201A.

PLEASE CORRECT YOUR 1992 MISHULS listing for Munson Medical Center (EUA). The correct phone numbers are:

- Voice: (616) 935-6544;
- Fax (616) 935-7124.

(With apologies from the Publications Committee.)

Recently published: *3 Sources*, April 1992, includes an article by Stephanie C. John titled "Outreach to health professionals in northern lower Michigan. (pp.5,8)

Chuck Coker has a new job location assignment in Texas. All correspondence to Chuck should be directed to him at P.O.Box 714, Bonham TX 75418. His new phone number: (903) 583-2111, ext. 6301.

Research Committee Chair Yvonne Mathis requests that anyone who has ideas for a research project contact her at Saint Mary's Hospital Library, 200 Jefferson SE, Grand Rapids MI 49503. Phone (616) 774-6243 or fax (616) 774-6419.

Welcome to our newest members: Medical Librarian *Ginger Bopp* of St. Charles Hospital, Oregon, Ohio; and *Lorraine Schulte*, Director, Corporate Technical Library, The Upjohn Company, Kalamazoo.

MHSLA Board Meetings for 1992/93 are scheduled for November 17 (Holiday Inn Harbor-Muskegon), January 19 (Providence Hospital), April 6 (location not set), June 1 (Providence Hospital), and August 10 (location not set). All meetings will begin at 9:30 AM.

The Ukrainian Psychiatric Association has requested our assistance in developing four psychiatric-medical libraries in Ukraine. A

letter from Dr. Robert vanVoren of the Geneva Initiative on Psychiatry dated May 1992 reads in part: "We would welcome any quantity of books and periodicals, contemporary or outdated, both regarding psychiatry and other fields of medical science.... In order to limit your expenses, we can offer you a U.S. mailing address, from which all books will be transported to our address in Amsterdam.... The U.S. address is: **Geneva Initiative Library Project, c/o Freedom House, 45 East 21st St., 5th Floor, New York NY 10010.**"

Indiana Health Sciences Librarians Association Annual Conference

April 1-2, 1993

Howard Johnson Plaza Hotel
Lafayette, Indiana

Theme: "Connections."

Open to all information professionals.

For information, please contact:

Ruth P. Pape or Greg Rothenberger
Professional Library
St. Elizabeth Hospital Medical Center
P.O. Box 7501

Lafayette IN 47903-7501

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Today, information service is more multi-disciplinary than ever before. Health science professionals need information from many disciplines, while law, corporate, academic, public librarians and others find they need health science information.

We are extending an invitation to all information providers to join us at our 1993 conference. Now more than ever, we need each other! Spread the word!

RESEARCH COMMITTEE FINAL REPORT

EXECUTIVE SUMMARY

Yvonne Mathis, Chair

The purpose of the Michigan Health Sciences Libraries Association (MHSLA) Study was to assist in documenting the value of the hospital library and librarian to its parent organization. The MHSLA Research Committee developed a survey tool with five questions relating to changes made in patient care. Positive responses to each question are listed in the chart below.

The study was conducted in 31 MHSLA libraries. Libraries distributed surveys to 331 library patrons who requested a literature search for a "current patient case". Patrons returned 284 surveys, of which 248 were usable. Physicians and residents provided 68% (n=169) of the responses. Fifty-nine percent of the respondents indicated that they handled the case differently. Advice to patients was changed in 78 cases (31%). Additional tests and procedures were avoided in 44 situations (18%). The drugs prescribed were changed in 31 cases (13%). Although the responses are highly subjective, they have important ramifications on the quality and cost of patient care.

The MHSLA Study adds to the body of evidence that "The librarian and library services have an impact on patient care". Librarians are a vital part of the health care team striving to increase quality of patient care and to minimize health care costs.

VALUE OF LITERATURE SEARCHES TO HEALTH PROFESSIONALS *

	Physicians / Residents (n=169)	Nurses / Allied Health (n=79)	All Health Professions Percent %
Timeliness	166	79	99
Value for patient care	144	66	85
Handle case different	97	50	59
Changed diagnosis	8	3	4
Changed tests	16	3	8
Changed drugs	25	6	13
Changed patient advice	55	23	31
Other Changes	30	20	20
Avoided:			
Additional inpatient days (LOS)	12	13	10
Hospital admission	4	3	3
Patient mortality	6	2	3
Hospital acquired infection	1	2	1
Additional tests/procedures	35	9	18

*These figures represent checked responses. All "no", "uncertain" or missing values were not included.

MISHULS 4-Digit Codes: a Clarification

Lea Ann McGaugh, 1992 Chair, Document Delivery Committee

As some of you may have noticed, the New MISHULS will occasionally reference a four-letter code (such as EYQN), but when you check the list of codes in the front of MISHULS, you do not find that code listed. These four-letter codes are all in the process of being changed to three-letter codes, but the process had not been completed at the time of printing. Here is a list of the old codes, the new codes, and the institutions. You may want to keep it with your MISHULS for easy reference. I apologize for the confusion.

