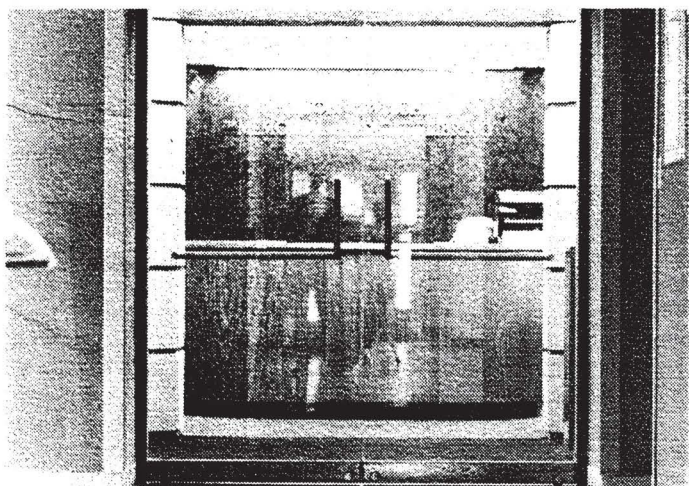


## New Library Issue The John W. Chi Memorial Medical Library 1960-1984



Ingham Medical Center, Lansing, started collecting books for the purpose of establishing an organized, workable library about the same time it converted from a chest to a general hospital in 1960.

"It was a meager beginning", recalls President Edward B. McRee. "The library, such as it was back then, was housed in an office on the first floor of the Stanley Wing, and it was run by volunteers in conjunction with the county library. Most of our books were fiction and most of our readers were patients. It wasn't much of a medical library, but it was a beginning." During the next decade more and more non-fiction was added to the shelves of the library thanks to the IMC medical staff, and by 1972 the library had accumulated 1,999 texts, was subscribing to 63 professional journals, and had hired its first full-time librarian.

When the new building opened in 1973, the library moved to new quarters and hired a new director. "Two weeks before I started at IMC the library moved to the west wing of the first floor," David Keddle reported. "I guess you could say we've grown up together." During the ten years of Keddle's tenure, the staff has grown from one librarian to include two library technicians and a library assistant. The number of books has almost quadrupled, journals have increased ninefold, and audio-visual software has been added. The current statistics include 7,179 volumes, 533 journal titles, and 544 audio-cassette tapes. "Our biggest change occurred in 1974 when IMC became a teaching hospital through affiliation with Michigan State University medical school," Keddle stated. "Since then it has become increasingly important

for us to have up-to-date medical literature available for students, residents and medical staff."

In addition to the increased resources, the Chi Medical Library was the first hospital library in Lansing to install the Medlars system in 1979. Since then, the library has added the Dialog Information Retrieval Service and the country-wide computer network known as the Online Computer Library Center (OCLC). Through a grant funded by the Library of Michigan, the Chi Medical Library will eventually enter all of its monographs into the OCLC system.

From a room filled with fiction in 1960, the medical library at IMC has grown into a 4,000 sq. ft. resource center. On March 2, 1984, the John W. Chi Memorial Medical Library opened its doors.

### An Interview with Dave Keddle

**M. Kingsbury:** "This is an impressive and welcoming entrance to the John W. Chi Medical Library, I like the bright, open look of the glass doors and green plants - where is the library located in relation to the rest of the hospital?"

**D. Keddle:** "We are on the ground floor of the main hospital complex, in the West wing and directly adjacent to the physician's parking lot."

**M.K.:** "Who was John W. Chi?"

**D.K.:** "John was the son of Dr. Kiwhan Oh Chi and Dr. Seong Hi Chi, who are both on the medical staff of Ingham Medical Center; he was killed in 1975 in an automobile accident. The library was named in his honor."

**M.K.:** "Your information/circulation desk is directly opposite the library entrance and is staffed by volunteers, how is this working?"

**D.K.:** "Our main purpose in having volunteers at the desk is to maintain contact with our patrons, as the staff now have separate offices to work in. The volunteers greet patrons coming in and answer questions such as the location of materials, etc. We have volunteers on three shifts a day from 9 a.m. to 8 p.m. Monday through Thursday and 9 a.m. to 5 p.m. on Friday. They check out books, answer the phone, and do



**LONG-RANGE PLANNING RESPONSE FROM MEMBERSHIP**

**In 5 years MHS LA —**

- Affiliated Groups**
- Flint Area Health Sciences Library Network
- Metropolitan Detroit Medical Library Group
- Mid-Michigan Health Sciences Libraries
- Northern Michigan Health Sciences Libraries Group
- South Central Michigan Health Sciences Libraries Association
- Thumb Area Medical Information Consortium
- Upper Peninsula Health Science Libraries Consortium
- Valley Regional Health Science Librarians
- Western Michigan Health Sciences Libraries Association

1.

2.

3.

4.

5.

**In 10 years MHS LA—**

1.

2.

3.

**Fold in and stamp  
Thank you**

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**Return Address**

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**Kay Kelly, Librarian  
The Dean C. Burns Health Sciences Library  
Burns Clinic/Northern Michigan Hospitals  
Petoskey, Michigan 49770**

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The new library has 3,100 square feet of floor space, housing all the library's collection of 6,500 books and bound journals, allowing "some" extra space for growth. There is a conf/study room, librarian's office, workrooms and a separate study area and lounge area. With many windows, each with a hanging plant, the green carpeting and the light color of cream for the shelving, the library takes on a bright and airy atmosphere.

I can (like a new parent) proudly say that I think the medical library built for the staff at St. Lawrence Hospital, Lansing, Michigan, is beautiful, as well as highly functional and I thoroughly enjoy my role as librarian in the new library.

Jane B. Claytor,  
Medical Librarian  
St. Lawrence Hospital  
Lansing, Michigan

### UPDATE ON MICHIGAN STATE SCIENCE LIBRARY

There are many changes underway at the MSU Library, specifically, the Science Library, which will be moving to the second floor West, along with all materials classified Q, R, and S. The T, U, V, and Z classifications will be moved to the third floor West. In order to provide space for the Science Library, the Undergraduate Library is currently being absorbed into the regular collections and the bibliographers are reviewing all Undergraduate titles for retention, rebinding, replacement, or withdrawal. The two objectives of this activity are: to make the Undergraduate collection part of the regular collections, all with one call number sequence, and to provide badly needed space for the Science Library. At this writing, no date for the move has been set; an estimate for the move is from one to two months from now. Circulation, Assigned Reading, and Documents will also move to a location to be designated.

These and other major changes under consideration are the result of recommendations of the OMS Public Services Study Team. A Task Force on Data Base searching in MSU Libraries has been established, which will examine our current program. We will be looking at goals and objectives of paid and reference data base services, and the value of a centrally coordinated searching service, as well as appropriate staffing for the service. In addition, we hope to focus on future trends and developments in data base searching, and to examine some of the fundamental economic and philosophical/ethical issues involved in running a data base searching service.

Another significant change, already in effect at the Science Library, is an increase in the number of hours that the Reference Desk is staffed; the new hours are:

Monday through Thursday 9 a.m. - 10 p.m.

Friday 9 a.m. - 5 p.m. Saturday 10 a.m. - 5 p.m.

Sunday 1 p.m. - 5 p.m., 6 p.m. - 10 p.m.