Old OCLC Code	New OCLC Code	Address	Old OCLC Code	New OCLC Code	Address
EYQ	EYQ	Detroit Coop Cataloging Ctr Wayne State University Technical Services Dept 7th Floor Sel Detroit MI 48202	EYQ&	ERO	Sinai Hospital of Detroit Library 6767 W Outer Dr Detroit MI 48235
EYQG	DR3	Harper Grace Hospital Inc Harper Hosp Division Library 3993 John R. St. Detroit MI 48201	QYQA QYQI	EDZA	Detroit Riverview Hosp Libr Detroit-Macomb Hosp Corp 7733 E. Jefferson Detroit MI 48214
EYQM	ERK	Detroit Receiving Hospital Library 4201 St. Antoine Detroit MI 48201	QYQO	ERP	Harper-Grace Hospital Inc Grace Hosp Division Library 18700 Meyers Rd Detroit MI 48235
EYQN	MG8	Children's Hosp. of Michigan Library 3901 Beaubien Blvd Detroit MI 48201	QYQX	ERW	Detroit Osteopathic Hosp. Library (Closed)
EYQO	ERJ	St. Joseph Mercy Hospital Library 900 Woodward Ave Pontiac MI 48341-2985	QYQY	ERX	Bi-County Community Hosp. Medical Library 13355 E 10-Mile Rd Warren MI 48089
EYQY	MH8	Mercy Health Services Resource Center 34605 12-Mile Rd Farmington Hills MI 48331-3221	QYQ1	EDZ1	Macomb Hosp Center Library Detroit-Macomb Hosp Corp 11800 12-Mile Rd Warren MI 48093
EYQ2	MI6	William Beaumont Hosp Medical Library - Royal Oak 3601 W. 13-Mile Rd Royal Oak MI 48073	QYQ6	EHT	Hutzel Hospital Library 4707 St. Antoine Detroit MI 48201
EYQ6	EZ3	William Beaumont Hospital Medical Library - Troy 44201 Dequindre Troy MI 48098	QYQ9	DR4	Rehabilitation Institute Library 261 Mack Blvd Detroit MI 48201
EYQ8	Closed	Mt. Carmel Mercy Hospital			

ARIEL: "New" Technology for Document Delivery

A new development that has academic libraries a-buzz is the availability of ARIEL. Using the Internet, ARIEL software, a 386 or higher PC, a scanner and a laser printer, libraries are able to transmit and receive photographic quality images (including document pages) at a low charge. Internet nodes are able to use the system without long-distance charges; and fiber-optic lines can carry more data to produce the higher-quality image.

The receiving end of the transmission requires the PC, laser printer, Internet connection, and ARIEL software costing about \$100. Sending requires a scanner and \$500 ARIEL software.

University of Michigan is acquiring ARIEL very soon; Michigan State is considering it within the next couple of years. We'll be keeping an eye on this development.

MHSLA Publications Committee Guidelines for Materials Submitted to MHSLA News

Articles are written by the membership, or are solicited from outside the membership on topics relevant to the membership. Such topics include: The practice of medical librarianship; Sharing of library resources; Developments in technology relating to library users; Bibliographies or reviews of recently published articles on relevant topics; Activities of MHSLA Committees and reports from the chairs.

Length of submitted articles must conform to the size and scope of the publication and to most of the other articles in that publication.

The subject matter of the articles published shall be of professional interest to the group at large and not deal to any degree on the personal, non-library interests of its members.

Brief announcements are accepted from the membership, not to exceed 1/4 page in length per announcement. Suggested topics for announcements would include staff changes, awards or grants received, moving to new quarters, position openings, new technologies available, new telephone or fax numbers.

Black-and-white photographs may be included subject to quality considerations; the picture must photocopy well.

Before being included in the newsletter new business matters which should be addressed by the Executive Board or the General membership shall be submitted to the Executive Board.

A column from the MHSLA president is to be included. The first newsletter following the annual conference includes the speeches of both the incoming and the immediate-past president.

The Publication Committee has the right to significantly shorten or reject articles for publication. No one member of the Committee makes this decision without consultation of at least one other committee member.

Adopted by the MHSLA Executive Board, January 1991

1992/93 Deadlines for Submission of Materials for Publication:

Deadlines for the Winter, Spring, and Summer issues are immediately following the MHSLA Executive Board Meetings: *January 20, 1993; April 7, 1993; and June 2, 1993.* Please submit articles on IBM-compatible floppy disks (either size), ASCII format, or paper copy to: Sandy Swanson, Amberg Health Sciences Library, Butterworth Hospital, 100 Michigan NE, Grand Rapids MI 49503. Fax copies may be sent to (616) 732-3527, attn.: Sandy Swanson.

MICHIGAN HEALTH SCIENCES LIBRARIES ASSOCIATION EXECUTIVE BOARD
1992/1993

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