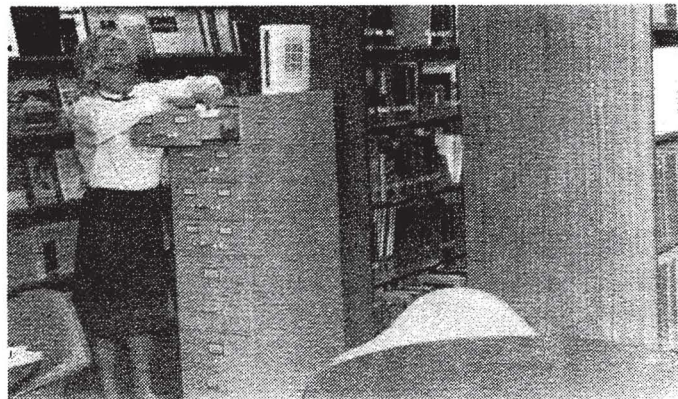
Coverage is thus increased on weekends and through the 5-6 p.m. period Mondays through Thursdays.

We also have welcomed two new reference librarians. Mrs. Dorothy Manderscheid, who received her MLS from Western and has taken classes at the University of Michigan and Jeffrey Franks, who received his library degree from Kent State. Dorothy and Jeff replace Jan Rice and Chris Miko who left early in the year.

Judy Coppola

### BAY OSTEOPATHIC MEDICAL LIBRARY

" A decade of Growth



Bay Osteopathic Hospital Medical Library was established in March of 1973, with modest furnishings consisting of five book stacks and three sections of journal shelving, housed in a twelve by eighteen foot room. In this cramped space, that also doubled as a meeting room, the medical staff secretary, a Utilization Review nurse and a student assistant worked side by side, leaving no room for library patrons. As the collection grew shelves were mounted in the Doctor's Lounge while books temporarily overflowed into the Lounge area. During this period, most of our AV software was put in storage.

In August of 1983 our beautiful new library was completed; we moved, without help from our maintenance staff, in four days. By September fourth, we were providing full service to our medical staff and hospital personnel. The new library is 15 by 23 ft., the stacks are orange with ends of pecan wood. A 5 ft. draped window provides natural lighting, while a pecan wood reference counter complements the colors in the stacks. Two study tables and a lighted study carrel provide adequate seating for patrons.

The library carries 87 journal titles, which include some donated by our medical staff. Since we are a teaching hospital, approved for 6 interns, we purchase a prescribed number of medical texts each year, and keep the majority of books within current dates; our text collection currently numbers 480 shelved in the Library and additional, older books shelved in storage. Our 1983 circulation statistics show the following:

Textbooks Circulated: 1,018; Articles Searched: 172;

Current Journals Circulated: 621; Interlibrary Loans

Received: 77; Bound Journals Circulated: 123; In-

terlibrary Loans Sent: 148.

Our services include photocopying and AV software circulation, including rented or borrowed video tape programs. Our hospital library is a resource for nursing students from Delta College and Radiology and Lab interns. Betty Crawford serves as both Medical Librarian and Medical Staff secretary. She is the assistant to the Directory of Medical Education, and as such occupies a private office connected to the Medical Library. Crawford's staff consists of a high school student, who works in the library as a result of an arrangement with the John Glenn High School co-op program.

Plans for the future include the purchase of a computer terminal and a microcomputer.

Betty Crawford



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Betty Crawford



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## A MESSAGE FROM THE PRESIDENT

### Long Range Planning Takes Long Range Planning and Ten Minutes

Last year the Chair of the Long Range Planning Committee, Carole Colter, suggested more participation by the membership in long range planning for MHSLA.

Accompanying this Newsletter, is a "mail back" with a blank page for sharing your ideas, which will give the Committee direction in establishing the salient issues our organization should deal with in the next 5 to 10 years. Your local group may wish to propose these issues as upcoming agenda items at your next meeting.

The Executive Board used the Delphi Technique at their April 9th meeting to produce 20-30 statements of possible long range goals for MHSLA. Individual members of the Long Range Planning Committee are developing statements. With input from the membership (local groups) and the Board, the Committee will produce a priority ranking of compressed statements. You will hear more about this at the MHSLA meeting in October. Next year, the Committee will work out a plan for implementation of the consensus goals.

Please take 5 to 10 minutes *now* and put the concerns that you think MHSLA should be addressing in the next 5 to 10 years on paper and mail it to your Long Range Planning Committee.

Kay Kelly

## LEGISLATION COMMITTEE UPDATE

Judy Coppola, Chair of the Legislation Committee attended Legislation Day at the Capital Park Motor Hotel, Lansing, on April 4. Coppola states "Legislation day was disappointing this year for the following reasons: the only speaker was a lobbyist for a variety of organizations and a former member of the legislature whose talk was brief and not relevant to current legislative concerns; attendance was down from last year, possibly because the creation of the Library of Michigan is no longer a novel idea. In addition, those legislators who did attend did not stay long and seemed more concerned with putting in an appearance than contributing to the group. On the positive side, James Fry, the new Librarian of Michigan was present and I did have a chance to meet him. I will be working with Fry and other librarians on a Subcommittee for Multi-type Legislation that was organized by Sue Haskin. Information collected by this committee and from other states, will provide the legal framework for the ROC system within the structure of the new Library of Michigan."

Coppola will represent MHSLA President Kay Kelly at COMLO meetings. She reports one of the legislative concerns on hold is:

**Federal Information Management Policy; Conditions of participation in Medicare/Medicaid (Hospital Libraries and DRGs):** The provisions listed in the Federal Register in early January, have not appeared in their final, regulatory form. It is not known when, and with what language they will be finalized. HCFA received over 36,000 letters, among them MLA Executive Director Ray Palmer's to Mrs. Margaret Heckler, Secretary of DHHS, which suggests the following language: "The hospital shall provide access to library and information services to meet the patient care, education, and research needs

of the hospital medical staff." Palmer further urged, "that the Condition of Participation be revised as outlined above to reflect the changes in technology and the needs of community and rural hospitals."

Judy Coppola  
Chair, Legislation Committee

## STATEWIDE UNION LIST OF SERIALS

The Library of Michigan has decided to make available to the Regions, 150 copies of the State Wide Union List of Serials for use in designated Regional outlets. The first distribution of the Union List is to be placed in the same location in which the Library of Michigan COM Catalog are placed. This distribution will be available in fiche format only. This distribution will be paid for by the Library of Michigan utilizing LSCA Title III moneys. In addition, the ROC's will have the option of securing extra fiche copies for participating members.

The UL Committee and the Interlibrary Loan Committee will meet June 12th to discuss existing interlibrary loan policies and guidelines vis a vis the statewide union list of serials. We welcome your input. UL Committee members are Lynn Sorenson Sutton, Sandra Martin, David Keddle, Norma Powers, Barbara Kormelink and Patricia Wolfgram, Chairman. Members of the Interlibrary Loan Committee are Doris Blauet, Dorothy Crist, Addie Heilbronn, Patricia Wolfgram and Lorraine Obrzut, Chairman.

Patricia Wolfgram

## LOCAL GROUP NEWS

Welcome to Michigan and MHSLA Stephanie C. John, new director of Saginaw Health Sciences Library. John, a Florida native, received her M.S. in Library and Information Science from Emory University, Atlanta, Georgia in 1980. Prior to her accepting the directorship of the Saginaw Health Sciences Library, she was a clinical reference librarian at the Union Memorial Hospital, Baltimore. John's extensive background includes working with NLM to produce the Maryland Union List, as the first product of the National Biomedical Serials Holdings Database. She has a strong interest in automation and cooperative activities, having worked with both IBM and Apple library applications. John says "Let me know where people need help, I'll volunteer."

Addie Heilbronn has joined the staff of the Midland Hospital Center, Health Sciences Library. Heilbronn was a member of the Ad Hoc Committee for the establishment of the Michigan Health Sciences Libraries Association and one of the Valley Regional librarians that developed a union list of serials, which served as the fore-runner of MASH (Michigan Area Serials Holdings).

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the phone, and do additional work that can be performed at the circulation desk."

**M.K.:** "How many square feet do you have now and what did you have in the old library?"

**D.K.:** "We have gone from 1,200 to 4,000 sq. ft.—our old library was so crowded that we couldn't display journal titles properly. There was never enough seating space, we could only seat ten patrons and now we can comfortably seat thirty eight."

**M.K.:** "The library furnishings and decor are beautiful, describe the color scheme and other details."

**D.K.:** "All of the furniture is oak, made by Buckstaff of Oshkosh, Wisconsin. The wall covering is a golden beige, suede corduroy that blends with the oak furniture. In the circular, atrium entrance, the planters are filled with green plants; the carpet is a solid green in this area. In the library proper, the carpet is beige and green bordered by solid beige. Fourteen windows provide natural lighting; these windows have venetian blinds made in a wood grain that blends with the walls. The upper portion of the office walls is clear glass which gives an open feeling; our office doors have viewing windows that allow us to see out if a patron needs assistance. The chairs for study tables have molded seats upholstered in kelly green. The journal reading area is furnished with comfortable couches and chairs upholstered in beige with oak frames."

**M.K.:** "I know you have worked out a traffic pattern, how is this working?"

**D.K.:** "Very well, we have the journals on one side of the library. As you enter, current journals are on display shelves in front and bound journals are in the back of the library. On the opposite side the reference books are shelved in the front and the circulating books in back."

**M.K.:** "I noticed an AV room, is that a new service? Also, how much software do you have?"

**D.K.:** "Yes it is new, we have a one half inch VHF player and a three quarter inch VHF, a slide-tape carousel and are developing a software collection, right now we have about eight hundred pieces of software. The circulation is limited, we prefer in hospital use."

**M.K.:** "Now that you have been open for two months, do you have any comments on the arrangements? Is there anything you might do differently?"

**D.K.:** "No, its working well, we like the separation the offices provide, for more working space."

**M.K.:** "What kinds of networking are you doing in your area?"

**D.K.:** "We have full access OCLC and do all of our cataloging through OCLC; we received a grant from our local Region of Cooperation for this. Currently we are putting all of Ingham's monographs into OCLC so that they can be accessed. We are loading our tape into CLSI (Library Circulation System) so that our local ROC will have dial access. Ingham serves as a regional outlet for the Lansing area ROC."

**M.K.:** "I noticed a collection of recreational reading, novels, etc., can you tell me about this?"

**D.K.:** "About 2,000 books are supplied by the Lansing Public Library, these books can be borrowed by patients and staff members. Twice a week volunteers take a cart of books to the patient floors. We also have recreational journals available in the library that fill two sections of display shelving."

**M.K.:** "There is a nicely furnished conference room near the front of the library, does the library control this room?"

**D.K.:** "Yes, the library conference room seats six, its primarily for library use, but we book it for meetings for Ingham staff."

**M.K.:** "What are your plans for the future?"

**D.K.:** "Once all of our monographs are on OCLC, we plan to load our tape into the hospital computer system so that we will have an in-house on-line catalog."

**M.K.:** "Thanks for the tour Dave, you have a really beautiful facility."

**D.K.:** "Thanks for coming, come back soon."

## ST. LAWRENCE MEDICAL LIBRARY "From Bassinets to Book Carts"

If you wait long enough, or should I say survive long enough, miracles do happen. I am referring to the fact that I am now "operating" in a new medical library complete with books, journals, shelves, tables, chairs, desk, etc.- even book trucks - which is a story all to itself. To give you an idea of the "rags to riches" story, I'll begin with the "state of the art" situation I walked into when I started with St. Lawrence Hospital as Librarian four years ago.

The library consisted of one medium size room which held the majority of the library collection, an adjoining closet which served as my office, and three rooms (down the hall), housing the remainder of the collection. At that point in time, I was told that the library was to be moved to newer and larger quarters and to "hang in there" until such project was to start. Well, just how long can a human "hang?" Not only did I learn to "hang", I also learned to improvise. According to any librarian's job description, one is to function as a librarian and in turn make the library functional - in order to function, improvisation had to become functional. Various basics, normally associated with libraries, like book trucks, etc., were no where to be seen. Improvisation came from hospital storage - such as bassinets and bedside tables. Bassinets - minus babies - work beautifully in transporting books. Not only do they have wheels for movability, a basket for holding books, are small enough to go between stacks, but they make a fantastic topic for conversation at library meetings. A bedside table - minus the bedpan and the bottom drawer - became a functional book return station.

I eventually obtained book trucks and other "basics" as well as new books and journals, which subsequently resulted in chronic growing and labor pains. These labor pains prompted the hospital to give birth to the library renovation project. Finally, after nine months, the big event arrived and became a reality when the library moved into its new quarters in December of 1983.



## REGION THREE REPORT

Greater Midwest Regional Medical Library Council Meeting  
March 21-22, Chicago, IL.

Participants: Management Staff Members; State Council Representatives; Resource Library Representatives; Health Profession Representatives; Guests.

The Regional Council will meet twice a year, one meeting cost-shared by Regional Council members. Sue Agar is the new chairperson for 1984.

Collection Development: Purchases for 1983 collection development allocation have been processed for all the states. Purchases ranged from buying monographs audio-visual material, serial titles to locator lists and microfiche. The committee recommended the \$25,000 allocation should be spent in collecting in subject areas not widely held within the region...Hospital administration, lung problems, etc. The committee will solicit proposals from the states and make their recommendations.

The committee requested that the Executive Committee clarify the charges of the sub-committees concerning types of material.

Document Delivery Committee: Discussed the need for orientation of the Region to the Interlibrary Loan manual. There will be an ongoing column in 3 SOURCES to provide orientation and address questions and problems. The manual will be up-dated once a year. Availability and use of microcomputers for I.L.L. in Region 3 is being investigated. They asked for some of the charges to be rewritten. The Council voted to ask the statistics be kept to a minimum and for the committee to work on standardizing billing and referrals.

Locator List Committee: Defined two tasks.

1. Identify Region 3 basic health science libraries whose serial holdings information is not contained in either the GMRMLN serials list or in NLM's SERHOLD. Recommend the feasibility of adding holdings to locator list.
2. Investigate feasibility of merging Region 3 portion of Serhold into GMRMLN.

There were reports by North Dakota and South Dakota on the Underserved programs. In essence these states are using the funding to develop Consortia in all areas of the state as well as funding beginning Medline Centers.

Technology Application Committee: is in process of making survey of each state and hopefully will be able to put out a directory of state software and hardware, programs running and in process, and networking capabilities for I.L.L. and Union catalogs.

Regional Online Union Catalog: Mary Helms is the new chairperson and Barbara Kormelink is a new member of the committee. BRS has accepted the contract for one more year. Users are now paying fees for online use.

Dana Van Loo has been working on improving 3 SOURCES and its distribution. The first issue of the GMRMLN UPDATE: "New Genetics" will be published in April.

NLM approved the contract for 1984 and also approved the hiring of a new Program Coordinator. This person will work with the Planning and Evaluation committee.

Online Services: NLM is arranging for only one beginning and one advanced training class for each Region. Updates may be held in each state as long as expenses are picked up by the sponsoring organization. End-User training by NLM

is in process and we will be kept informed as to what our role in the training process will be.

Jacqueline Raphelson  
State Council Representative, Michigan  
Hurley Medical Center  
Hamady Health Sciences Libraries

## TAMIC - A BRIEF HISTORY

TAMIC, the Thumb Area Medical Information Consortium, began with meetings in the summer of 1979 and the writing of a grant application to the National Library of Medicine in 1979-1980. The original grant application was written by Bonnie Jean Swegles, librarian at Mercy Hospital, Port Huron. The Consortium is comprised of libraries in six hospitals—Harbor Beach Community Hospital, Deckerville Community Hospital, McKenzie Memorial Hospital in Sandusky, River District Hospital in St. Clair and Mercy Hospital and Port Huron Hospital in Port Huron. The St. Clair County Community College Learning Resources Center is also included as a "member-in-kind," offering the Consortium many services, including professional and educational support by the librarians there.

The first year of the grant was approved in late 1980. It was approved for a second year in late 1981. In 1980 a full-time librarian, Laura Voelz, was hired; she traveled from headquarters at Mercy Hospital to the various hospitals and helped to establish libraries. Funds were also used for office supplies and educational seminars for the part-time library managers in the six hospitals. In 1981, the resource improvement grant provided funds on a 4 to 1 basis; up to \$4,000 was given to each member for purchasing books and periodicals. TAMIC also petitioned MHSLA to have representation on its Executive Board.

In 1983, Laura Voelz, began working part-time with each hospital contributing to her salary. Consulting visits to each hospital were to be done twice a year. The librarian continued to maintain the union catalog at headquarters, to do reference work, to promote the Consortium, and to conduct workshops for TAMIC members.

In August of 1983, TAMIC headquarters moved to McKenzie Memorial Hospital in Sandusky, a more central location, and Alice Ketchum became the librarian. In 1984, the current membership still consists of the six original members. Economic difficulties seem to have precluded other hospitals from joining the Consortium. There are many small hospitals in the area that would benefit from our Consortium, and it is hoped that the Consortium will grow in membership in the near future.

TAMIC is contributing its holdings to the statewide union list of serials. Workshops on the following subjects have been conducted—cataloging, medical subject headings, promoting the library, and ILL.

Alice B. Ketchum

## CORRECTION

Please correct the phone number for Alice Ketchum, TAMIC Local Group Representative to the MHSLA Board which was incorrectly listed in the Winter 1984 MHSLA News to: (313) 648-3770, ext. 186.



## MICHIGAN HEALTH SCIENCES LIBRARIES ASSOCIATION - COMMITTEE APPOINTMENTS—1984

### Education Committee

Bonnie Swegles, Chair  
 Mercy Hospital  
 Port Huron  
 (313) 985-1378  
 Mary Hanson  
 St. Mary's Hospital  
 Grand Rapids  
 Jane Claytor  
 St. Lawrence Hospital  
 Lansing  
 Carole Gilbert  
 Metropolitan Hospital  
 Detroit  
 Ellen O'Donnell  
 St. John Hospital  
 Detroit  
 Cindy Anderson  
 Saginaw Health Science Library  
 Saginaw

### Conference Committee

Leslie Behm, Pres. Elect, Chair  
 MSU/Clinical Center Library  
 East Lansing  
 (517) 353-3037  
 Marylyn Schleg, Chair Loc Arr  
 Hurley Medical Center  
 Flint  
 (313) 257-9401  
 Norma Powers, NMHSLG  
 Munson Medical Center  
 Traverse City  
 Mildred Kingsbury, UPHSLC  
 Marquette General Hospital  
 Marquette

Bonnie Swegles, Chair Educ. Comm.

Mercy Hospital  
 Port Huron  
 Doris Blauet, FAHSLN  
 Flint Osteopathic Hospital  
 Flint  
 Hildegard Joseph, MDMLG  
 Henry Ford Hospital  
 Detroit  
 Diane Hawkins, MMHSL  
 Pennock Hospital  
 Hastings  
 Pat Wolfgram, VRHSL  
 Saginaw Osteopathic Hospital  
 Saginaw  
 Mary Hanson, WMHSLA  
 St. Mary's Hospital  
 Grand Rapids  
 Diane G. Schwartz, SCMHSLSA  
 U of M Alfred Taubman Med Lib  
 Ann Arbor  
 Alice B. Ketchum, TAMIC  
 McKenzie Memorial Hospital  
 Sandusky  
**Union List of Serial Committee**  
 Pat Wolfgram, Chair  
 Saginaw Osteopathic Hospital  
 Saginaw  
 (517) 771-5465  
 Lynn Sorenson Sutton  
 Detroit-Macomb Hospitals Corp  
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